

# City of Gardner Community Survey

## GIS Maps

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# 2018

**Submitted to the City of Gardner**

**By:**  
ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**June 2018**



# Interpreting the Maps

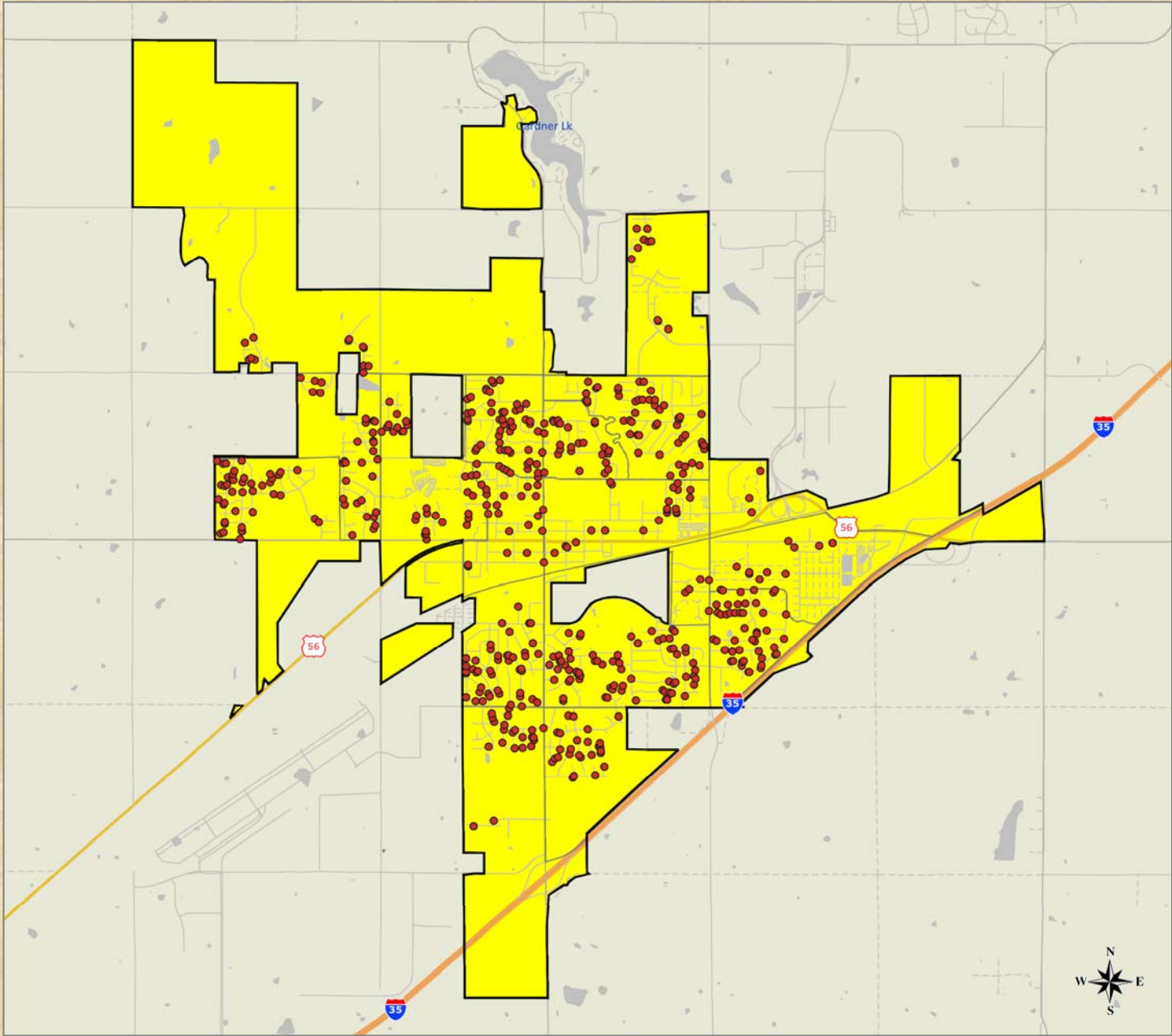
The maps on the following pages show the mean ratings for several questions by Census Block Group within the City of Gardner.

If all areas on a map are the same color, then most residents in the City generally feel the same about that issue.

When reading the maps, please use the following color scheme as a guide:

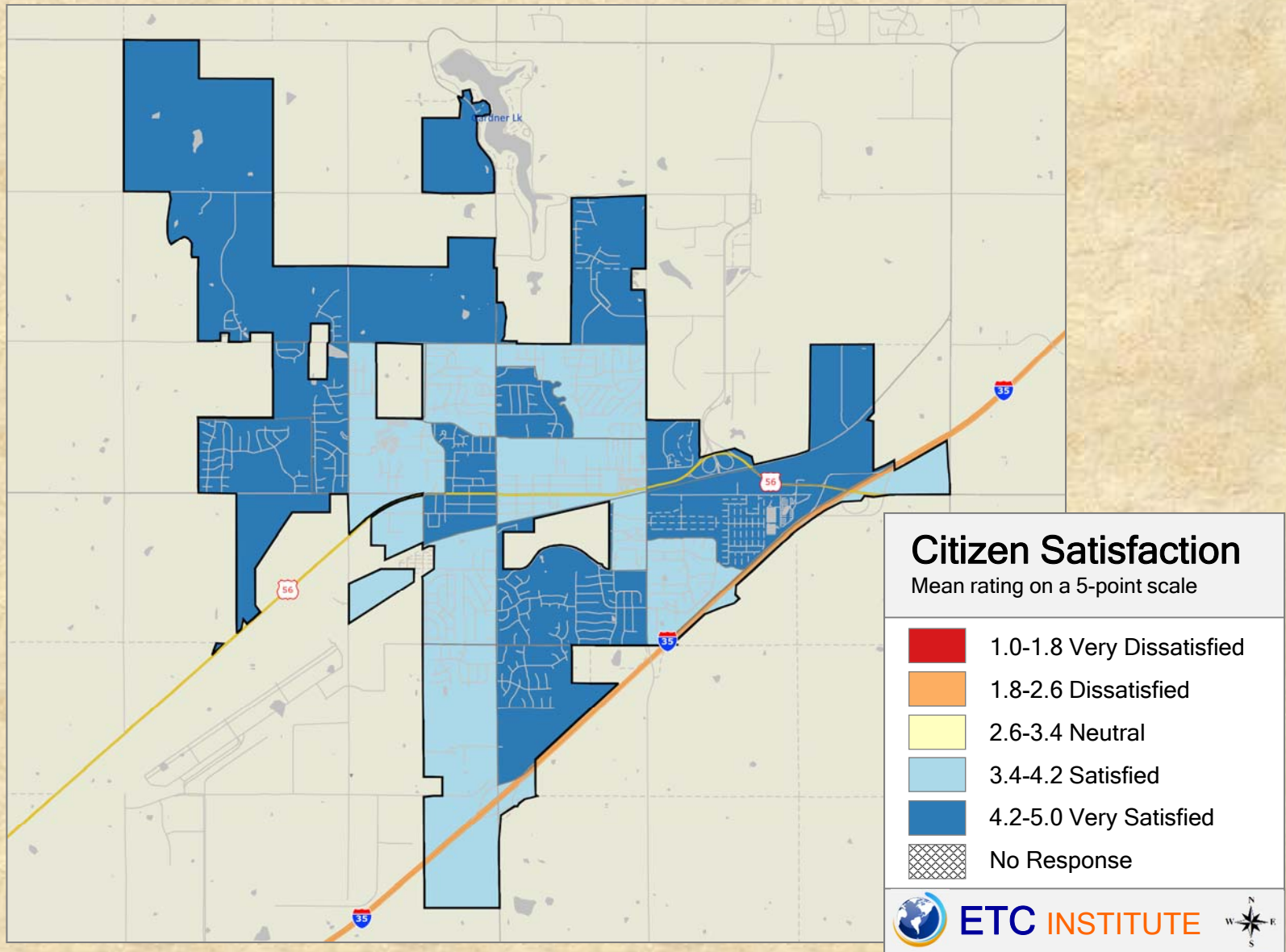
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate: higher levels of satisfaction, “excellent” or “good” responses, higher percentage of respondents who felt certain issues were “not a problem,” higher levels of agreement or a higher percentage of residents who felt the service being assessed should receive an increase in funding.
- **OFF-WHITE** shades indicate more NEUTRAL ratings. Shades of off-white generally indicate that residents thought the quality of service delivery is adequate, that residents were neutral about the issue in question or residents felt funding for the service being assessed should stay the same.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate higher levels dissatisfaction, “fair” or “poor” responses, higher percentage of residents who felt the issue was a problem, lower levels of agreement or a higher percentage of residents who felt funding for the service being assessed should decrease.

# Location of Survey Respondents



2018 City of Gardner Citizen Survey

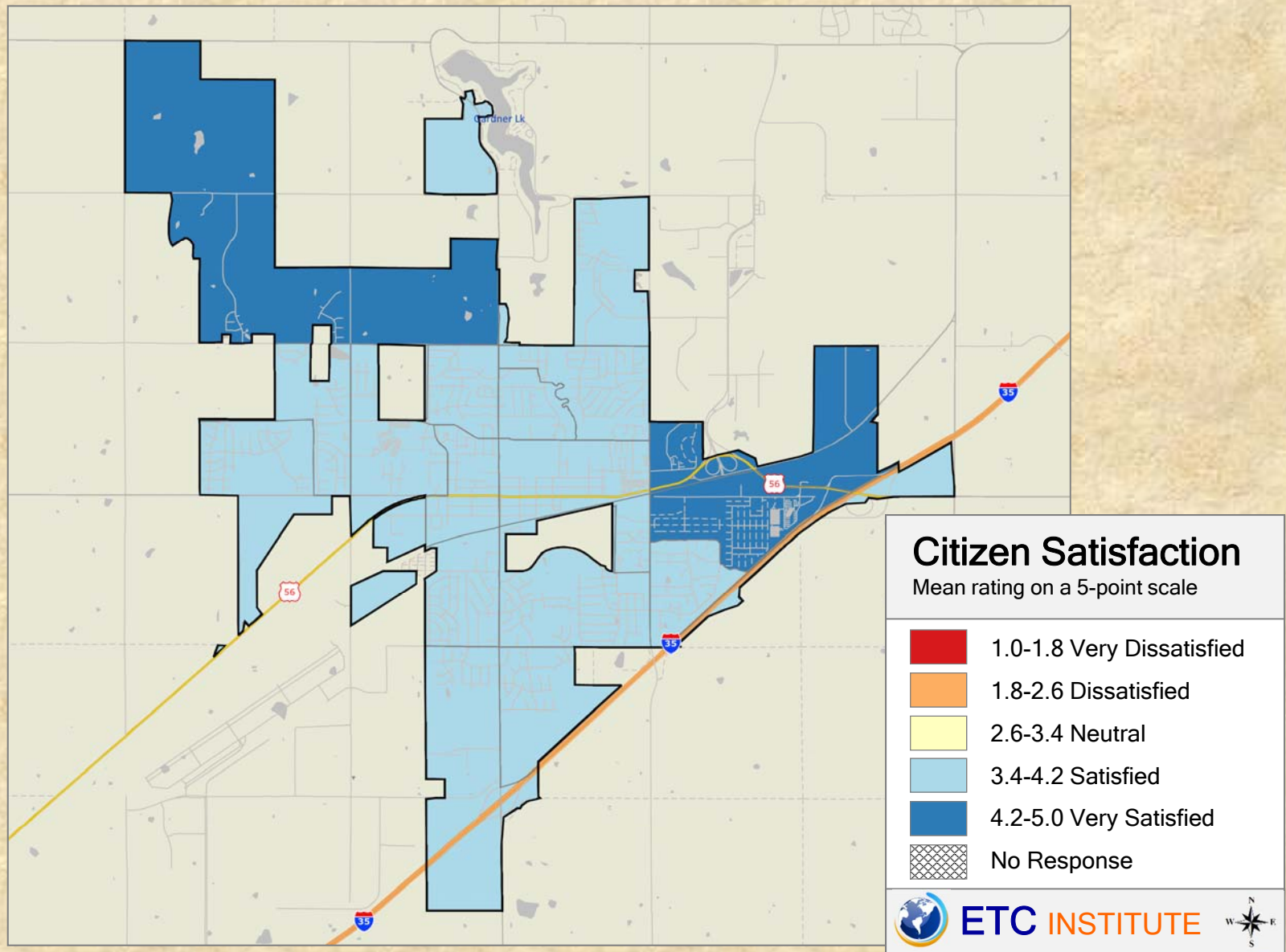
# Q1-1. Satisfaction: Overall quality of police



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

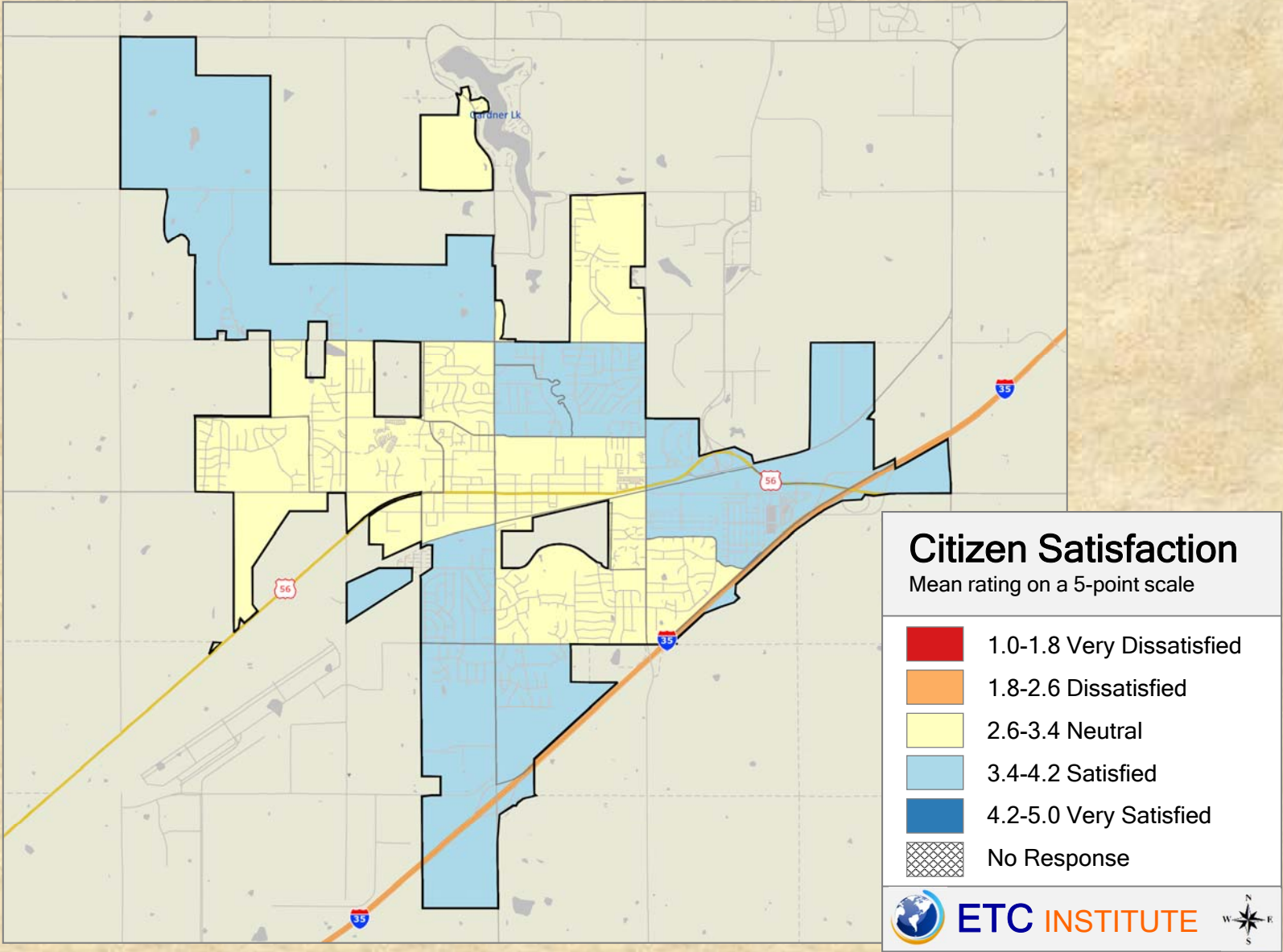
# Q1-2 Satisfaction: Overall quality of city Parks and Recreation programs and facilities



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

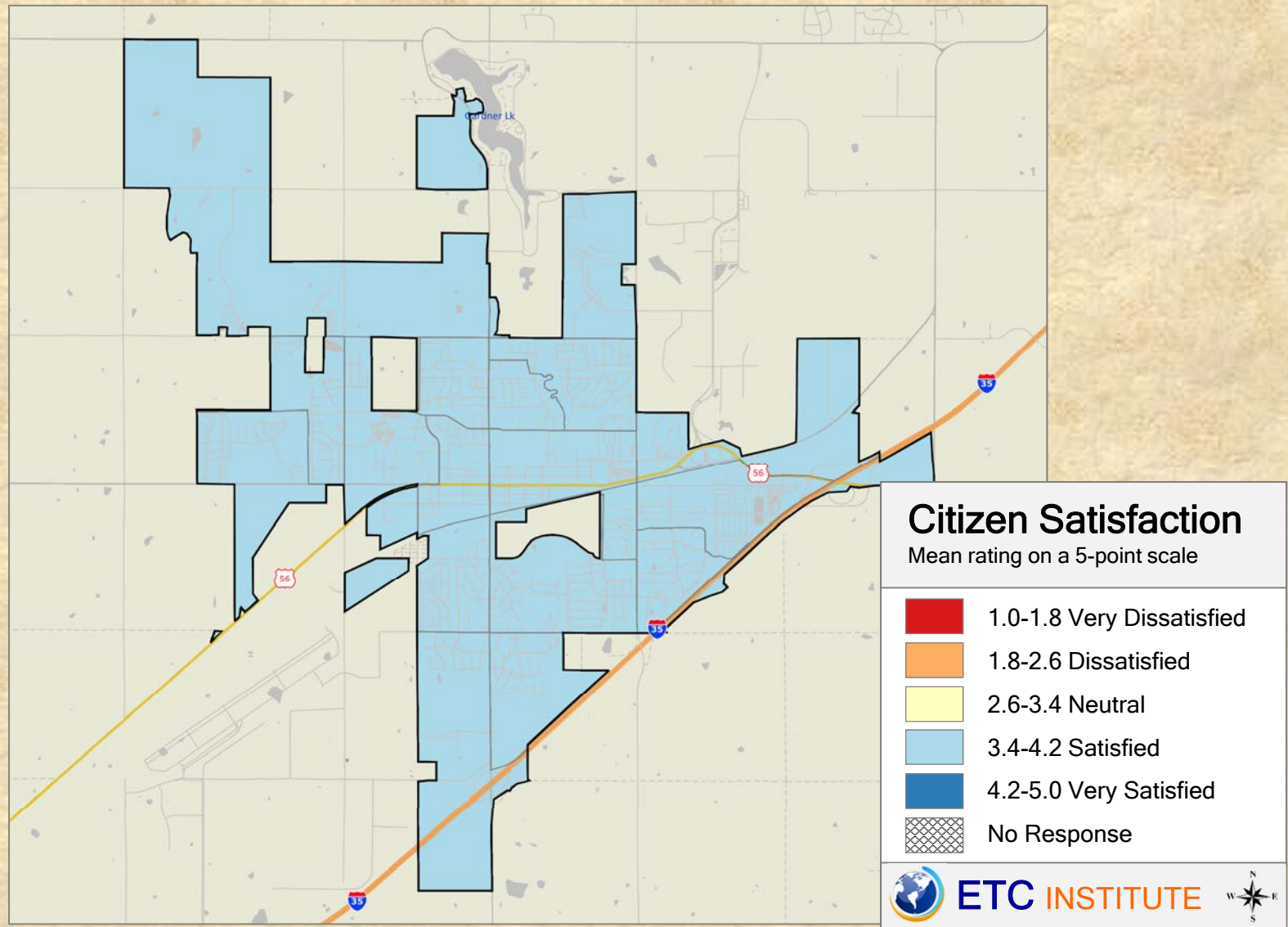
# Q1-3 Satisfaction: Overall maintenance of city streets, buildings and facilities



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

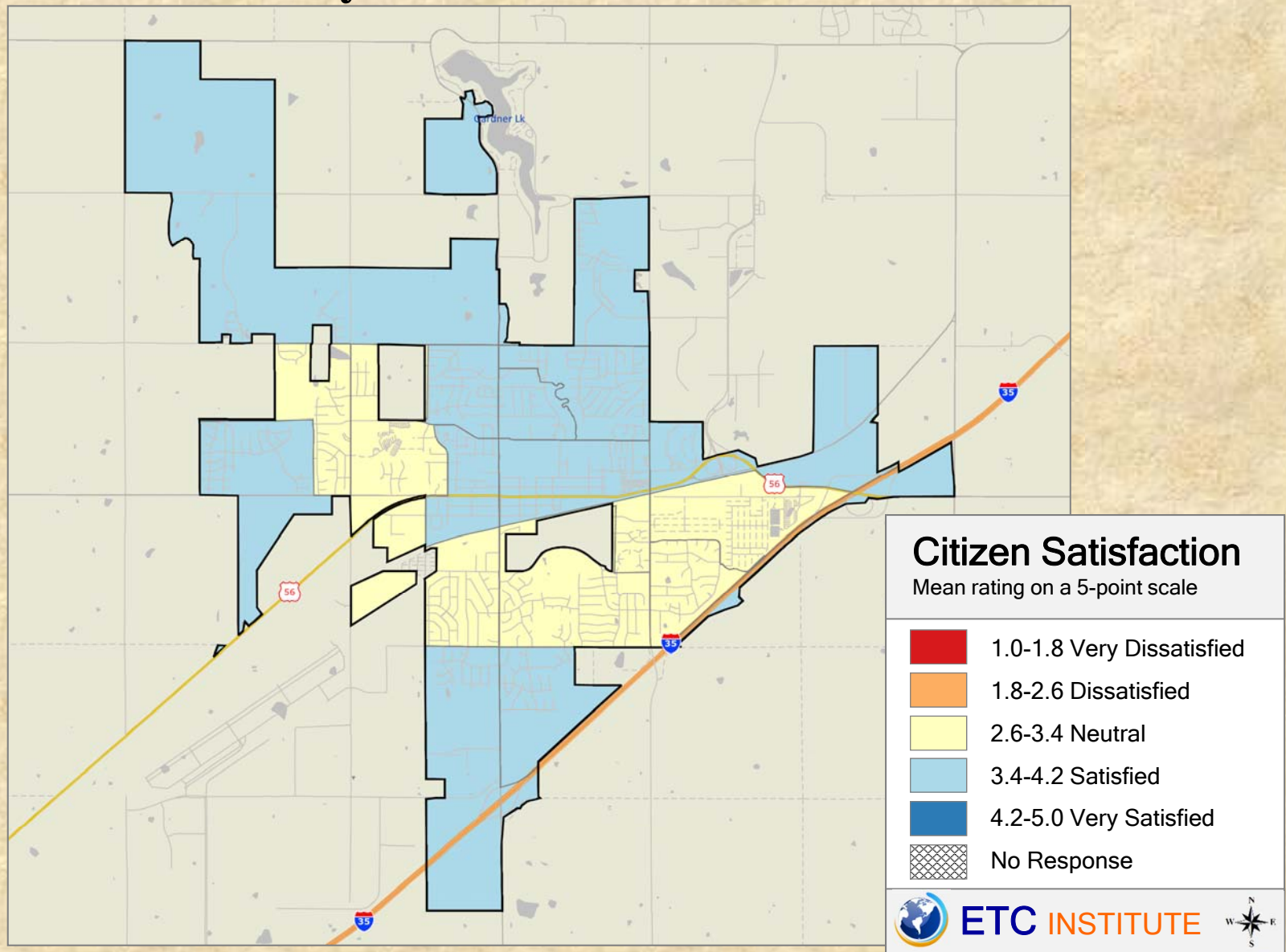
# Q1-4 Satisfaction: Overall quality of city water, sewer and electric utilities



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-5 Satisfaction: Overall enforcement of city codes and ordinances

