

Gardner Parks and Recreation Implements CivicRec® Recreation Management Solution

New System Offers Citizens Easier Access to Parks and Rec Activities and Registration

Gardner Parks and Recreation is excited to announce that we have partnered with CivicRec to implement its parks and recreation management software solution. The CivicRec cloud-based recreation management solution will allow citizens greater visibility into offered parks and recreation department activities, classes, sports, and youth leagues, and more convenient online registration and payment.

The CivicRec solution is designed to be intuitive to navigate and easy for citizens to use. It is mobile-friendly, allowing citizens to search for community activities and events, register, and remit payment even from a smartphone or tablet.

We hope for a smooth transition from ActiveNet to CivicRec. This transition will begin tomorrow, June 17, as we go live with CivicRec. Everyone will need to create a new account within CivicRec to be able to register for anything online through GPRD. Below you will find instructions on how to create a new account online.

- Navigate to the new registration system, CivicRec.
- Click on "Log in/Create Account" located on the upper left portion of the screen, then select "Create Your GPRD account."
- Fill out the required information (* indicates mandatory information).
- To receive text alerts (i.e. class cancellations, facility closings), indicate your preferred mobile carrier next to your cell number.
- That's it! Now you're ready to register for our great programs!
- Add additional members (spouse, children, etc.) at any time in your account settings. Keep your entire household on one account! Note that grade is required if a member is under 18.
- When you've found a program, make sure to select the correct account member before adding it to your cart.

Please call or email us if you are having any difficulty creating your new online account. We are excited to be on this new journey with all of you!

-Gardner Parks and Recreation Staff