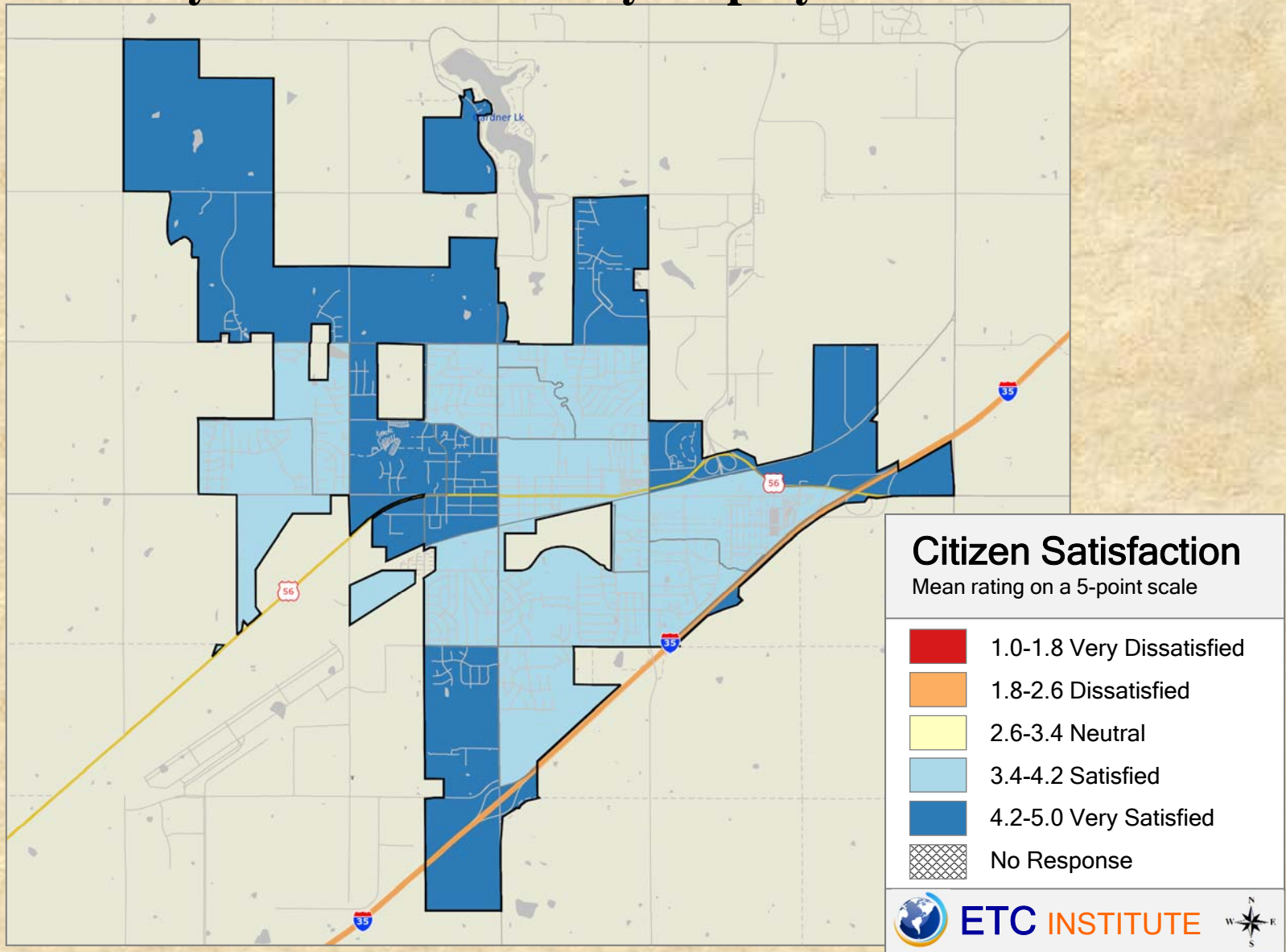


## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



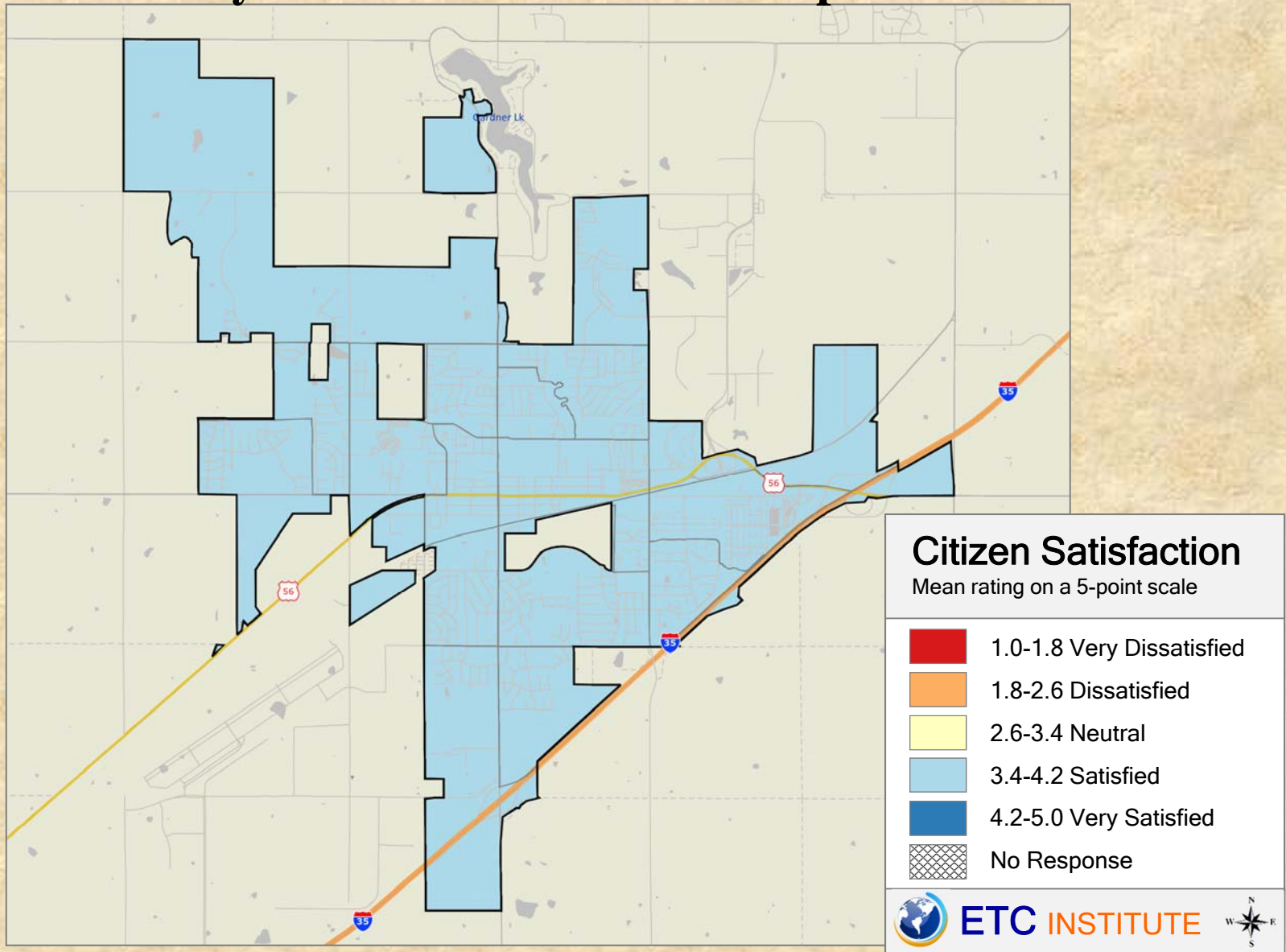
# Q1-6 Satisfaction: Overall quality of customer service you receive from city employees



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

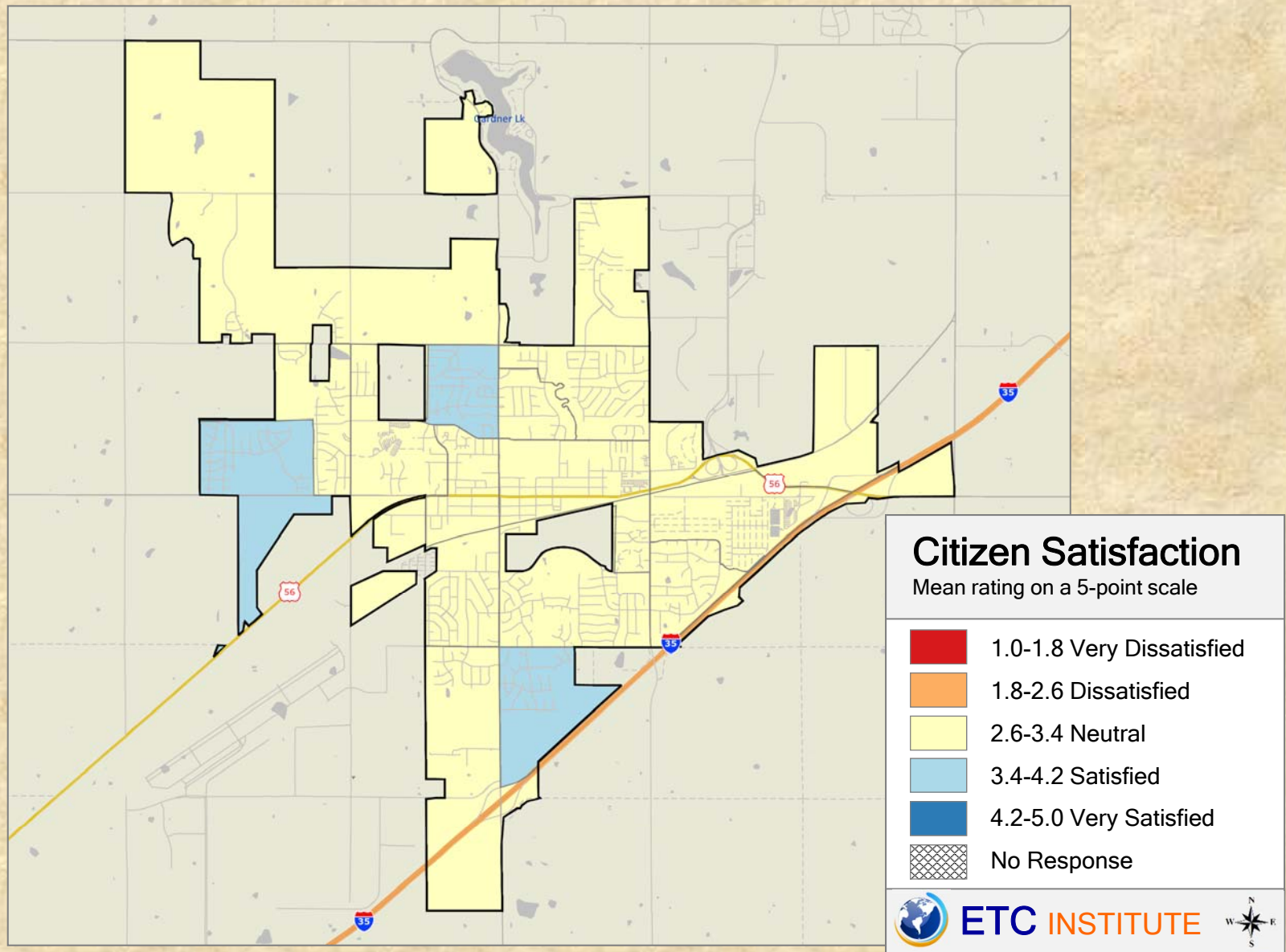
# Q1-7 Satisfaction: Overall effectiveness of city communication with the public



## 2018 City of Gardner Citizen Survey

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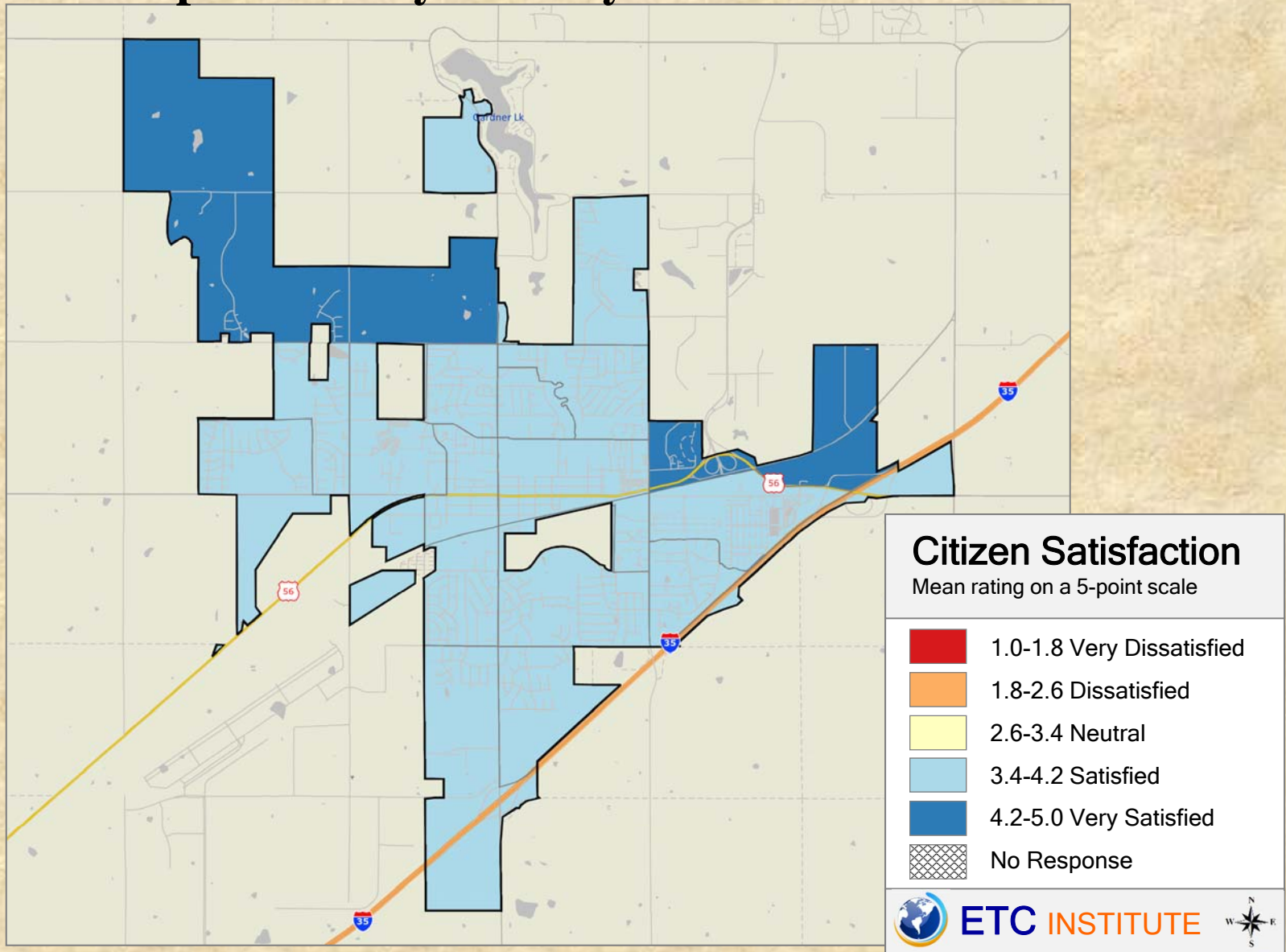
# Q1-8 Satisfaction: Overall flow of traffic in the city



## 2018 City of Gardner Citizen Survey

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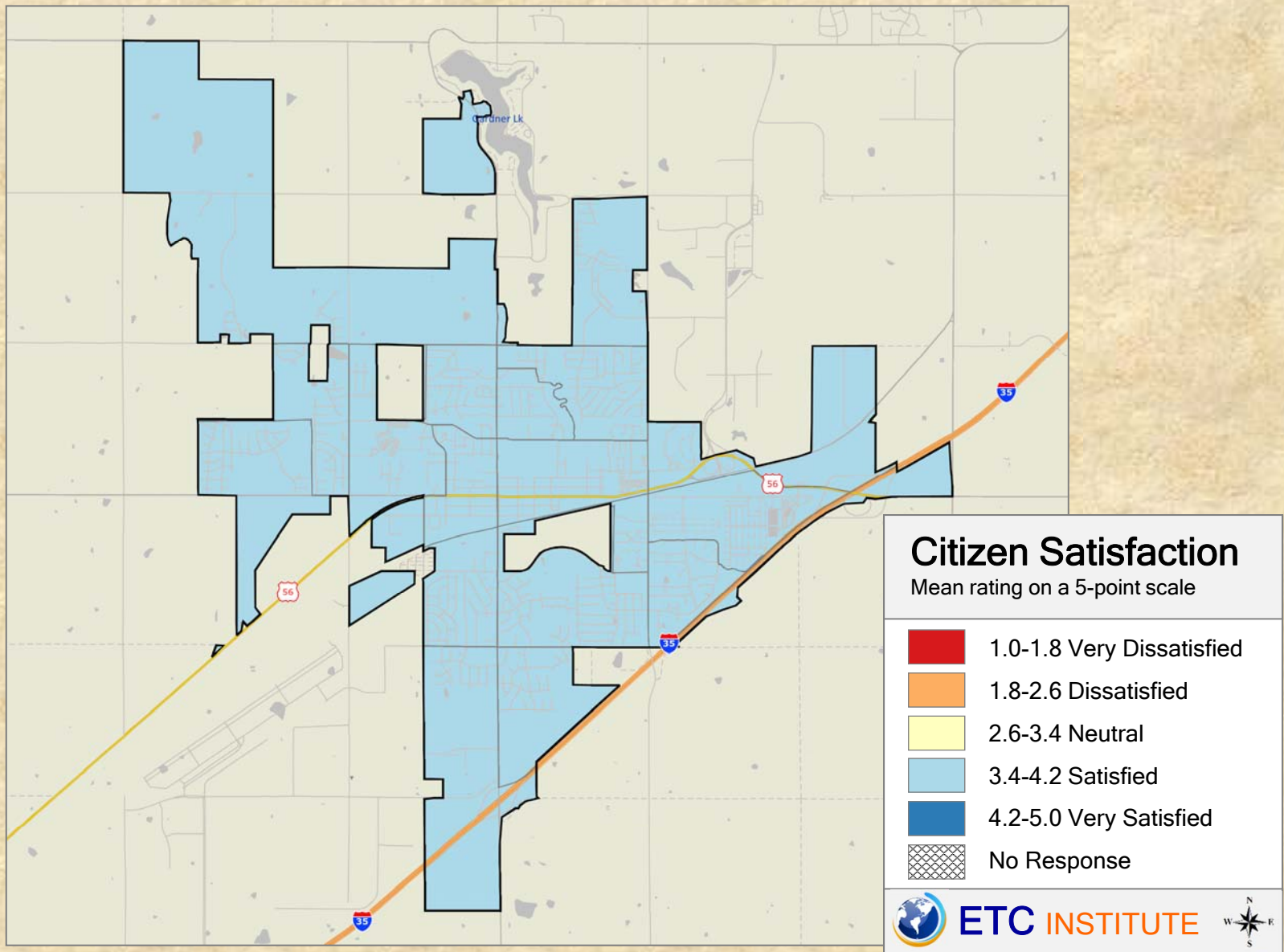
# Q3-1 Satisfaction: Overall quality of services provided by the City of Gardner



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

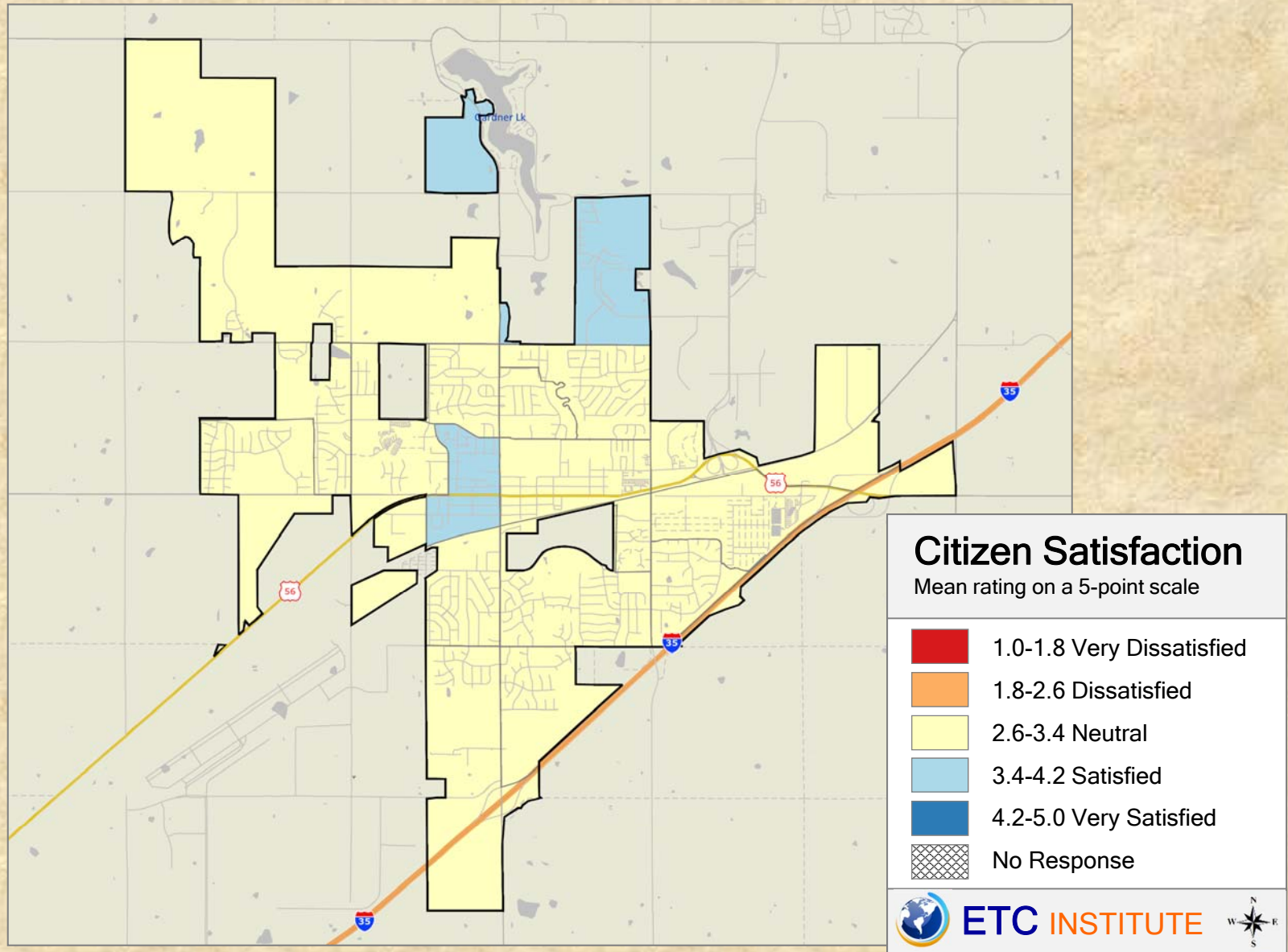
# Q3-2 Satisfaction: Overall image of the city



## 2018 City of Gardner Citizen Survey

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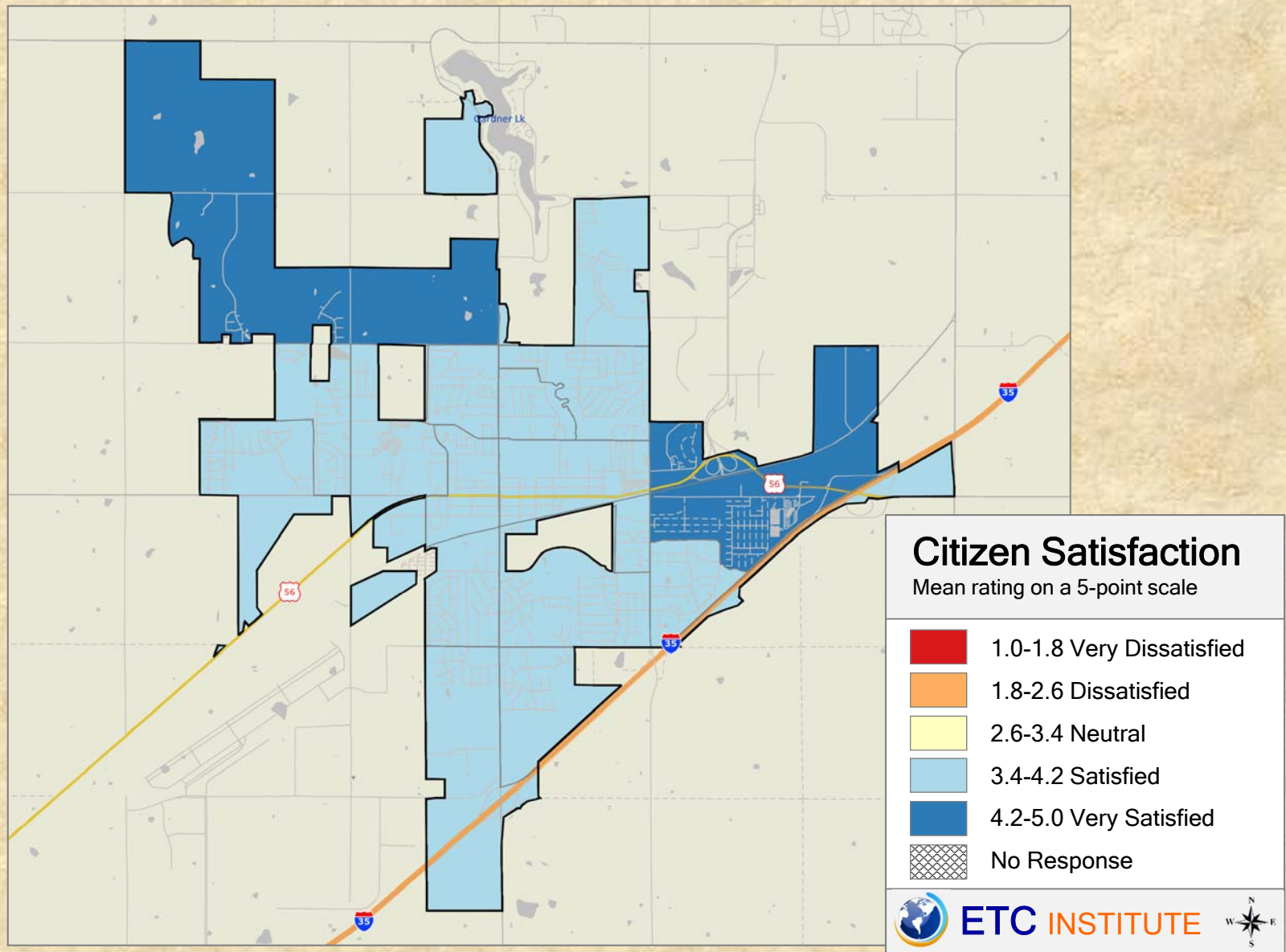
# Q3-3 Satisfaction: How well the city is planning growth



## 2018 City of Gardner Citizen Survey

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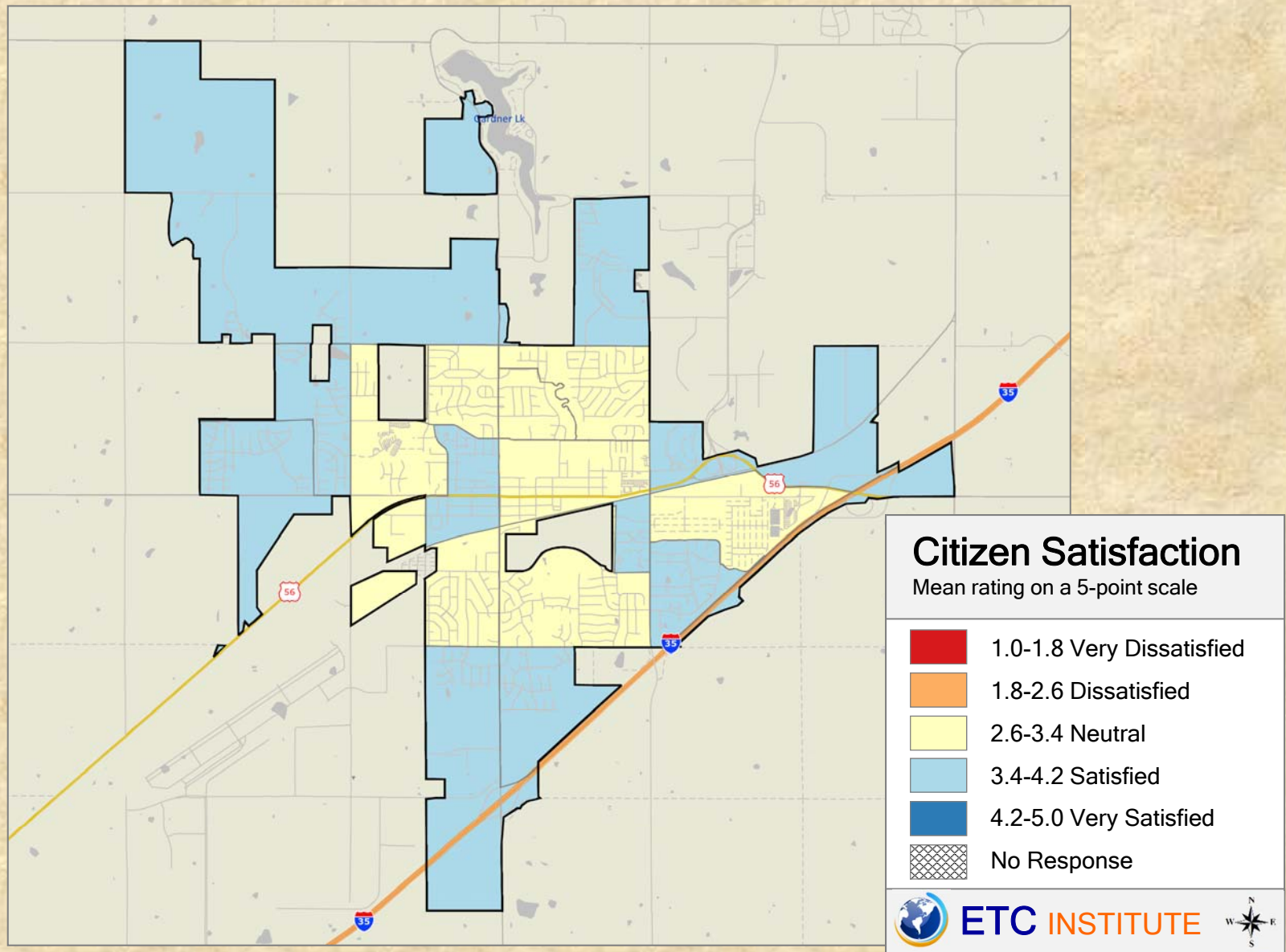
# Q3-4 Satisfaction: Overall quality of life in the city



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3-5 Satisfaction: Quality of new development in Gardner

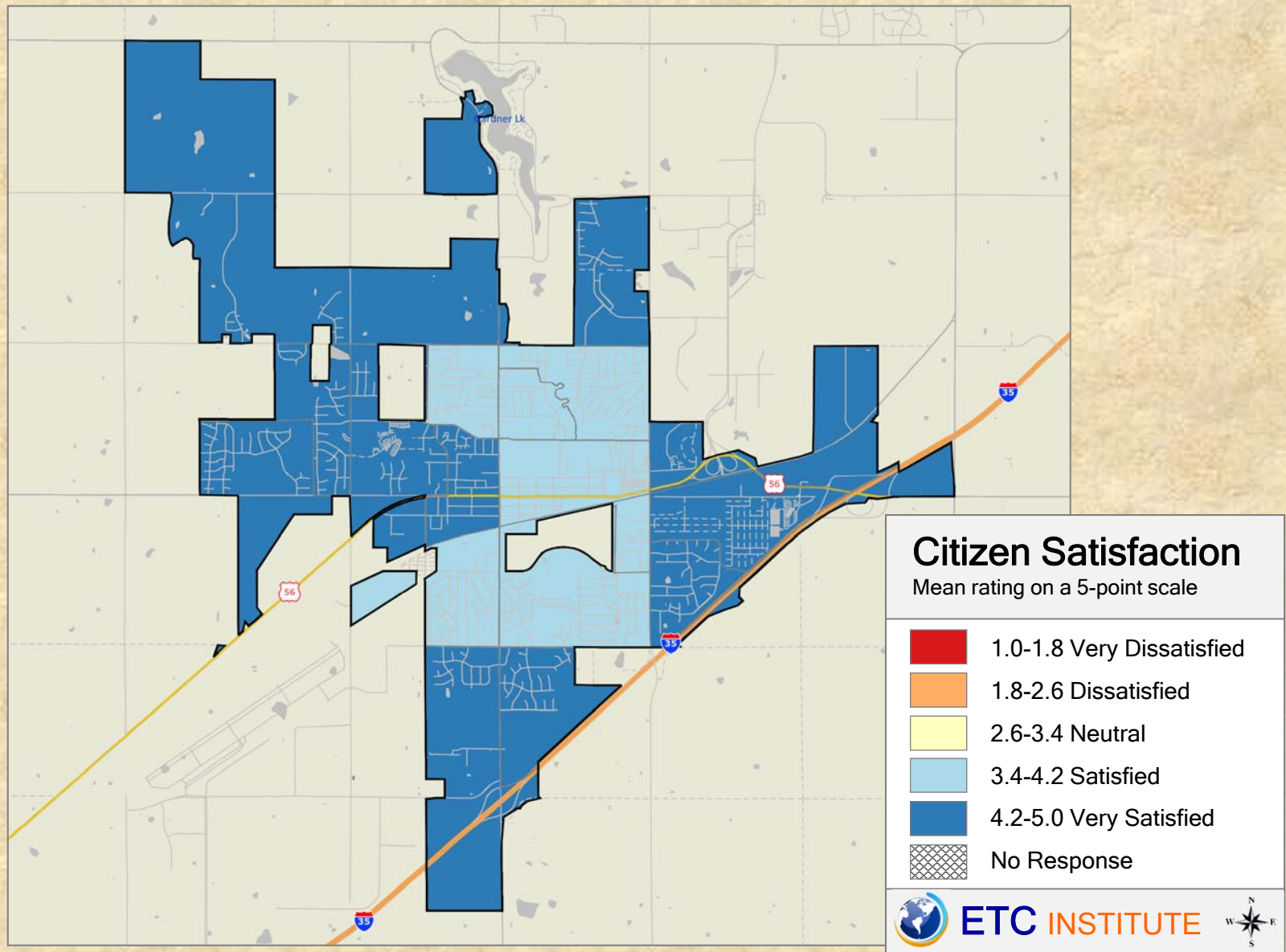


## 2018 City of Gardner Citizen Survey

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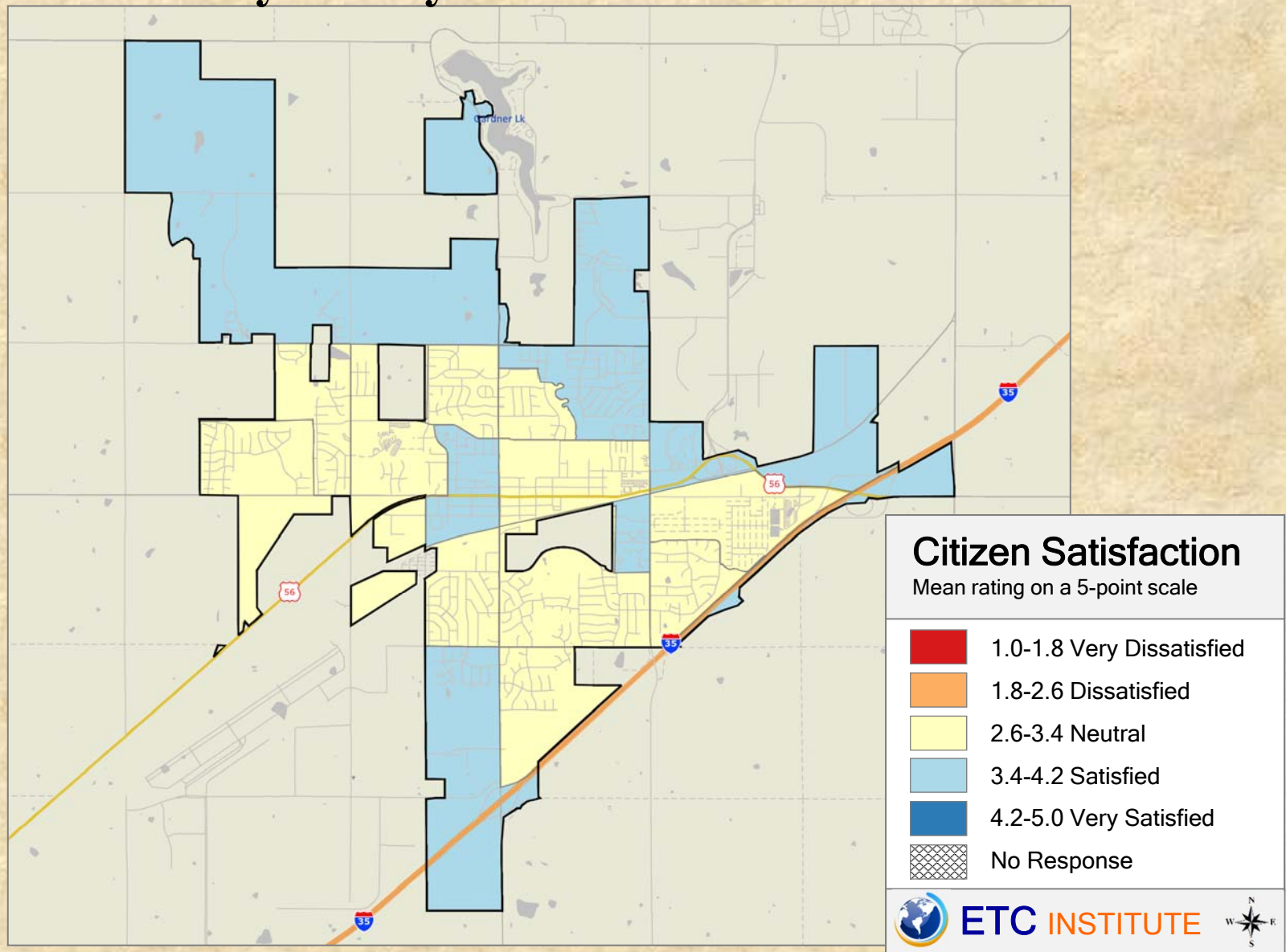
# Q3-6 Satisfaction: Overall feeling of safety in the city



## 2018 City of Gardner Citizen Survey

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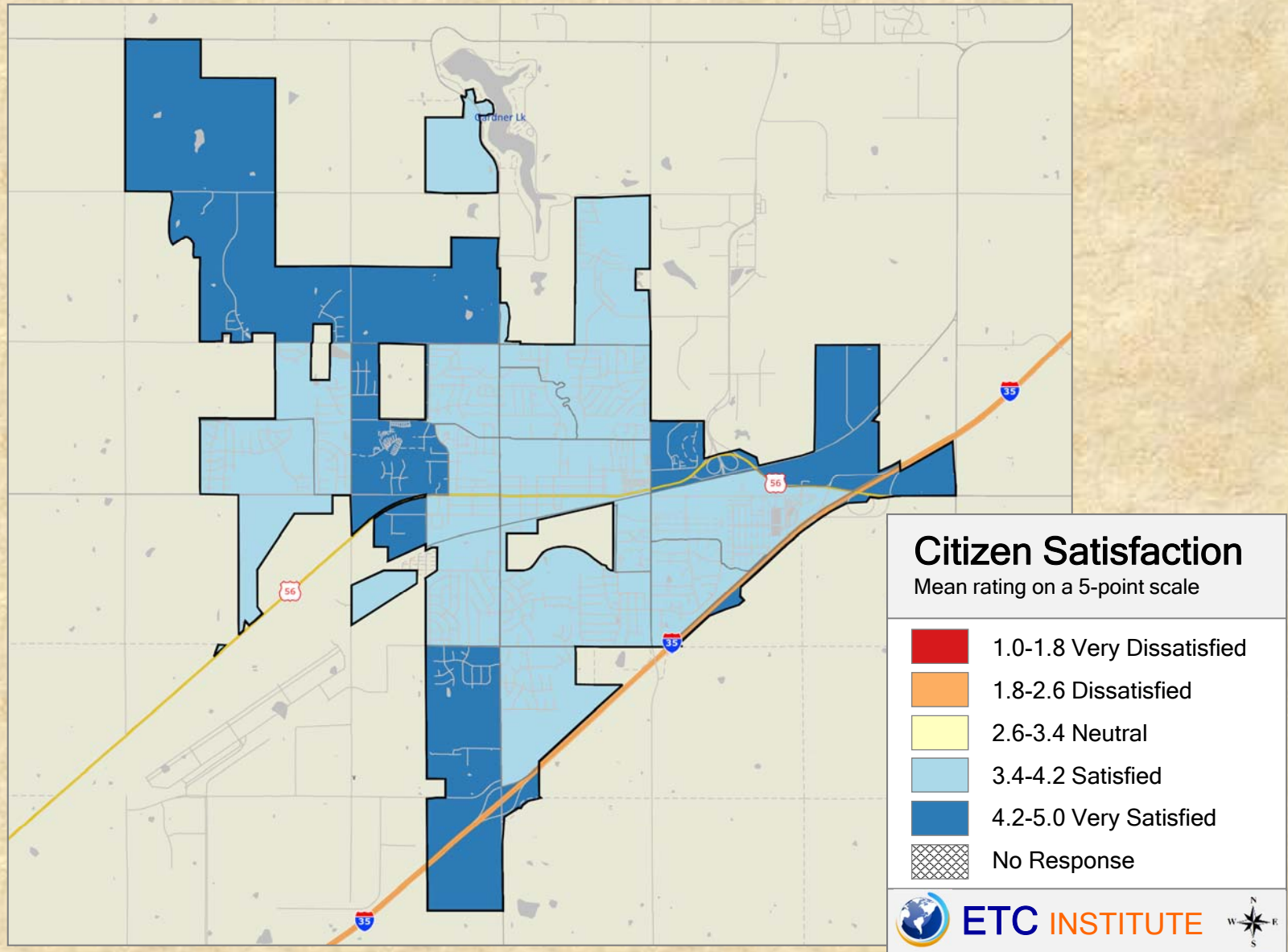
# Q3-7 Satisfaction: Overall value that you receive for your city tax dollars and fees



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

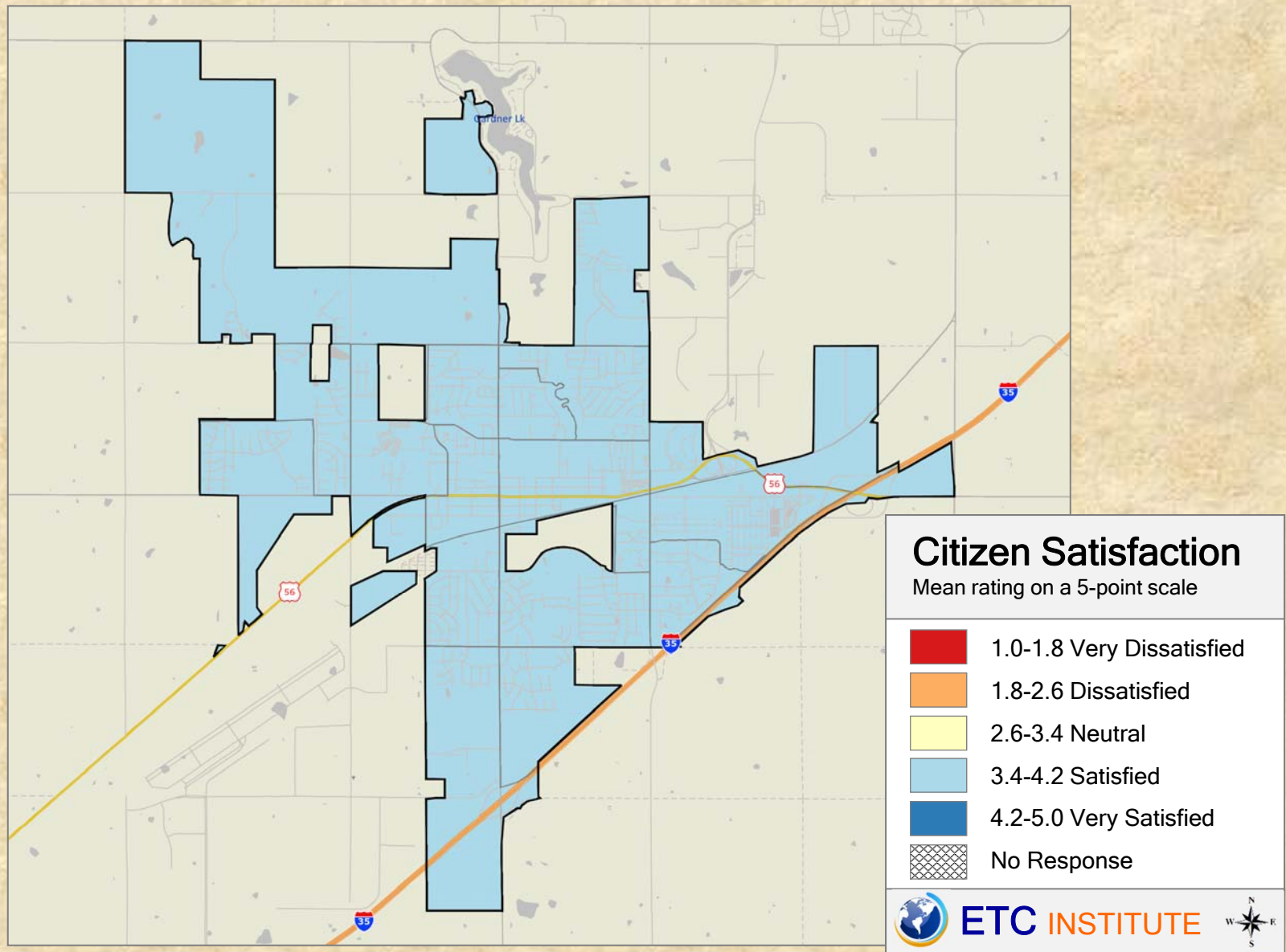
# Q4-1 Satisfaction: The visibility of police in neighborhoods



## 2018 City of Gardner Citizen Survey

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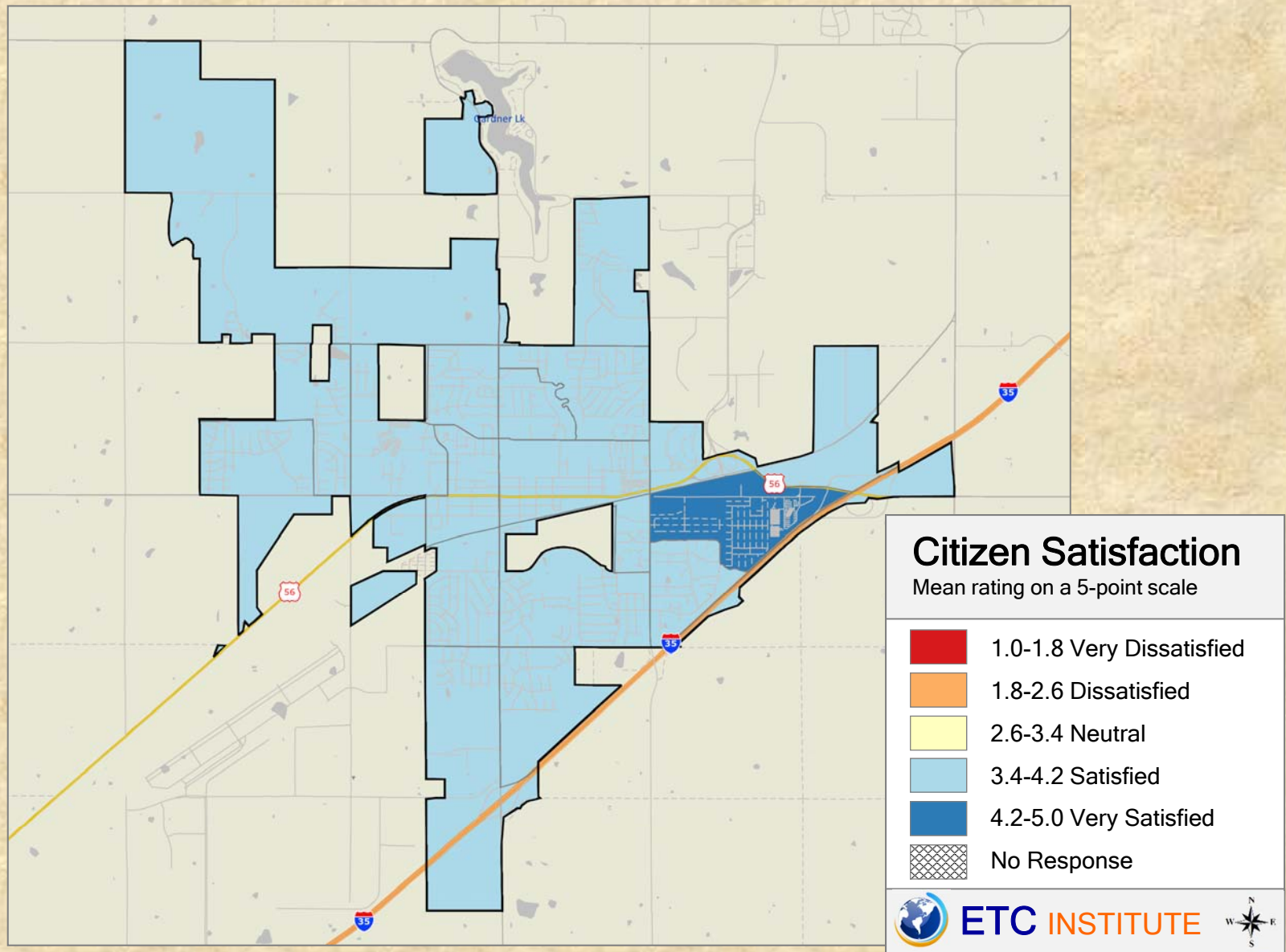
# Q4-2 Satisfaction: The visibility of police in retail areas



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

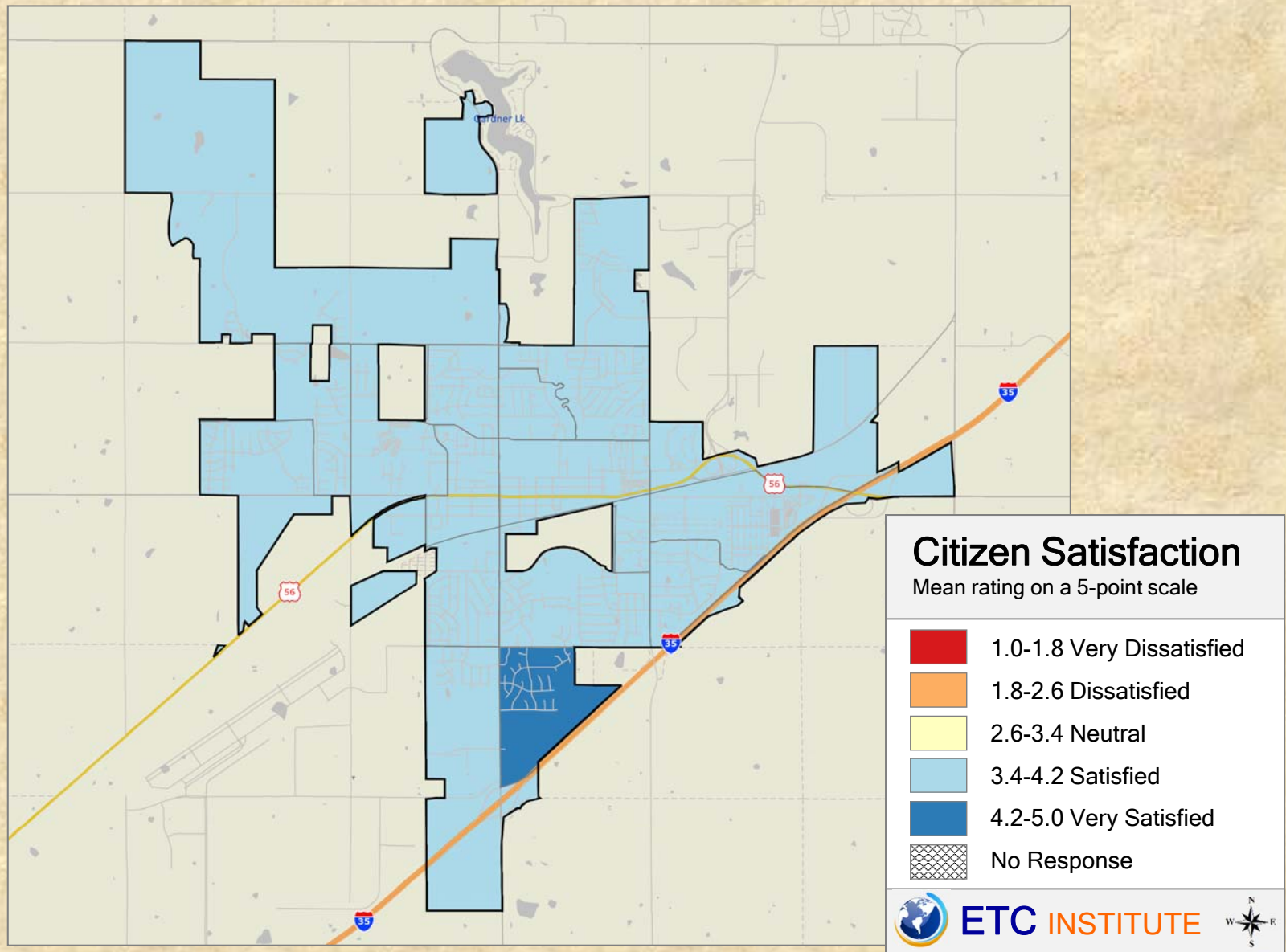
# Q4-3 Satisfaction: The city's efforts to prevent crime



## 2018 City of Gardner Citizen Survey

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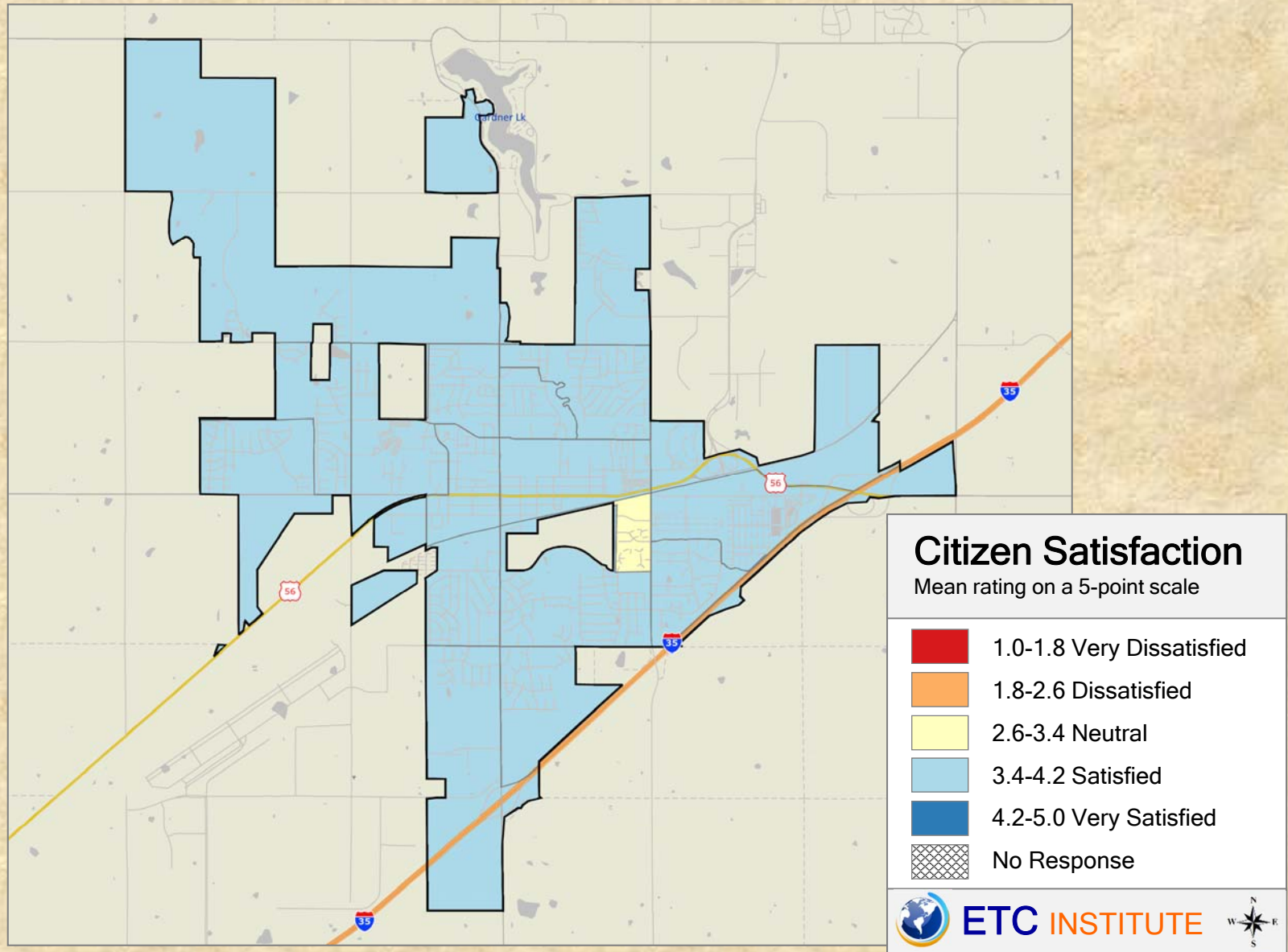
# Q4-4 Satisfaction: Enforcement of local traffic laws



## 2018 City of Gardner Citizen Survey

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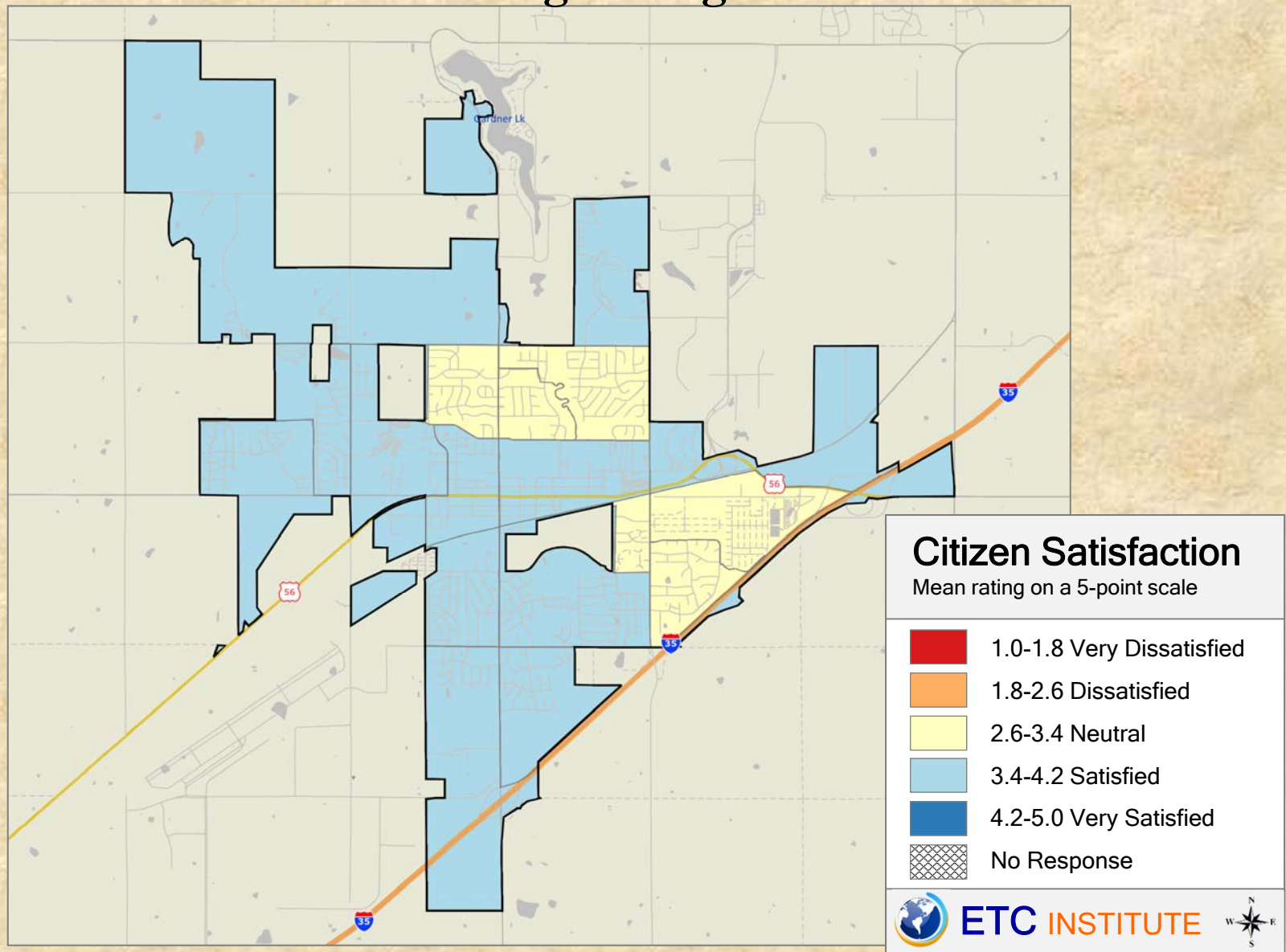
# Q4-5 Satisfaction: Public safety education programs



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q4-6 Satisfaction: The level of emphasis and resources used to combat illegal drug activities

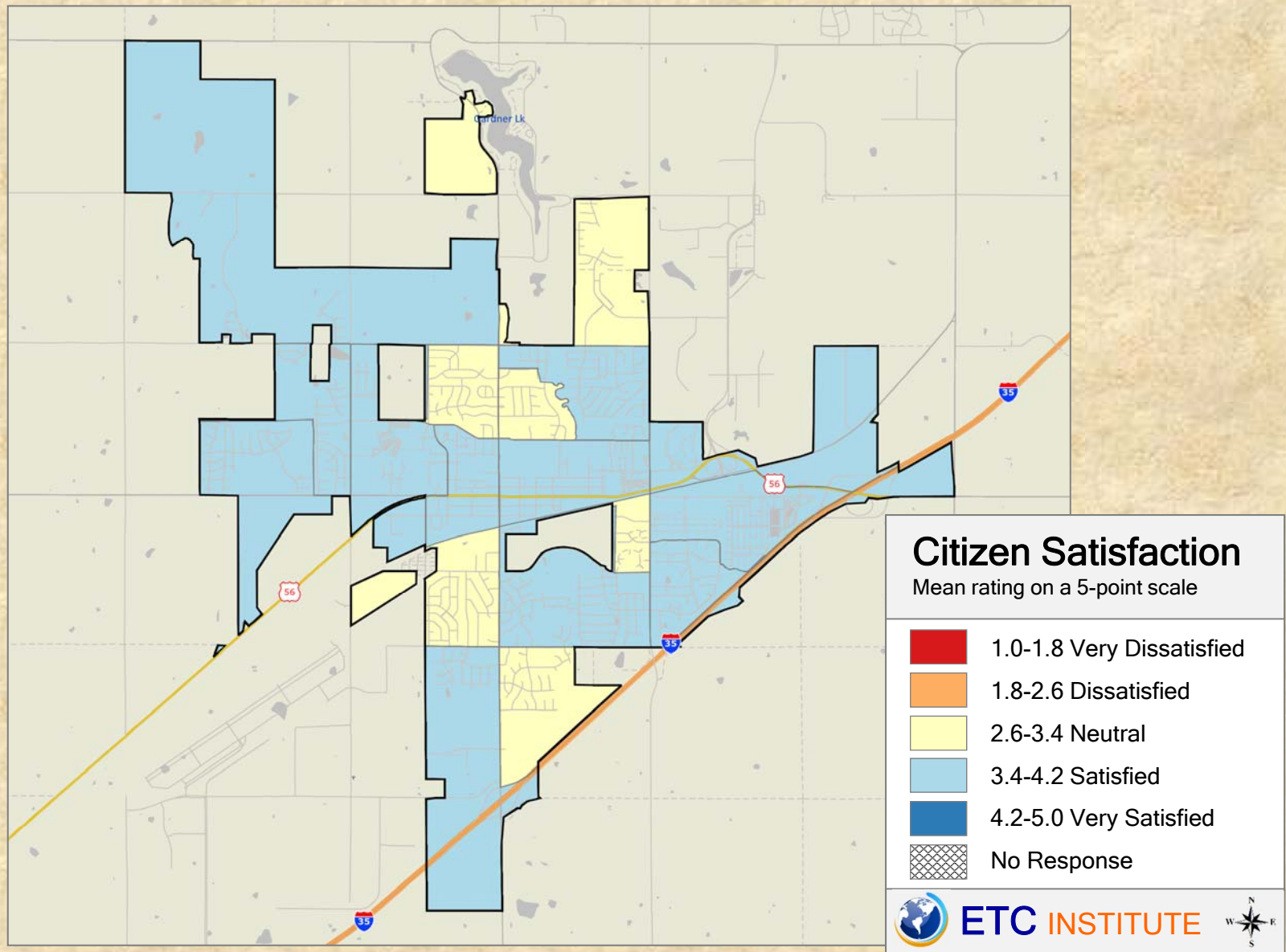


## 2018 City of Gardner Citizen Survey

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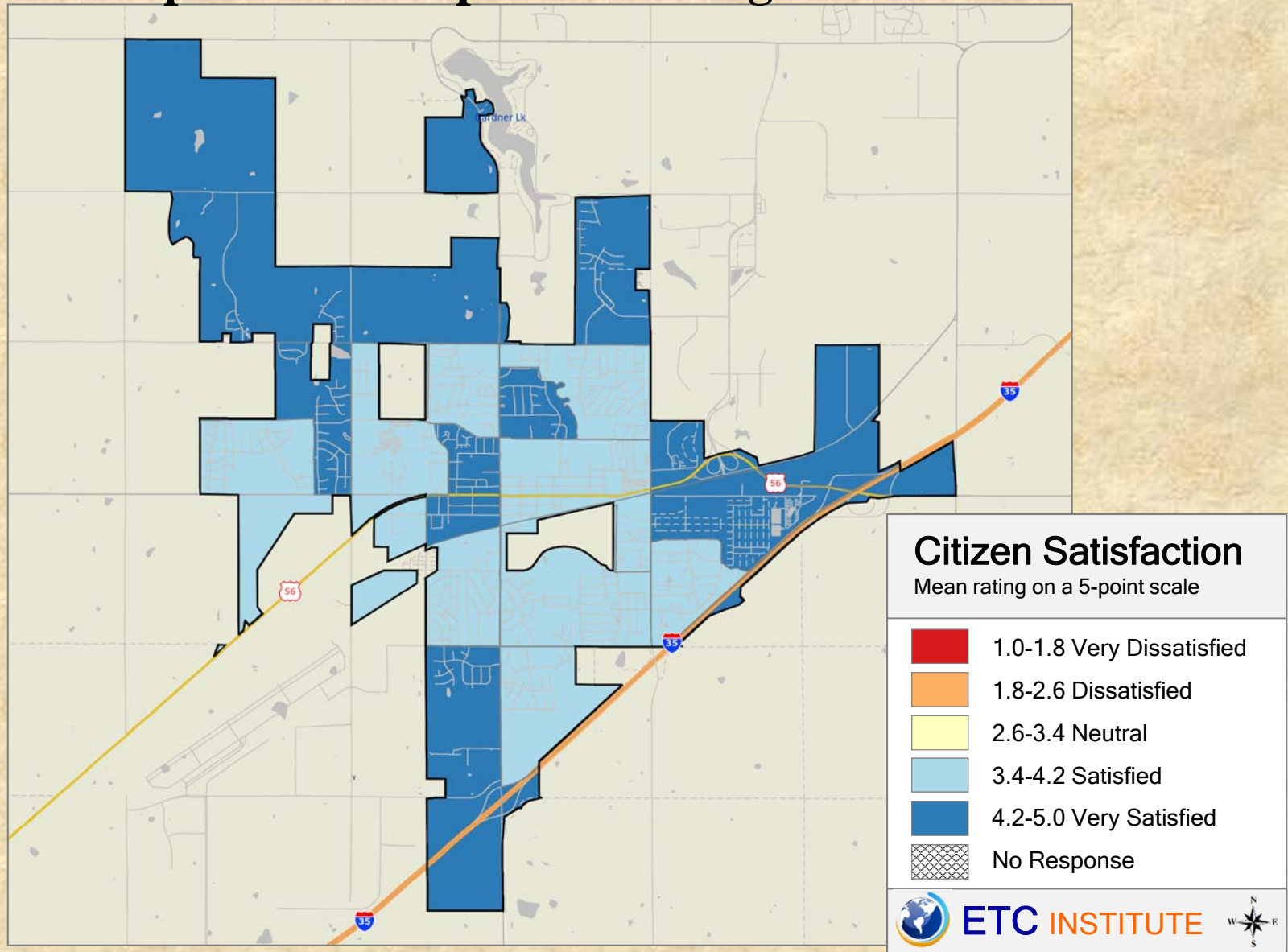
# Q4-7 Satisfaction: Quality of animal control



## 2018 City of Gardner Citizen Survey

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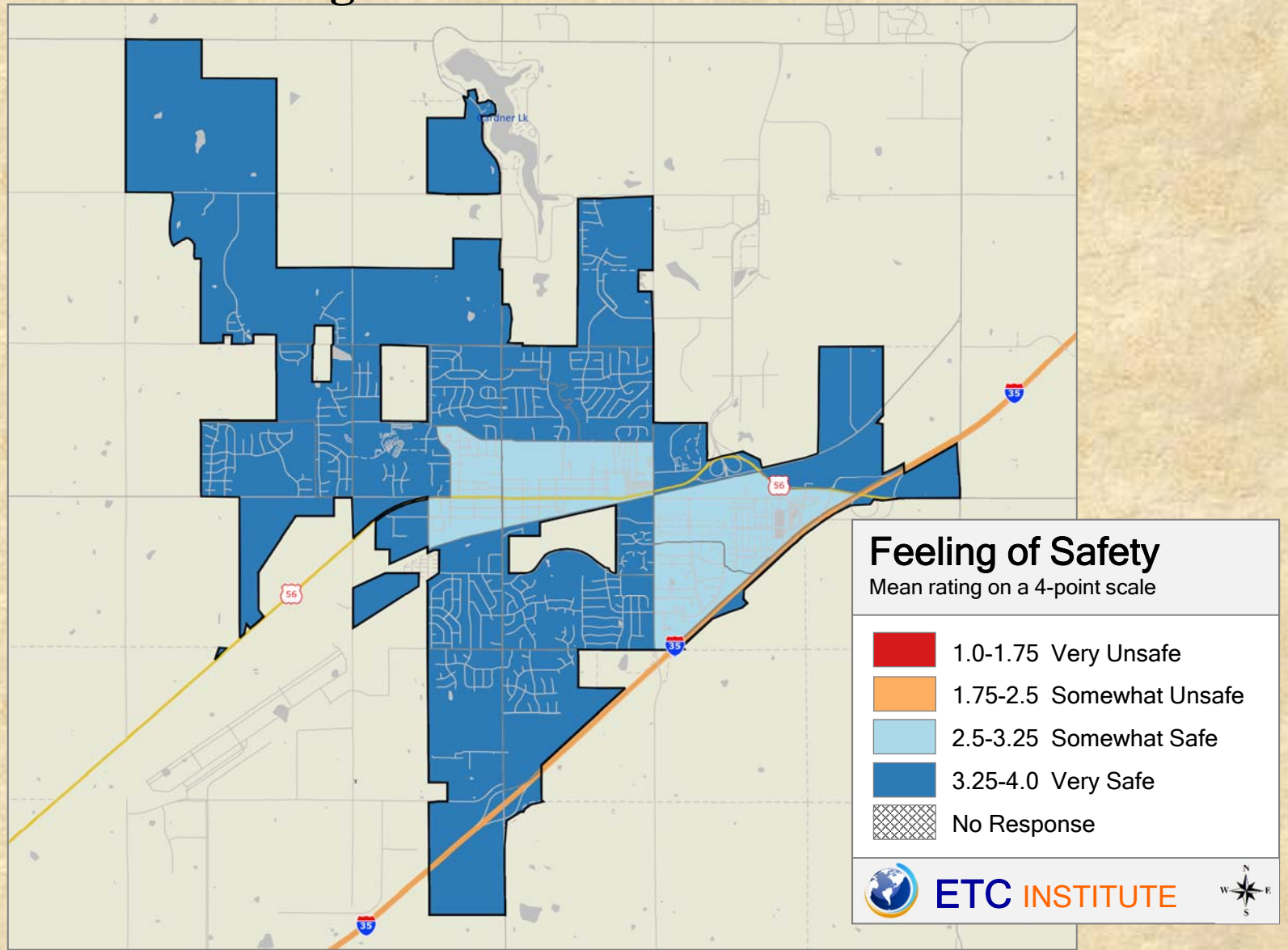
# Q4-8 Satisfaction: How quickly Police personnel respond to emergencies



## 2018 City of Gardner Citizen Survey

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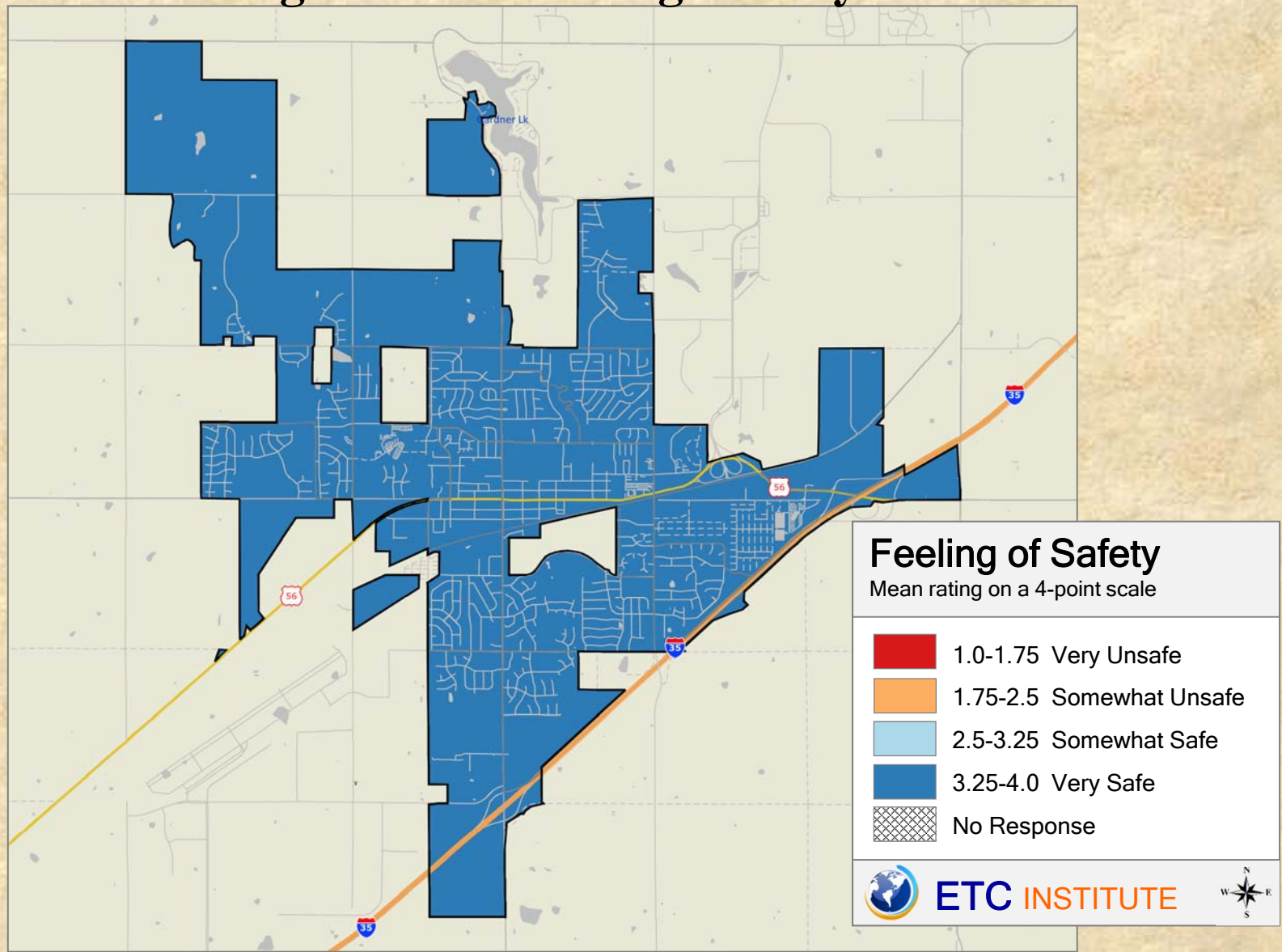
# Q6-1 Safety: Walking alone in your neighborhood after dark



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

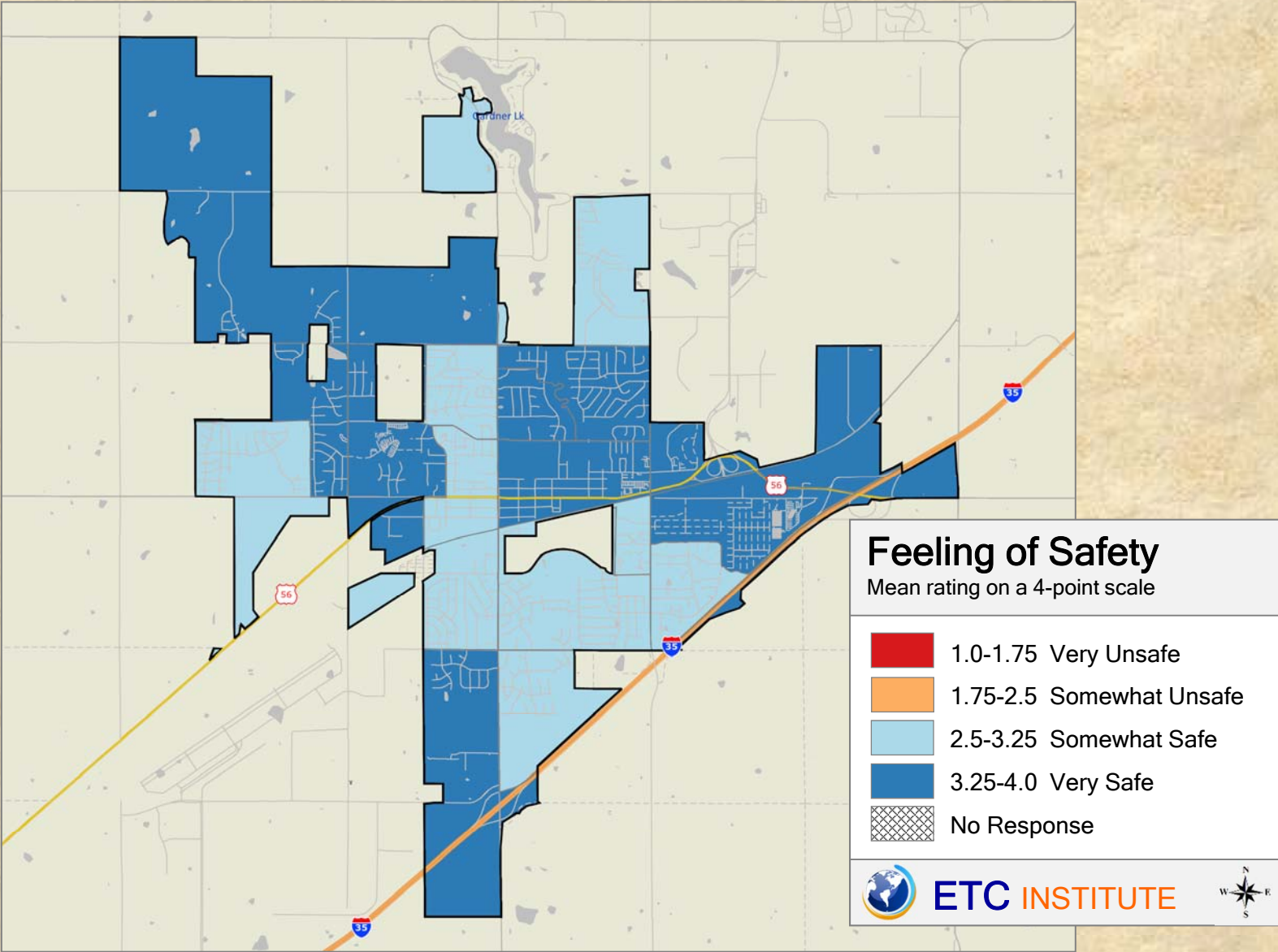
## Q6-2 Safety: Walking alone in your neighborhood during the day



### 2018 City of Gardner Citizen Survey

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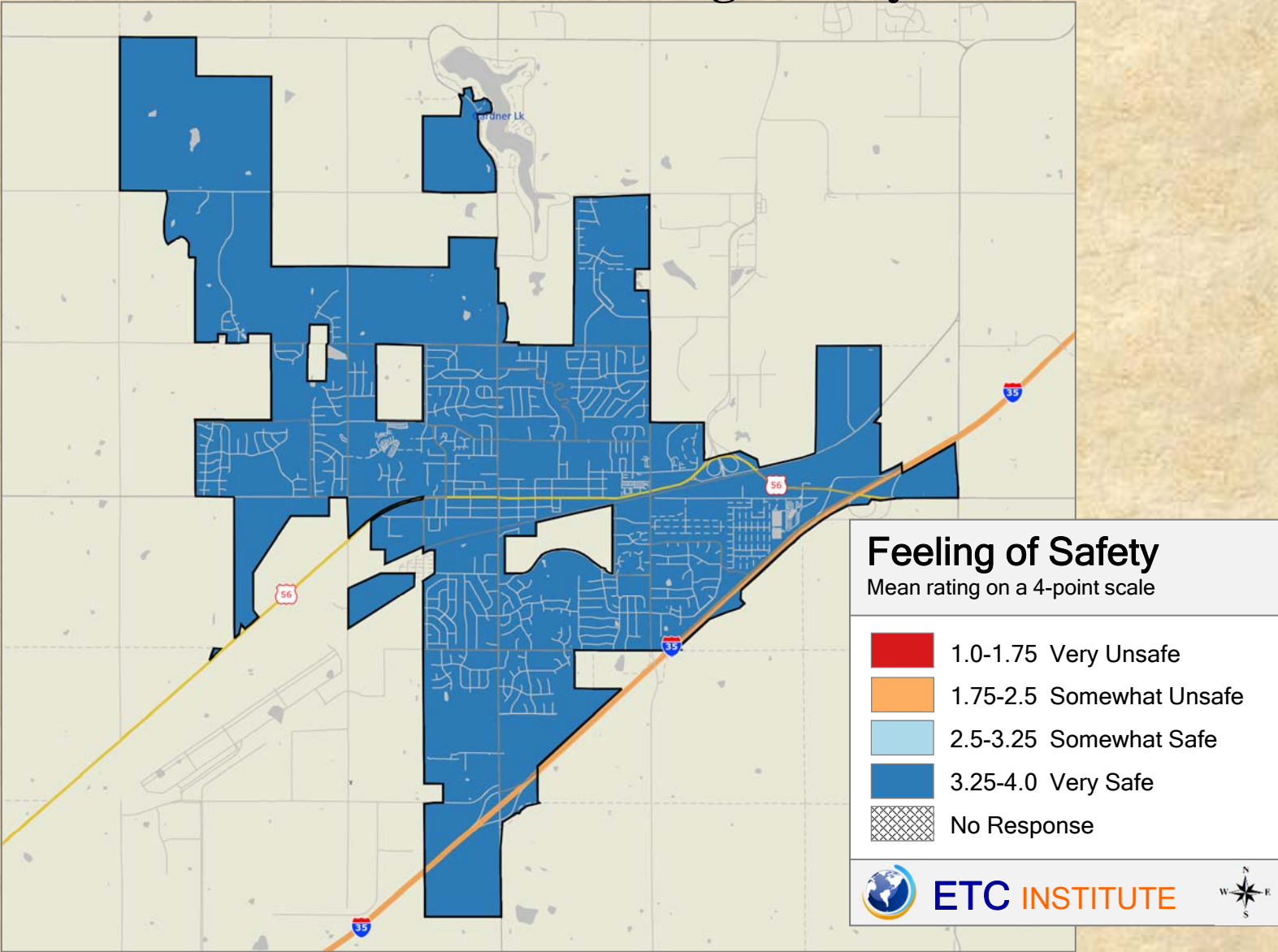
# Q6-3 Safety: Walking alone in business areas or downtown after dark



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

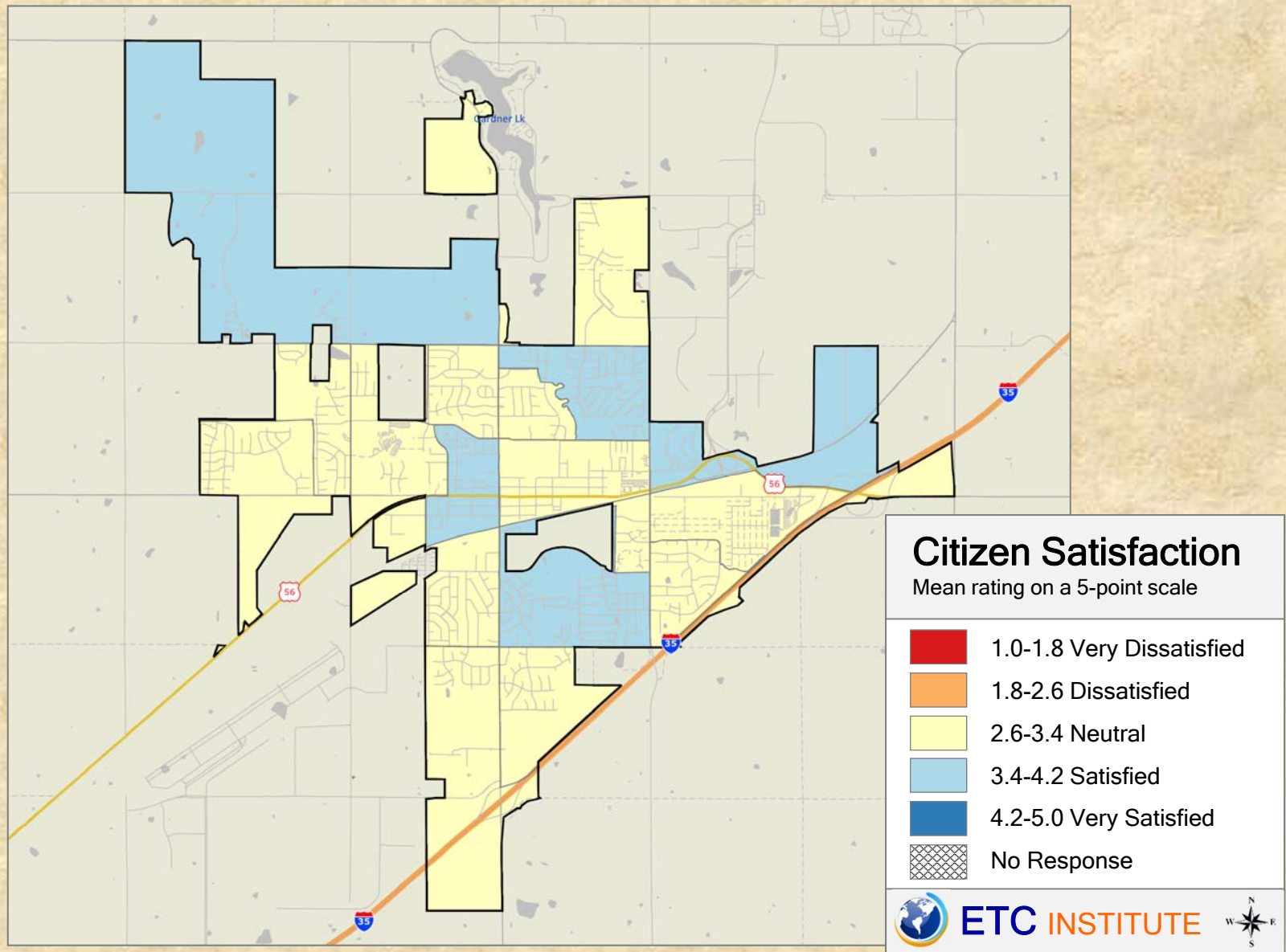
# Q6-4 Safety: Walking alone in business areas or downtown during the day



## 2018 City of Gardner Citizen Survey

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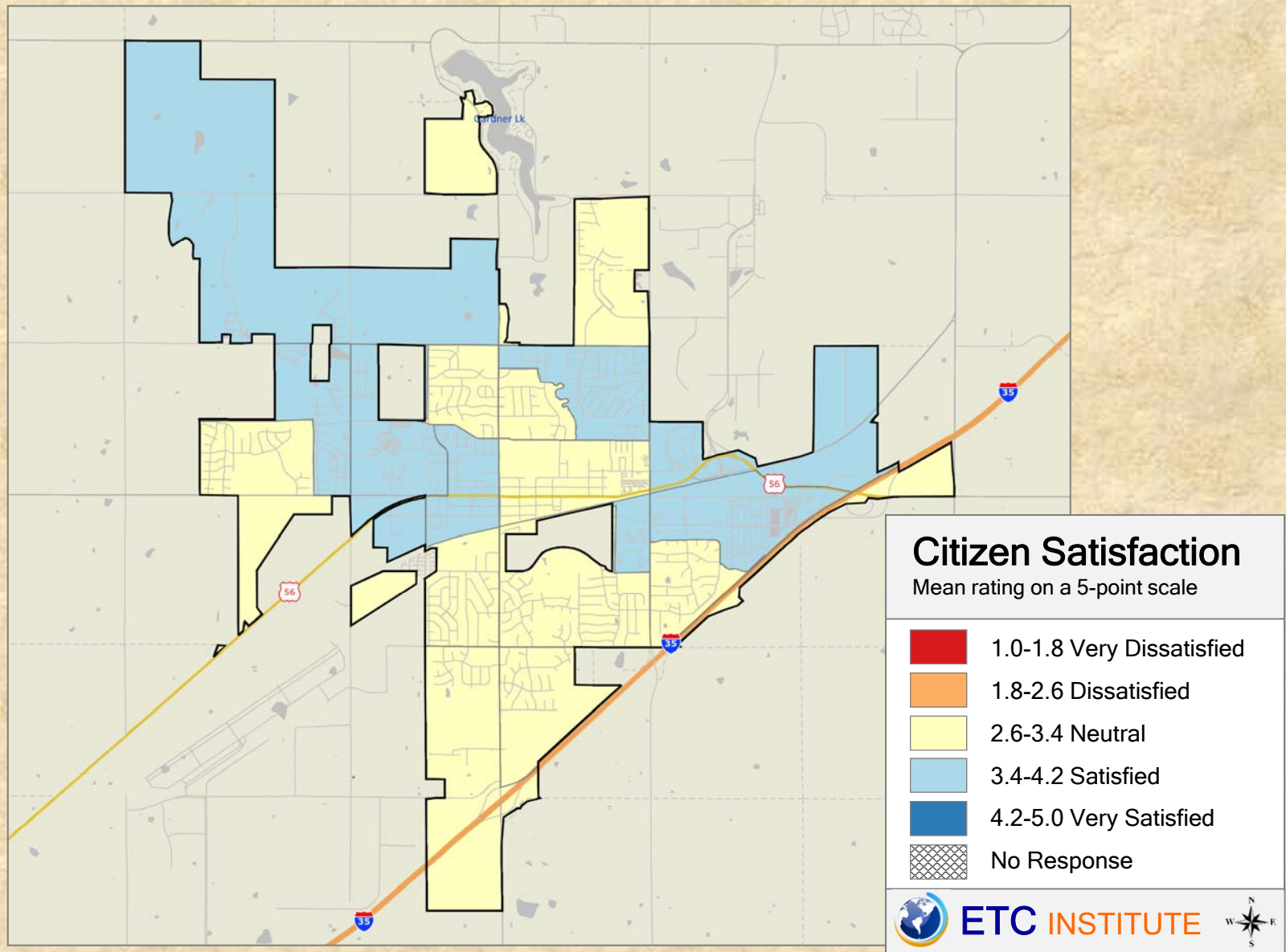
# Q7-1 Satisfaction: Enforcing the cleanup of litter and debris



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q7-2 Satisfaction: Enforcing the mowing and trimming of lawns

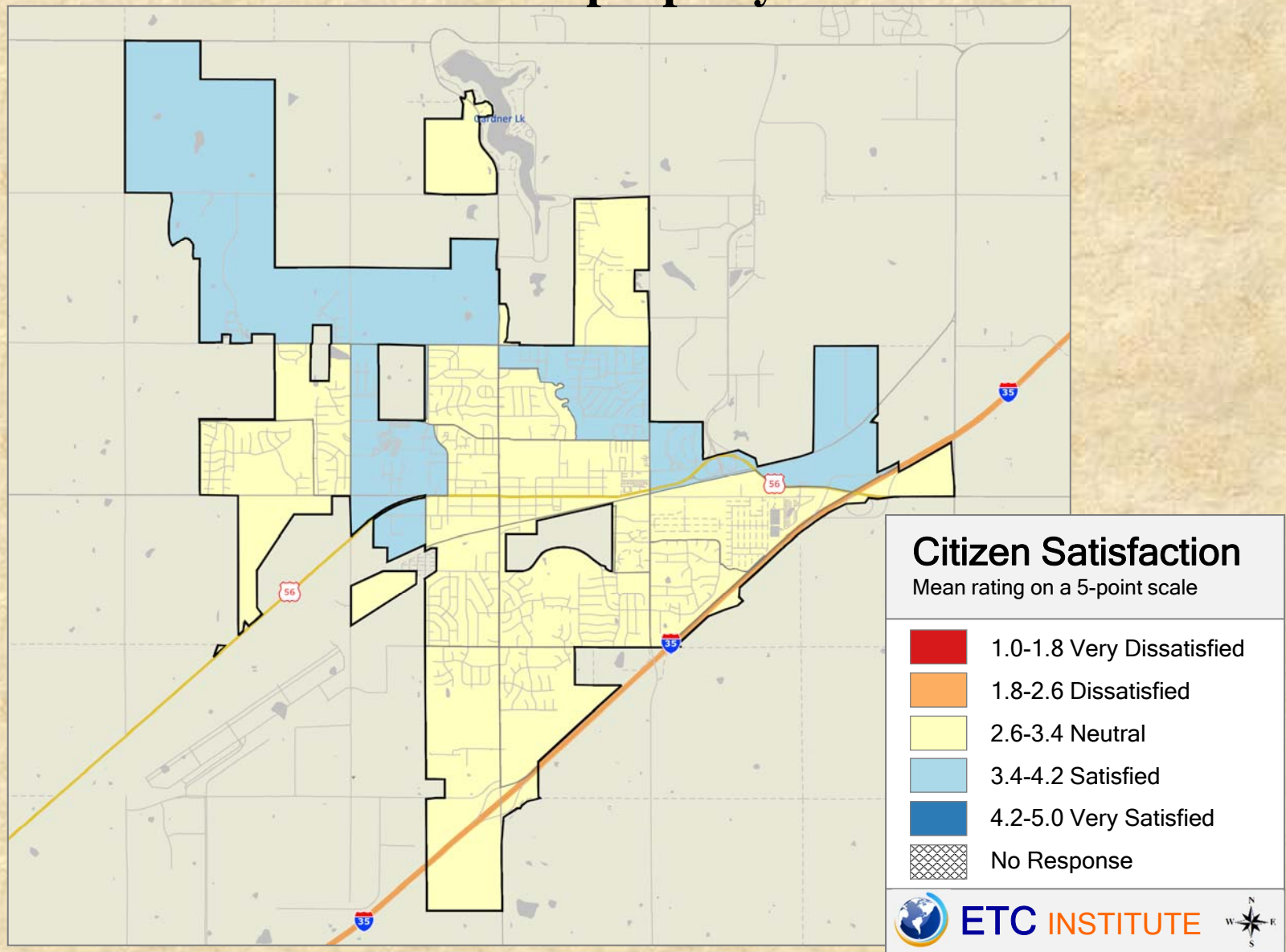


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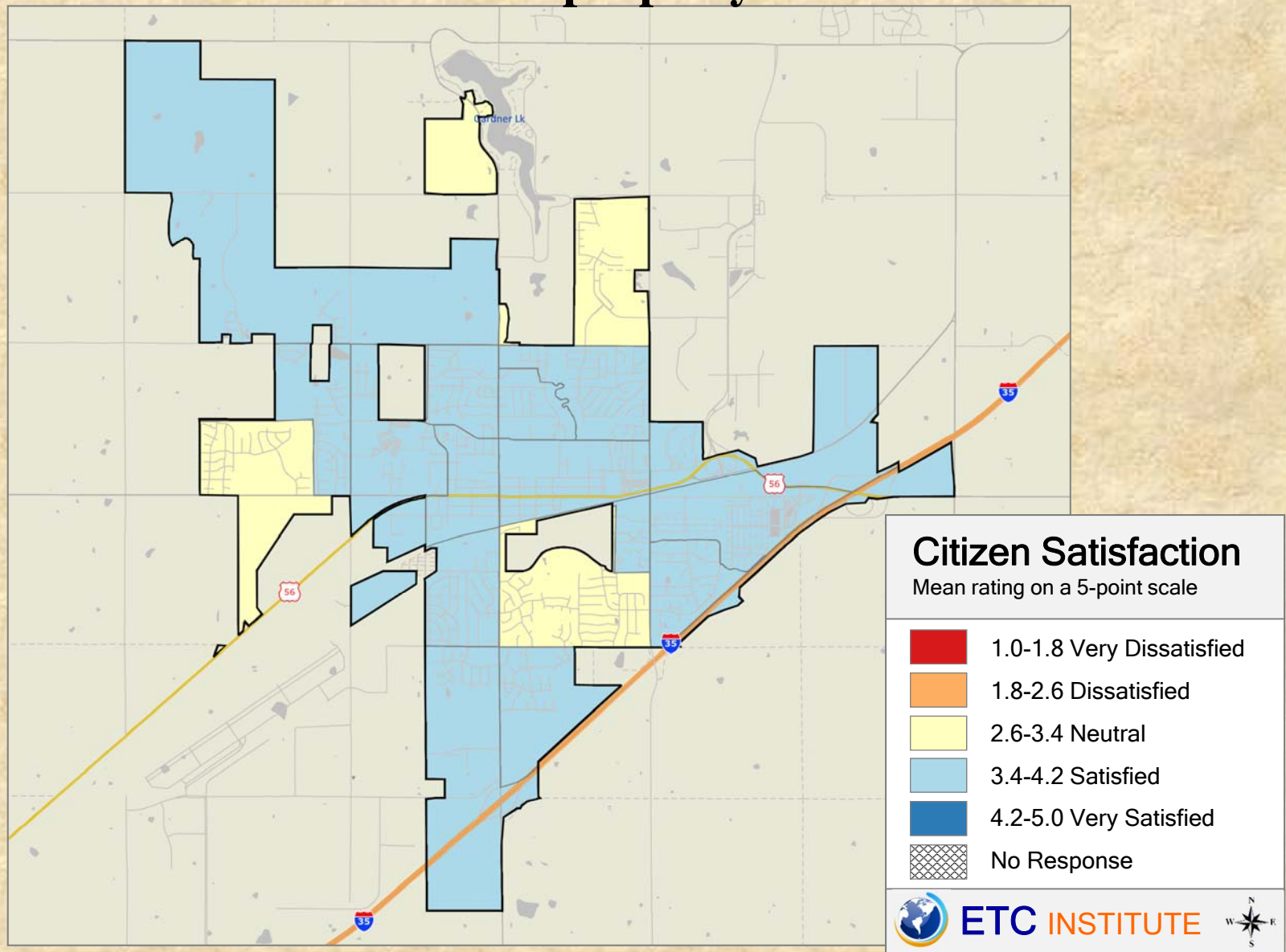
# Q7-3 Satisfaction: Enforcing the maintenance of residential property



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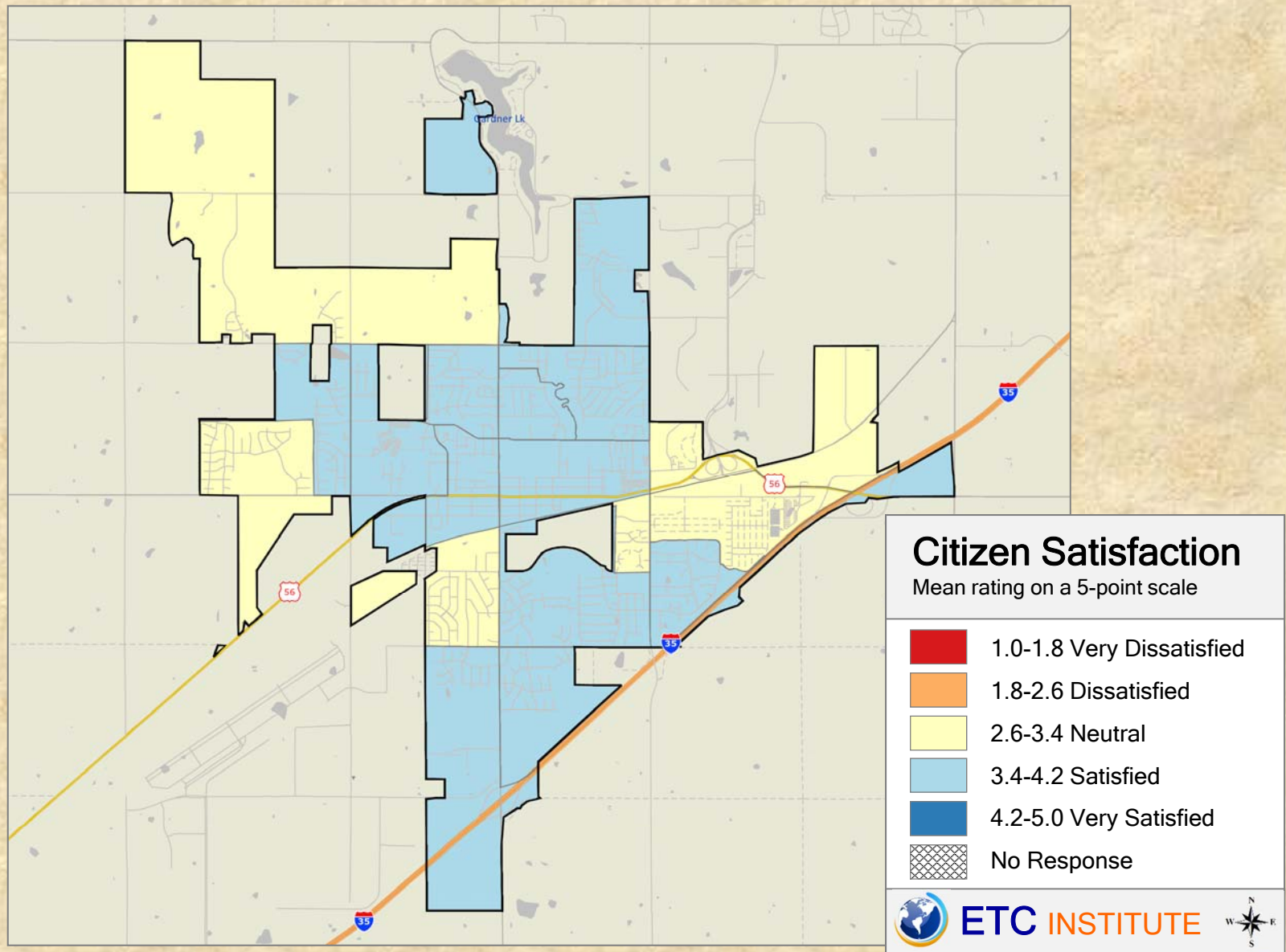
# Q7-4 Satisfaction: Enforcing the maintenance of business property



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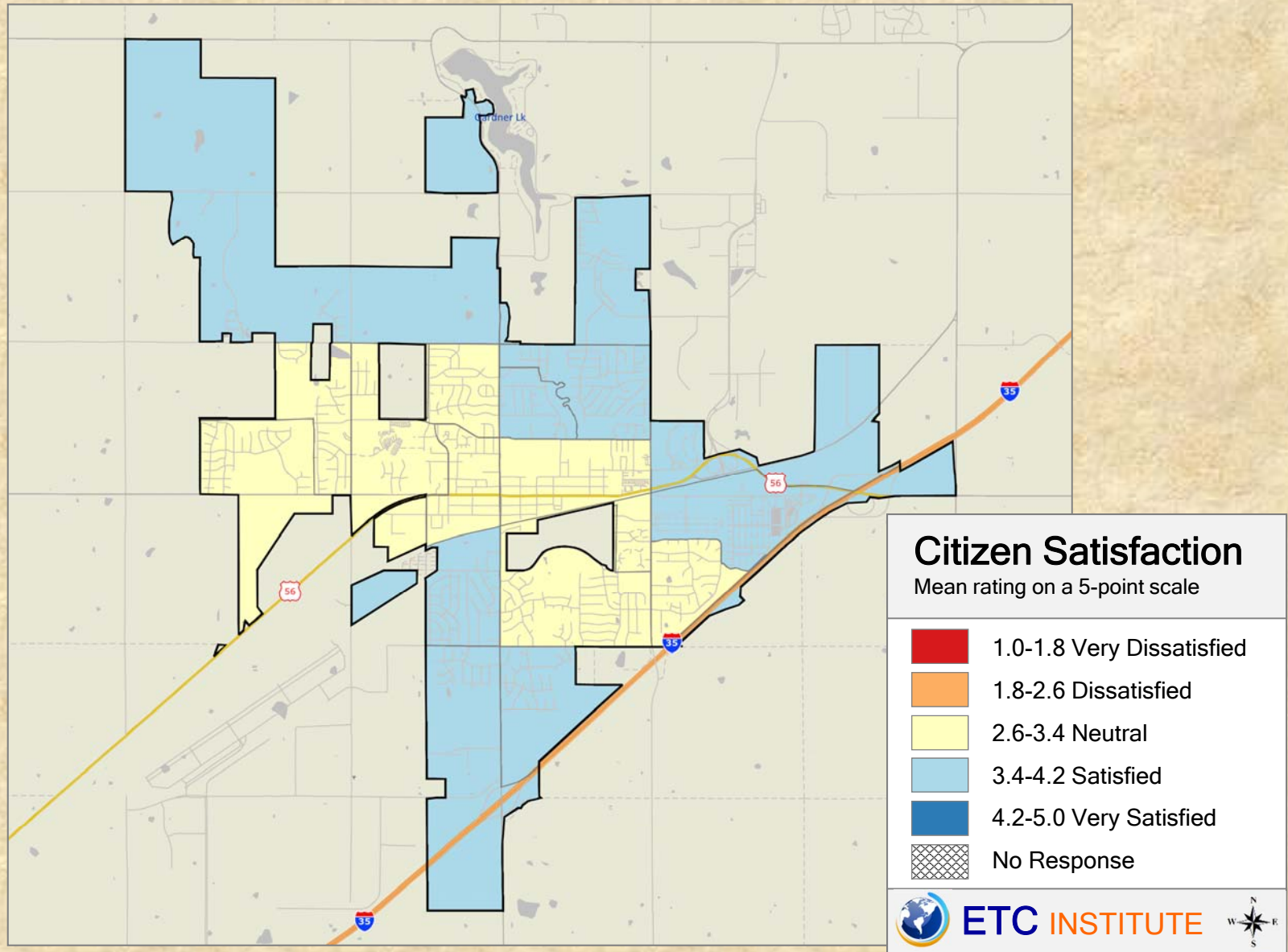
# Q7-5 Satisfaction: Enforcing sign regulations



## 2018 City of Gardner Citizen Survey

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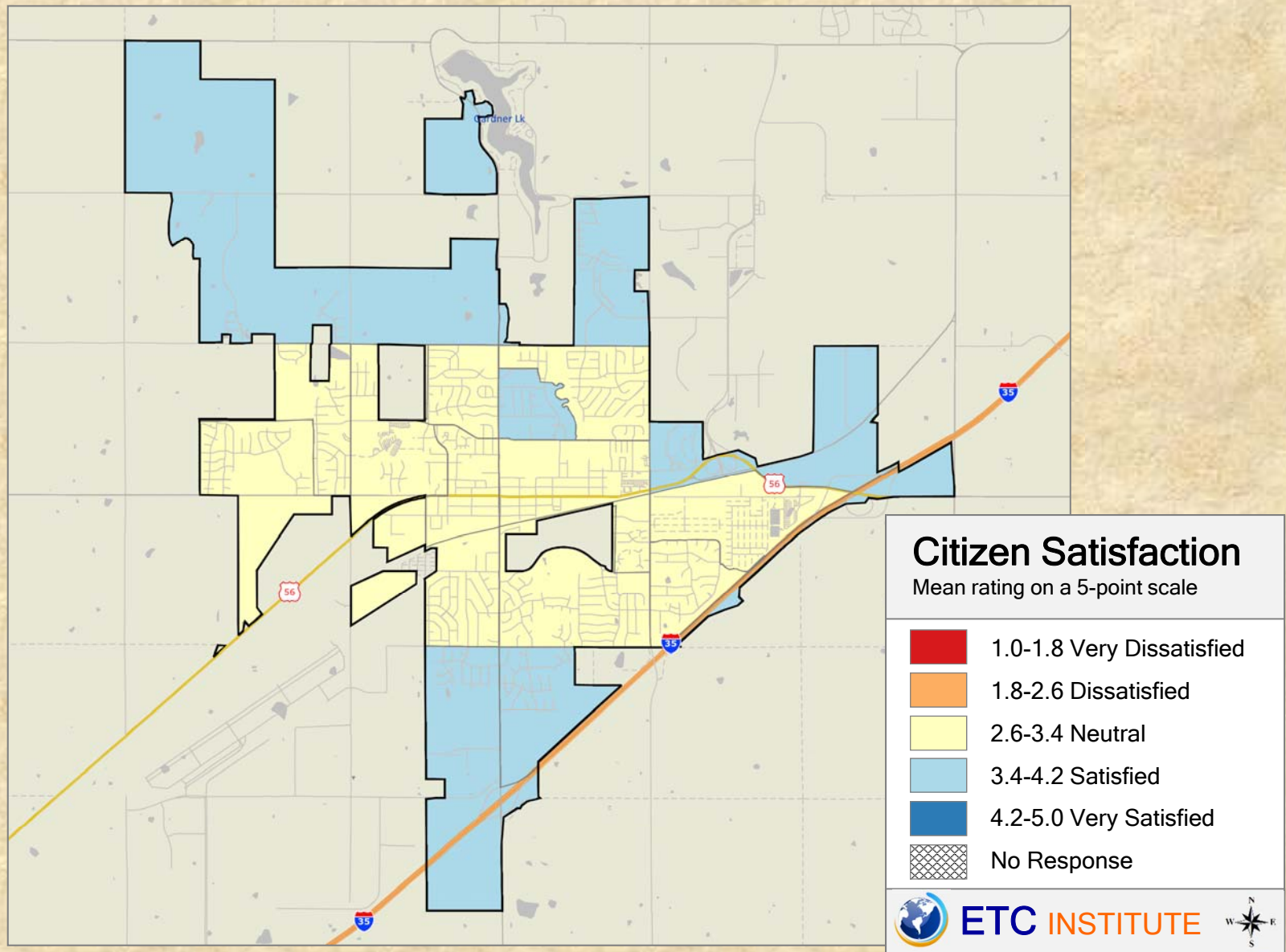
# Q8-1 Satisfaction: Maintenance of major city streets



## 2018 City of Gardner Citizen Survey

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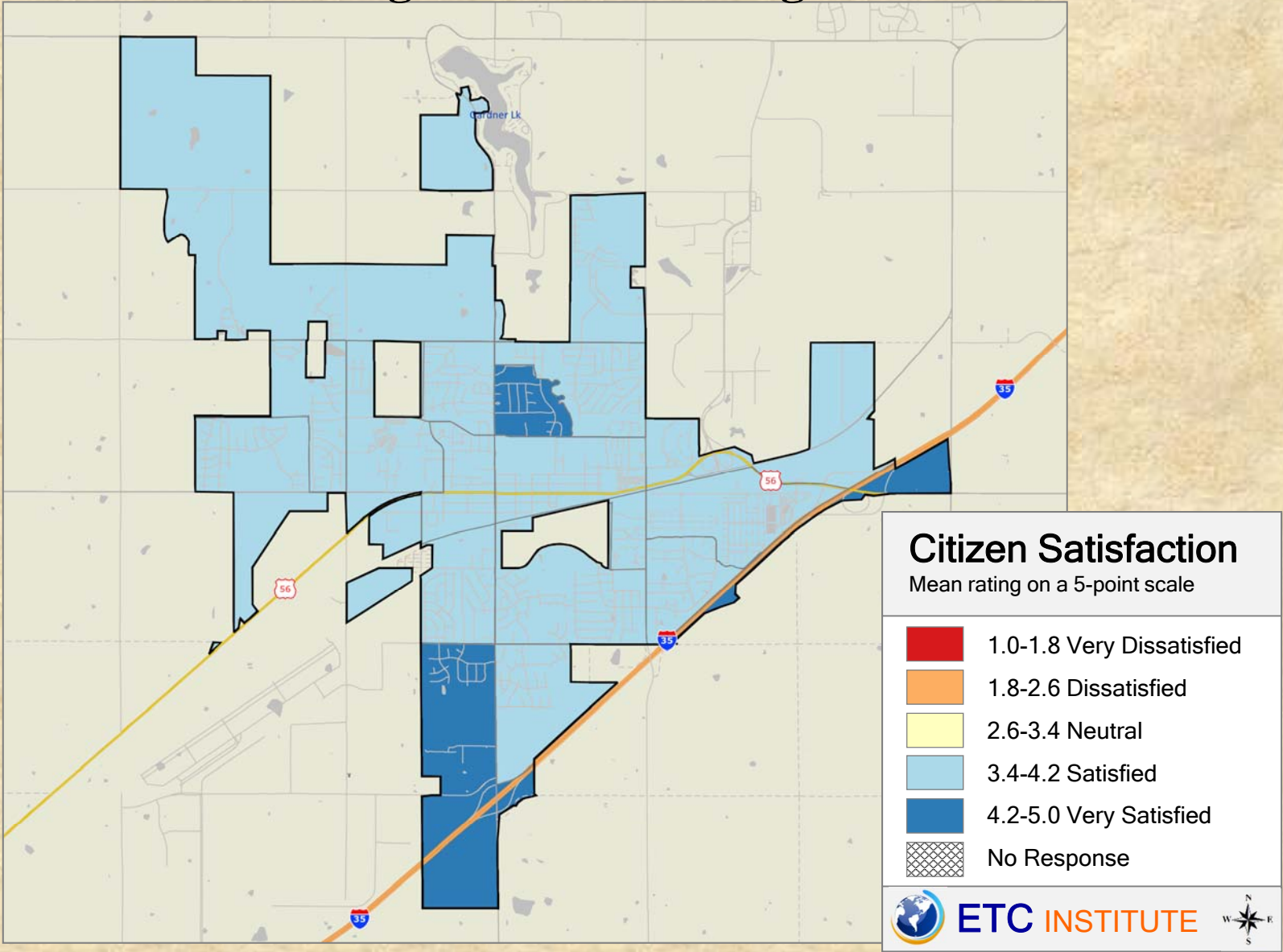
# Q8-2 Satisfaction: Maintenance of neighborhood streets



## 2018 City of Gardner Citizen Survey

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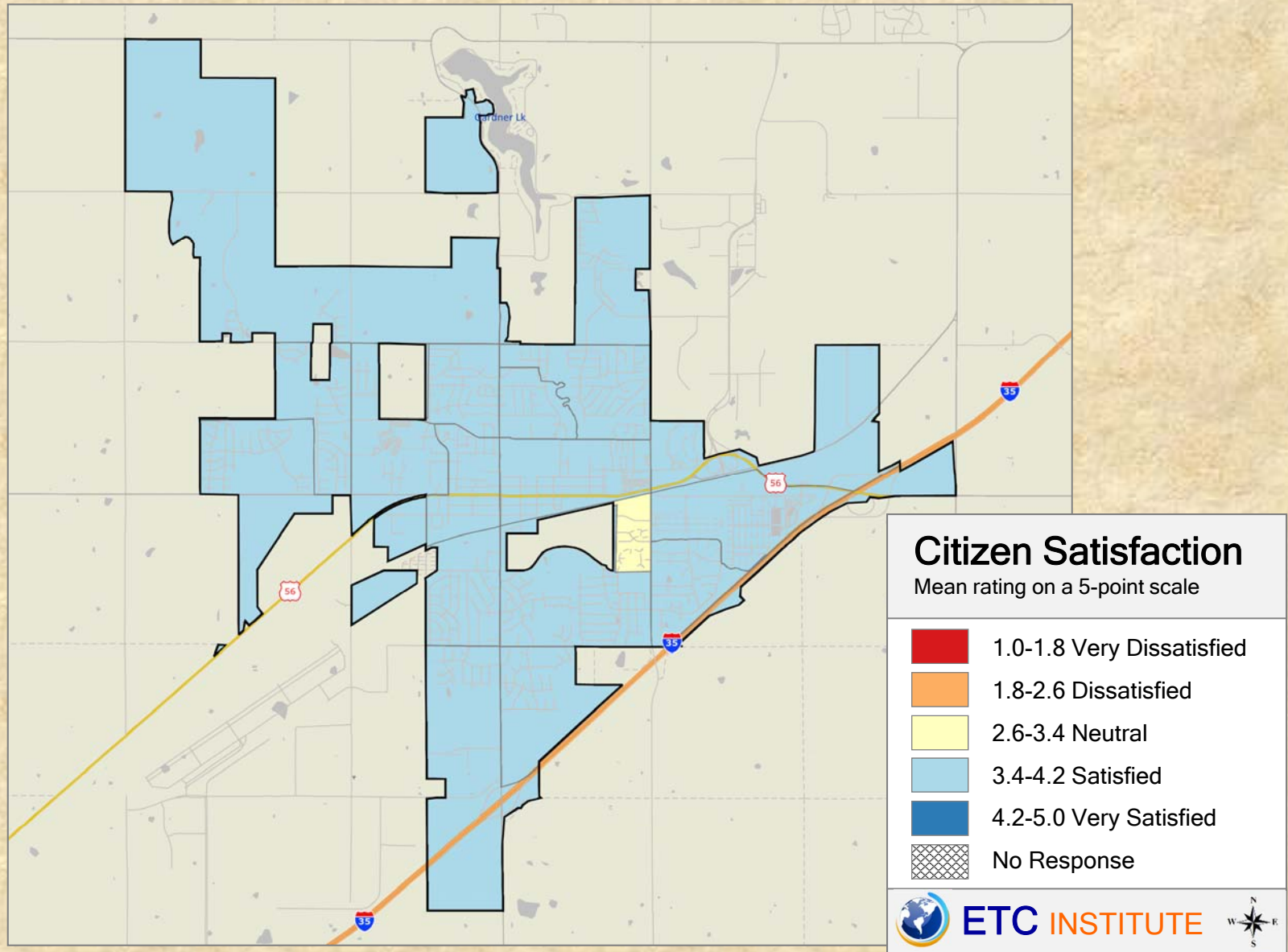
# Q8-3 Satisfaction: Maintenance of street traffic signals and street signs



## 2018 City of Gardner Citizen Survey

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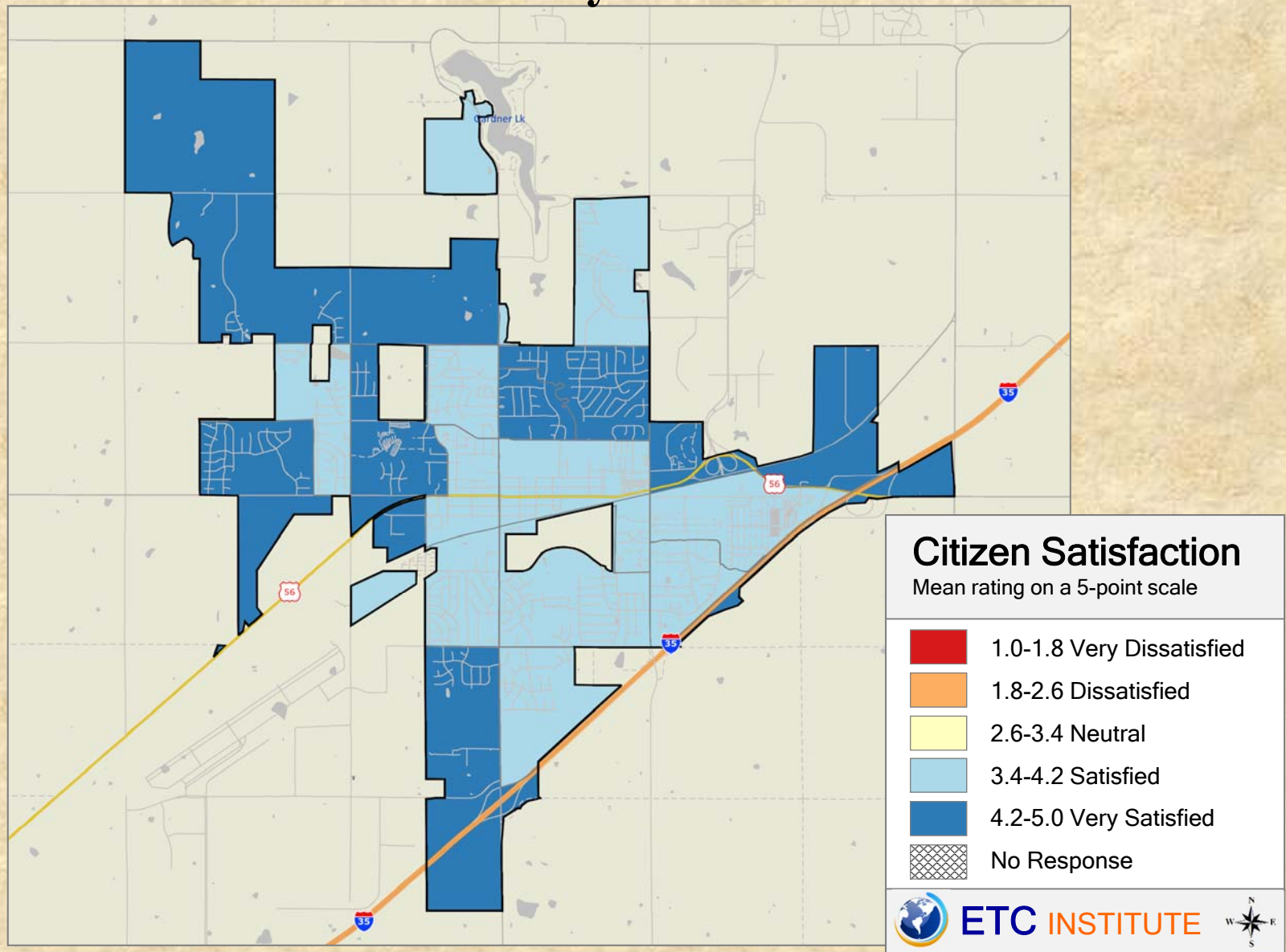
# Q8-4 Satisfaction: Maintenance and preservation of Downtown Gardner



## 2018 City of Gardner Citizen Survey

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# Q8-5 Satisfaction: Maintenance of city buildings, such as City Hall

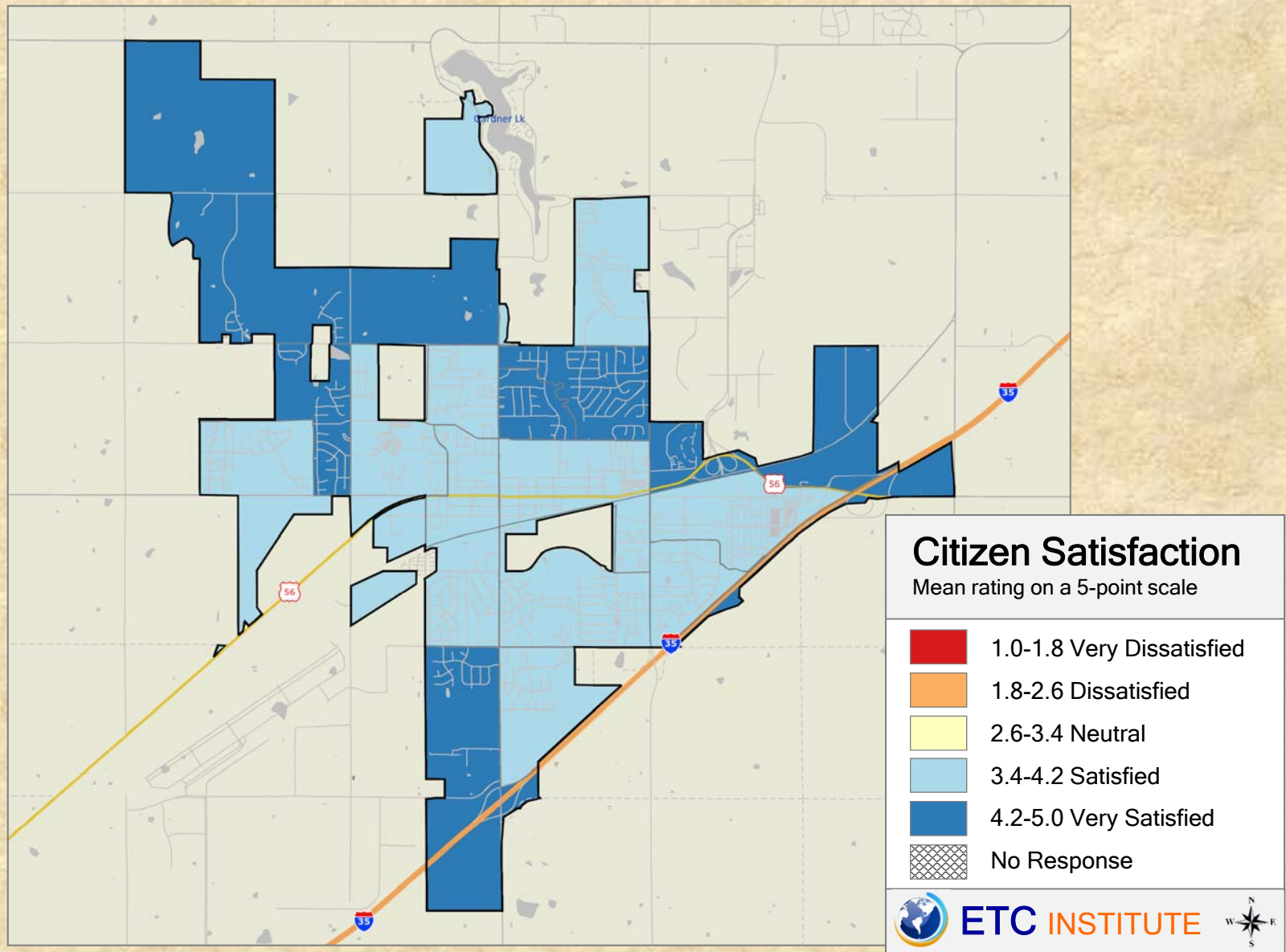


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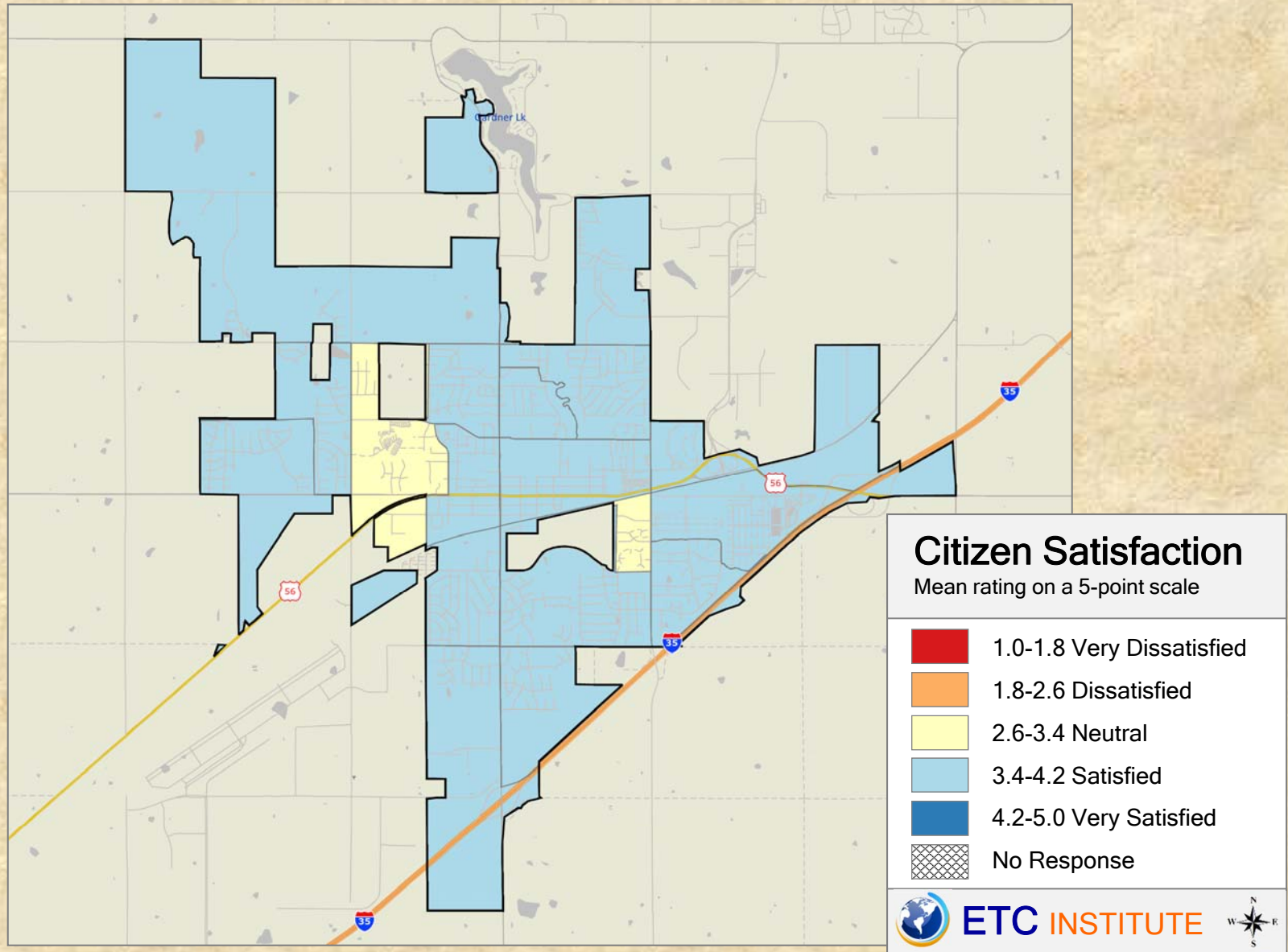
# Q8-6 Satisfaction: Snow removal on major city streets



## 2018 City of Gardner Citizen Survey

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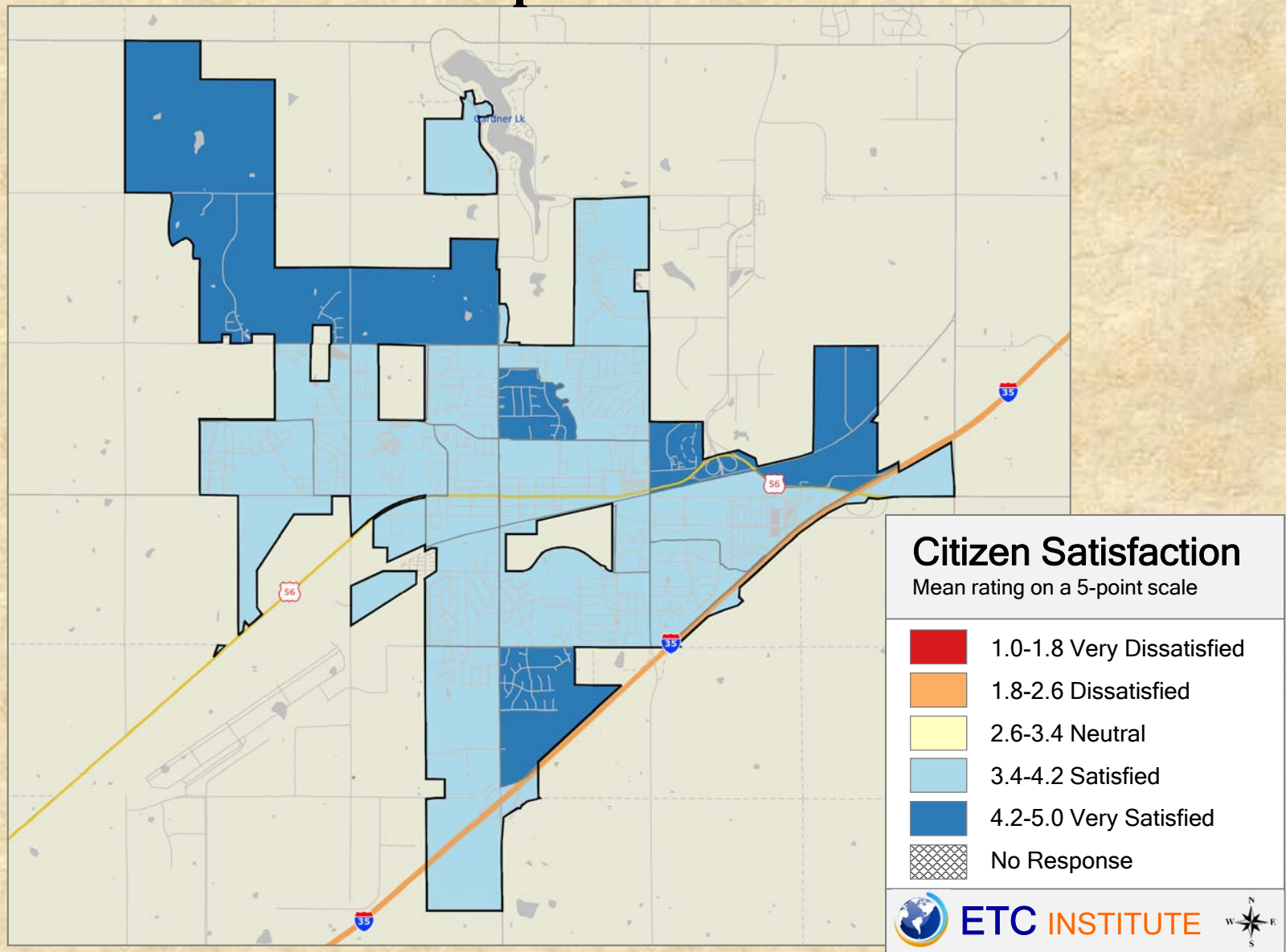
# Q8-7 Satisfaction: Snow removal on streets in residential areas



## 2018 City of Gardner Citizen Survey

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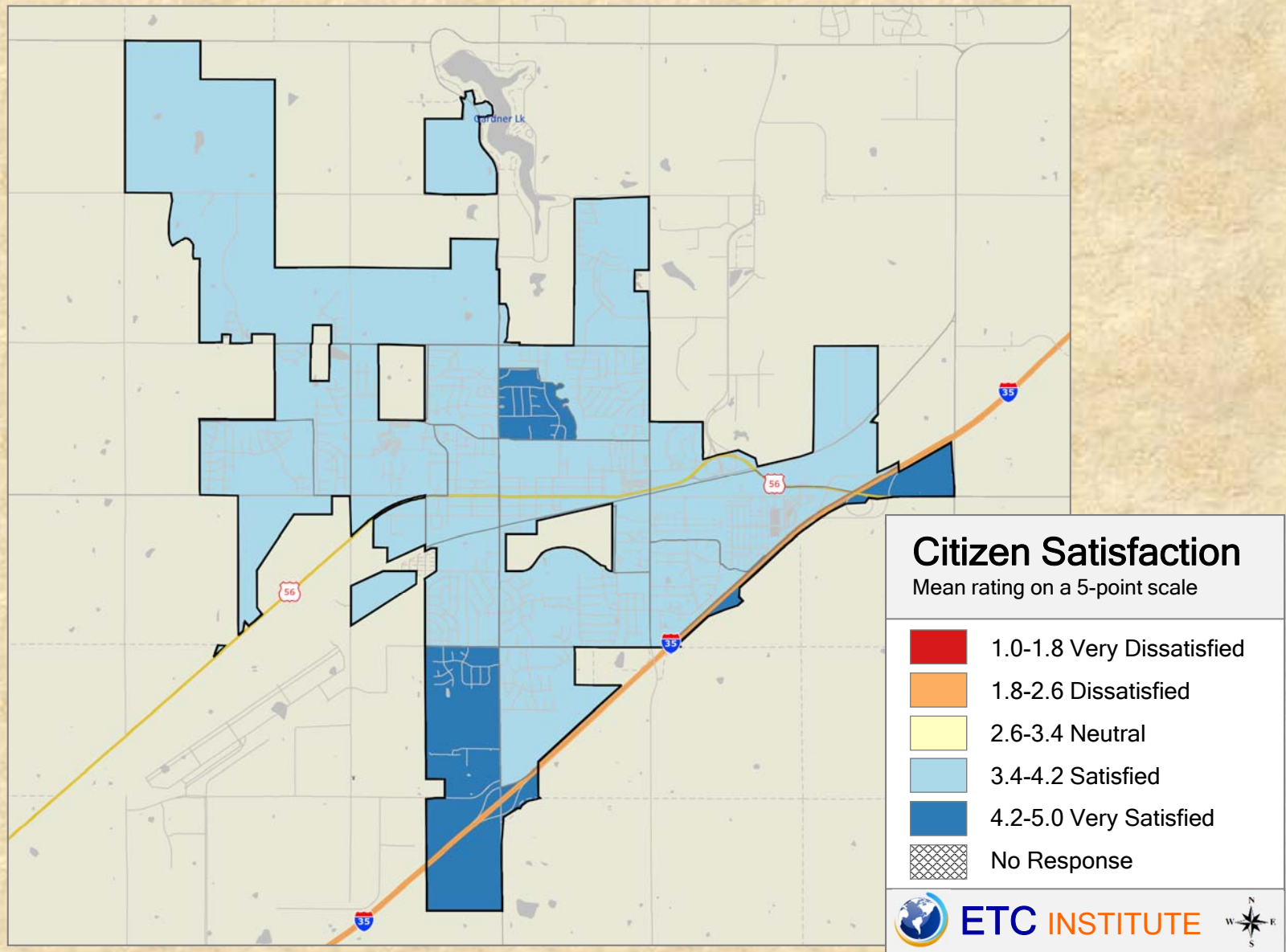
# Q8-8 Satisfaction: Mowing and trimming along city streets and other public areas



## 2018 City of Gardner Citizen Survey

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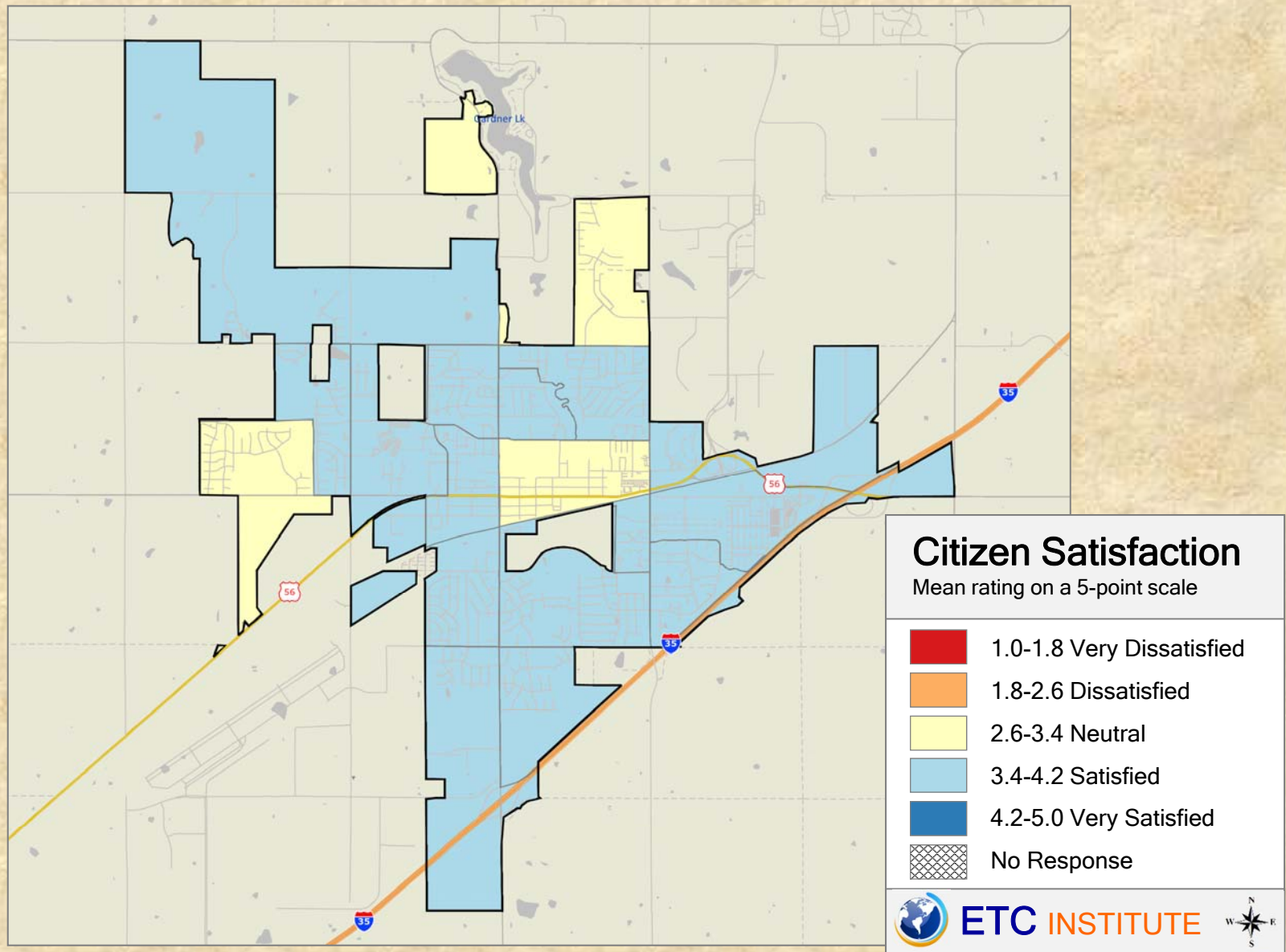
# Q8-9 Satisfaction: Overall cleanliness of public areas



## 2018 City of Gardner Citizen Survey

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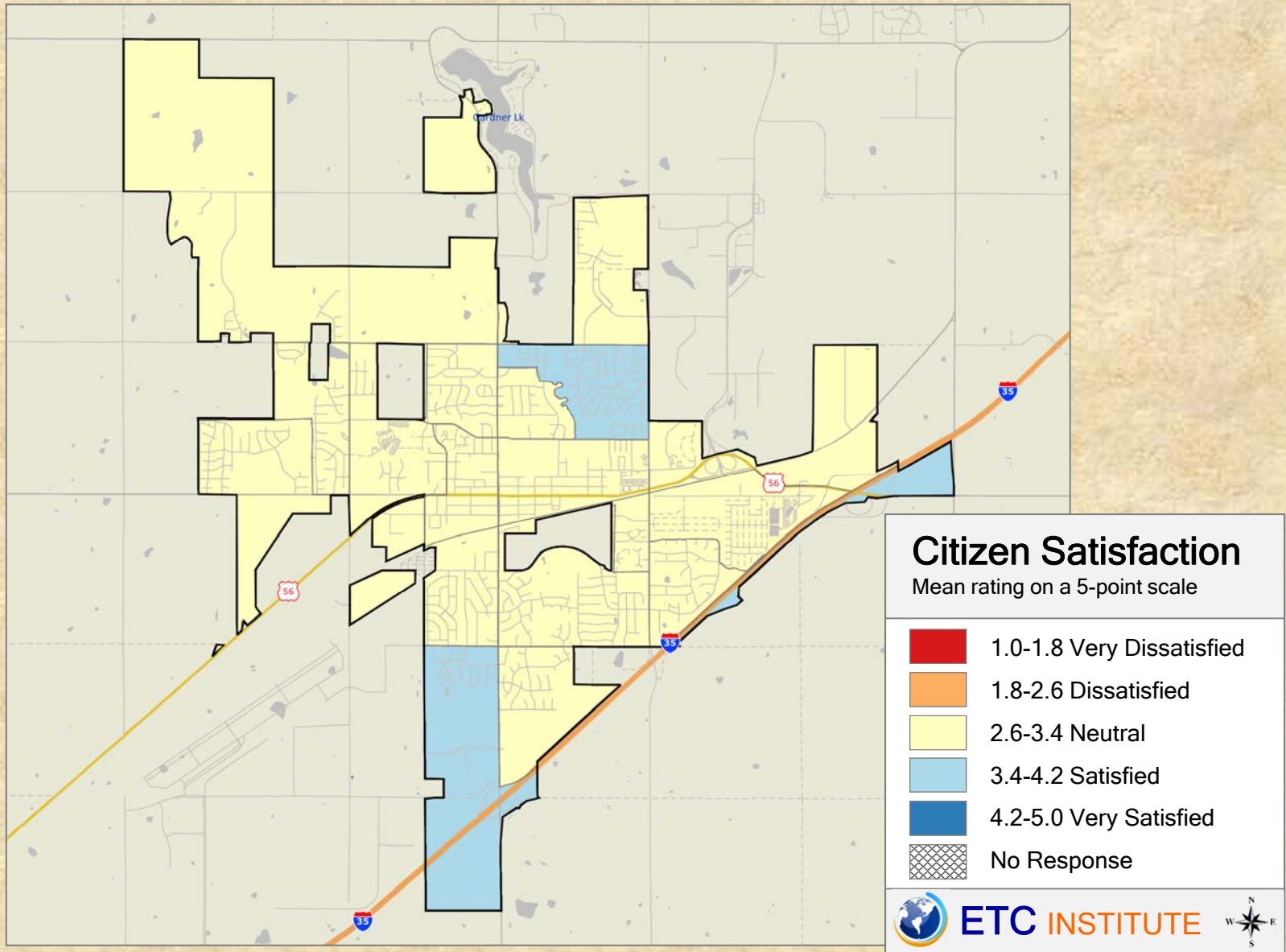
# Q8-10 Satisfaction: Adequacy of city street lighting



## 2018 City of Gardner Citizen Survey

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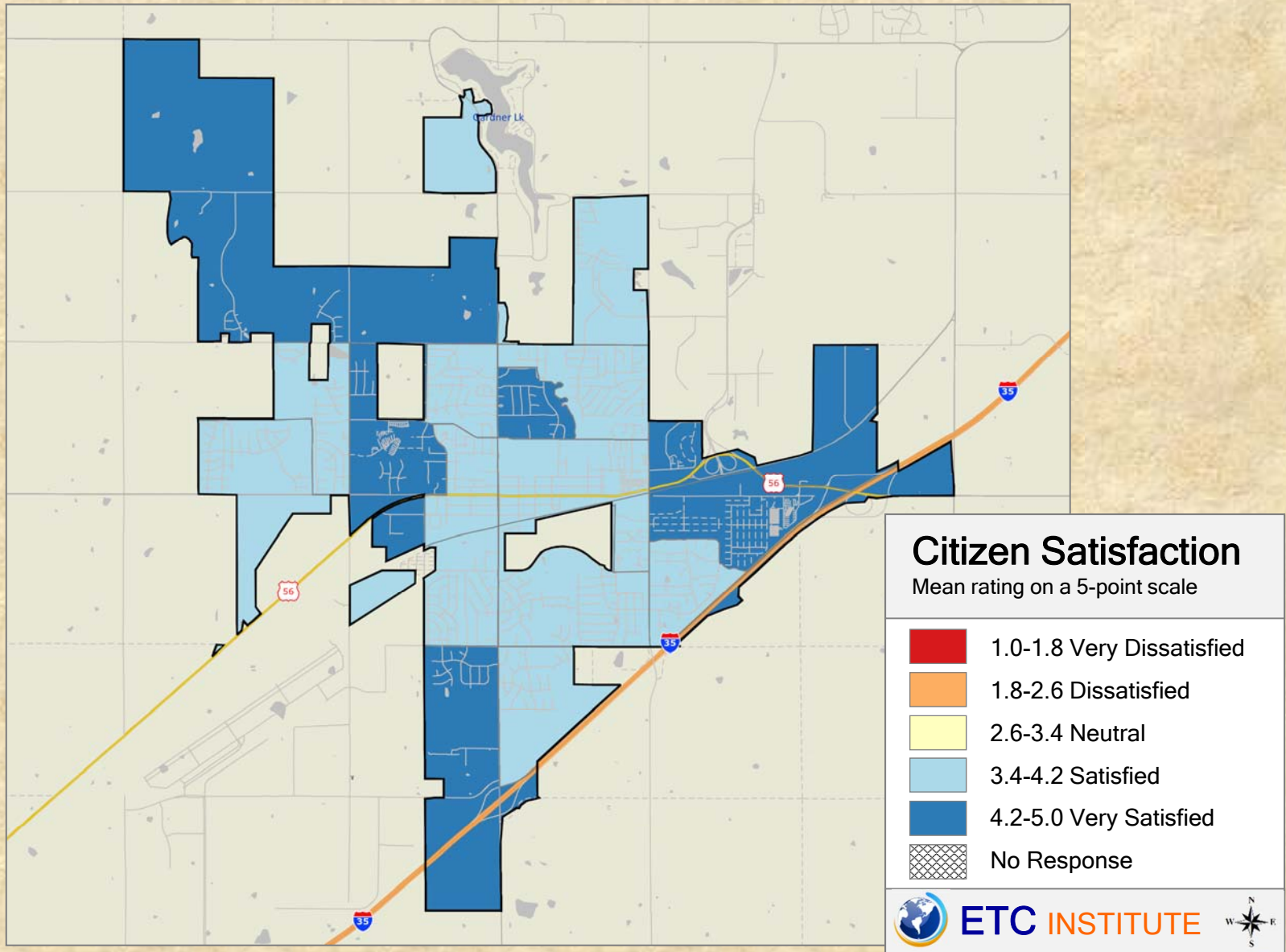
# Q8-11 Satisfaction: Maintenance of sidewalks



## 2018 City of Gardner Citizen Survey

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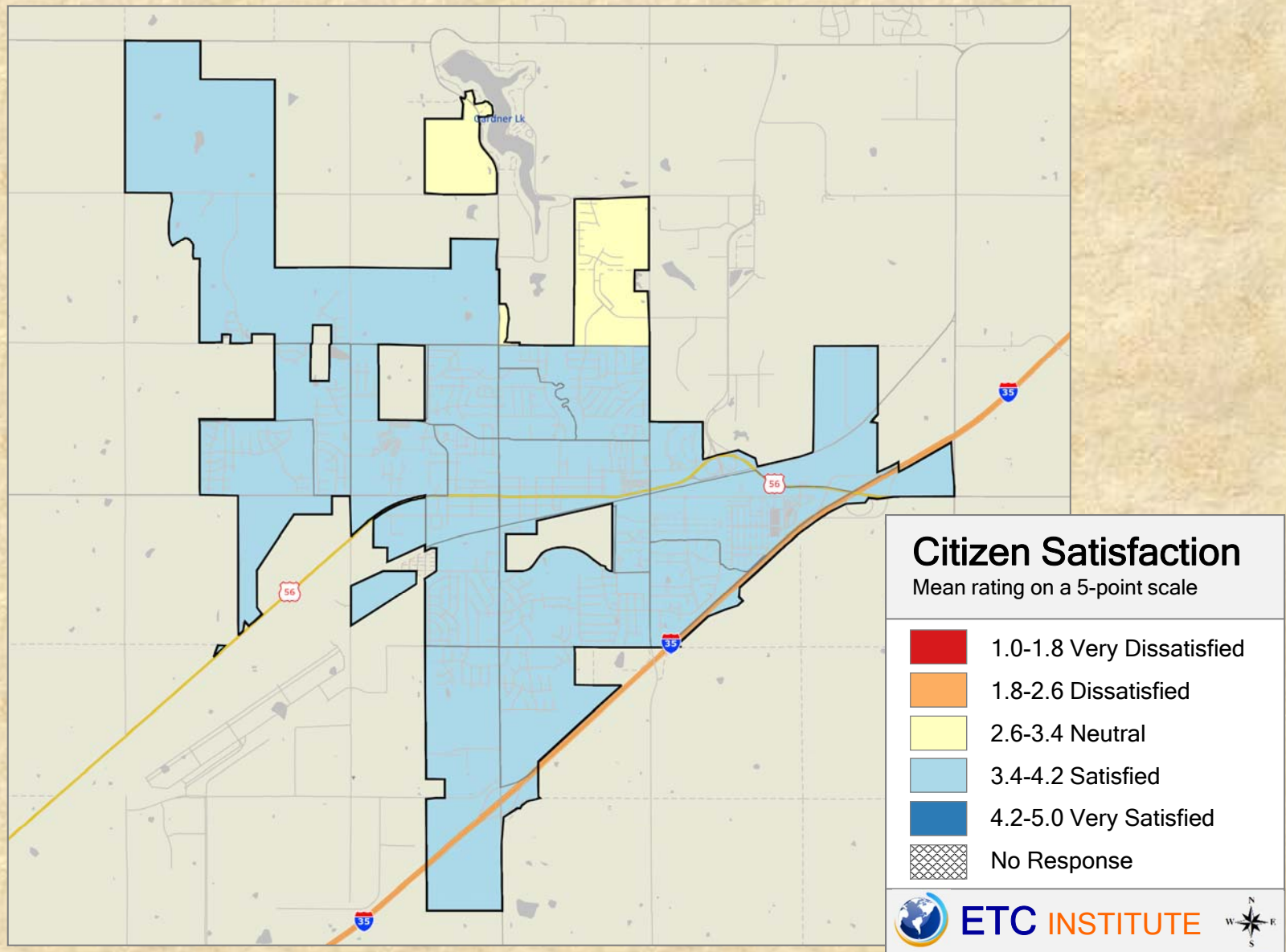
# Q10-1 Satisfaction: Maintenance of city parks



## 2018 City of Gardner Citizen Survey

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# Q10-2 Satisfaction: Number of city parks

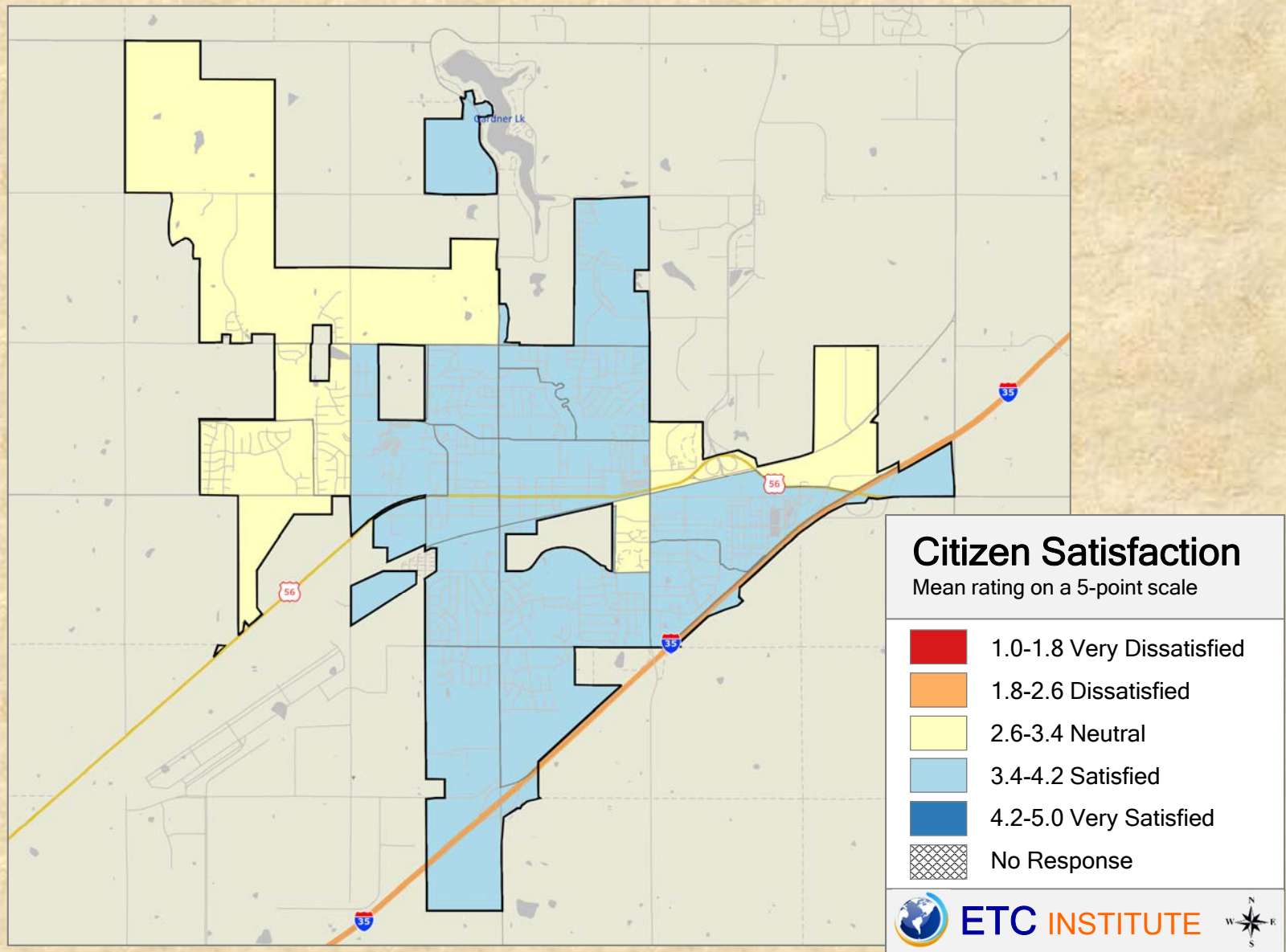


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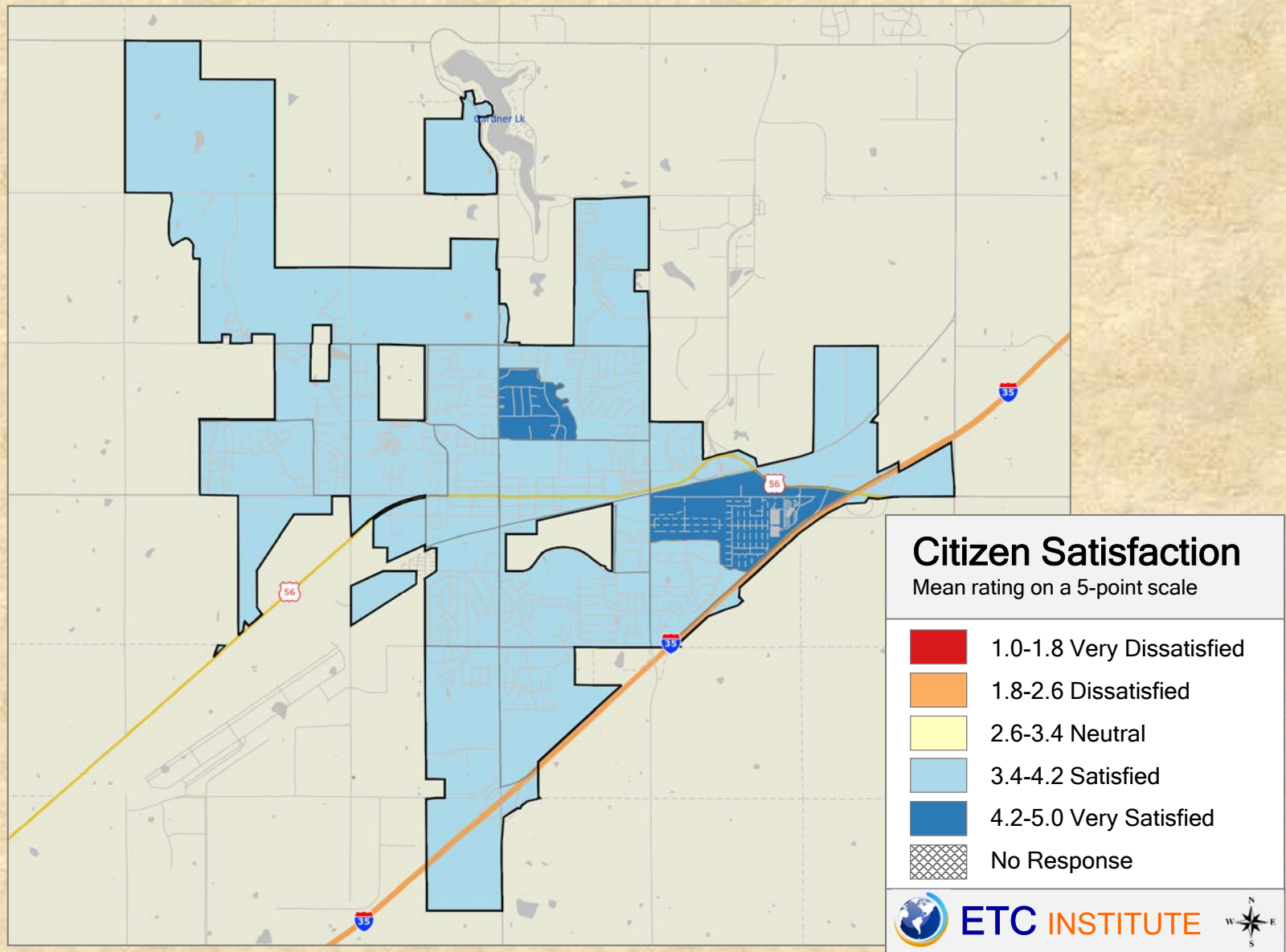
# Q10-3 Satisfaction: Walking and biking trails in the city



## 2018 City of Gardner Citizen Survey

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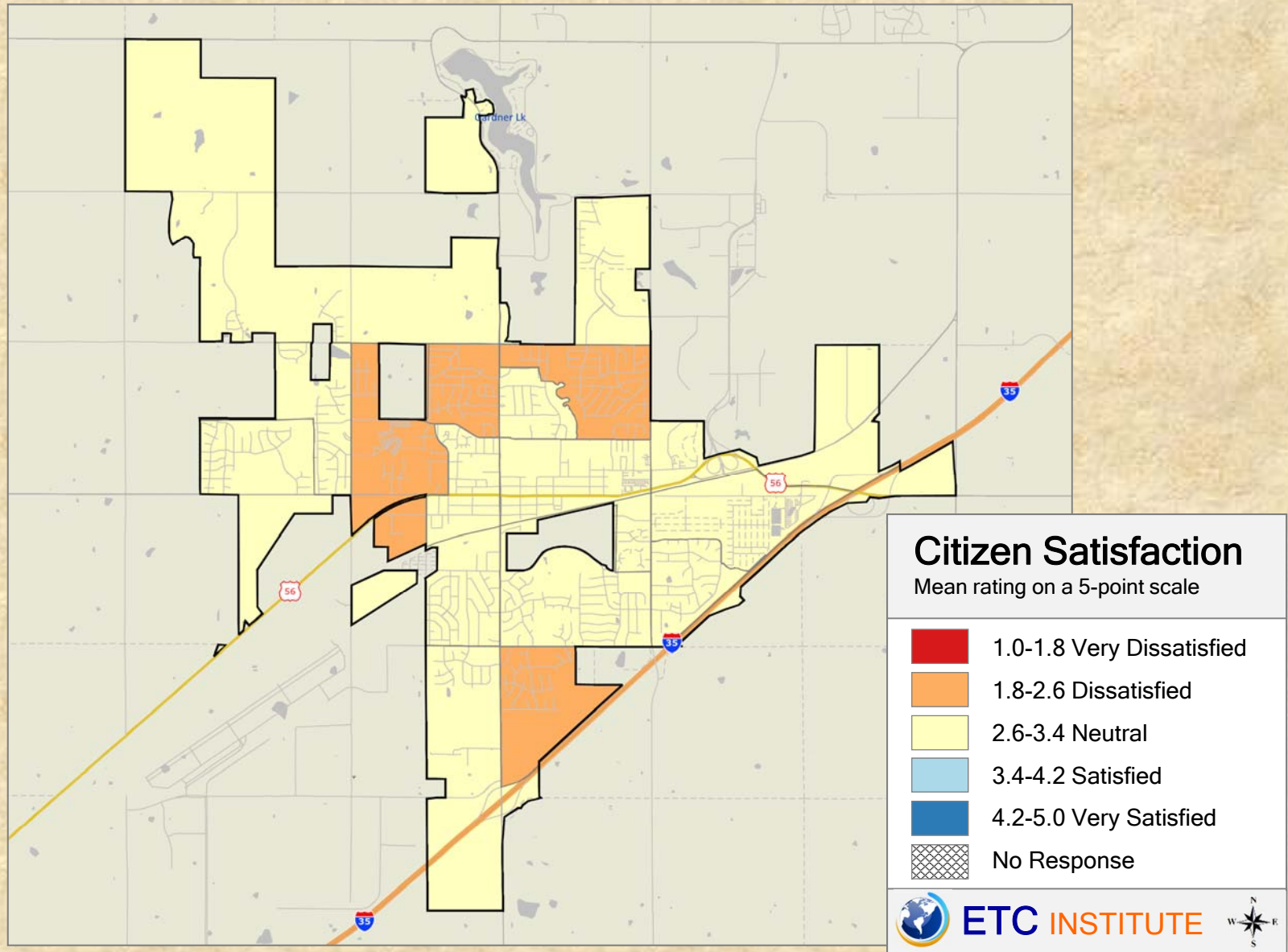
# Q10-4 Satisfaction: City Swimming pool/aquatic center



## 2018 City of Gardner Citizen Survey

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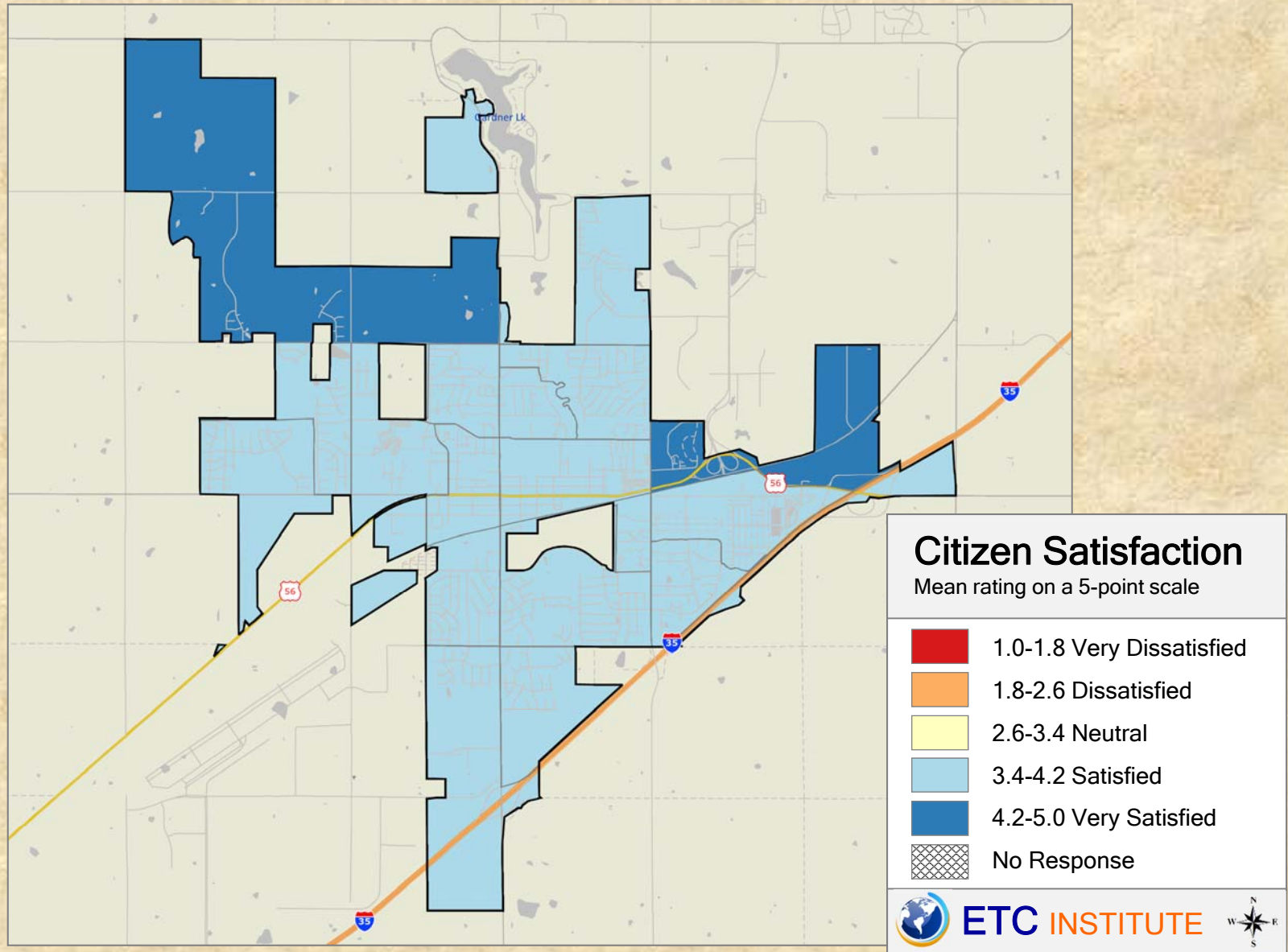
# Q10-5 Satisfaction: Gardner golf course



## 2018 City of Gardner Citizen Survey

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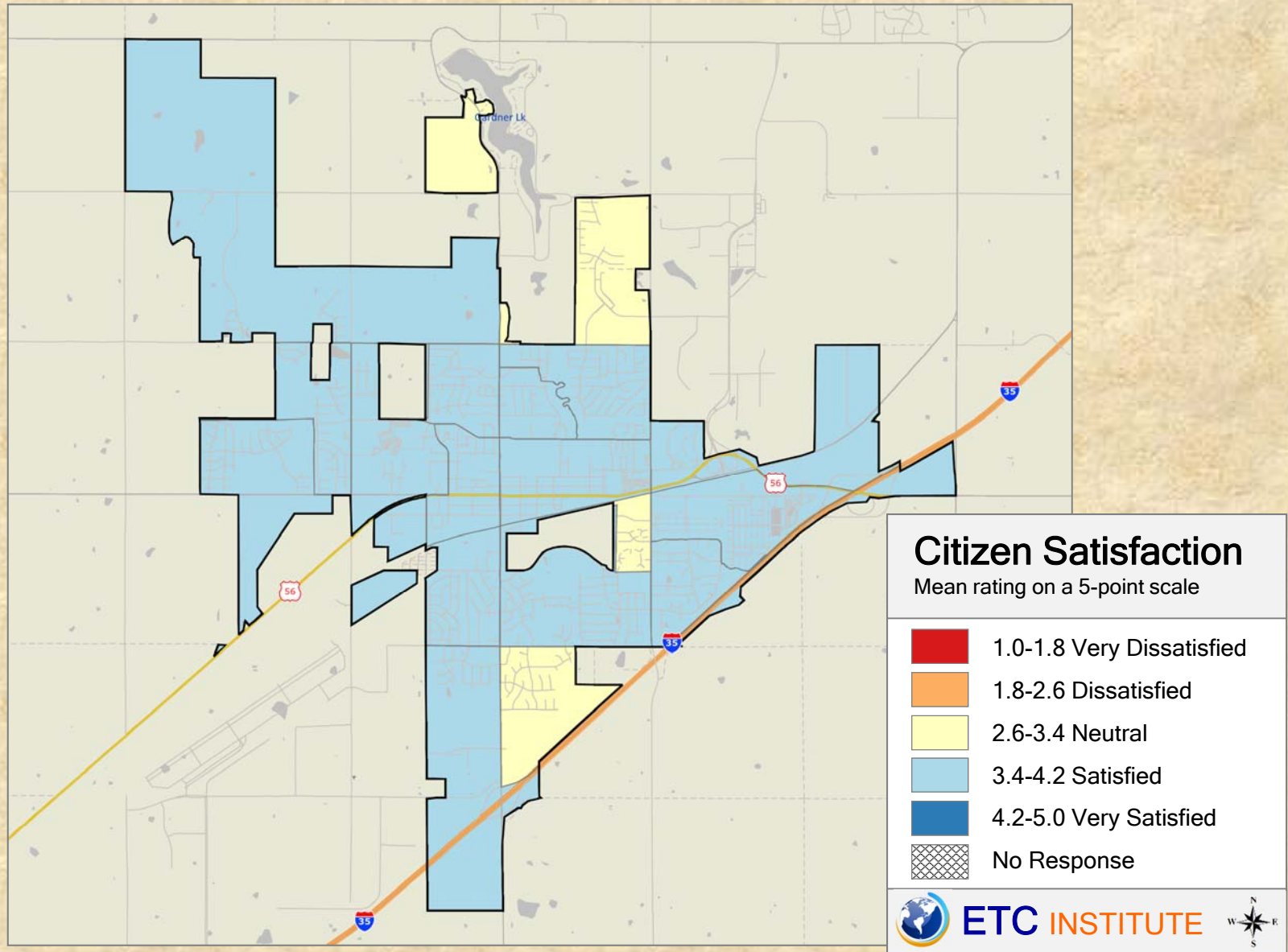
# Q10-6 Satisfaction: Outdoor athletic fields (e.g. baseball, soccer)



## 2018 City of Gardner Citizen Survey

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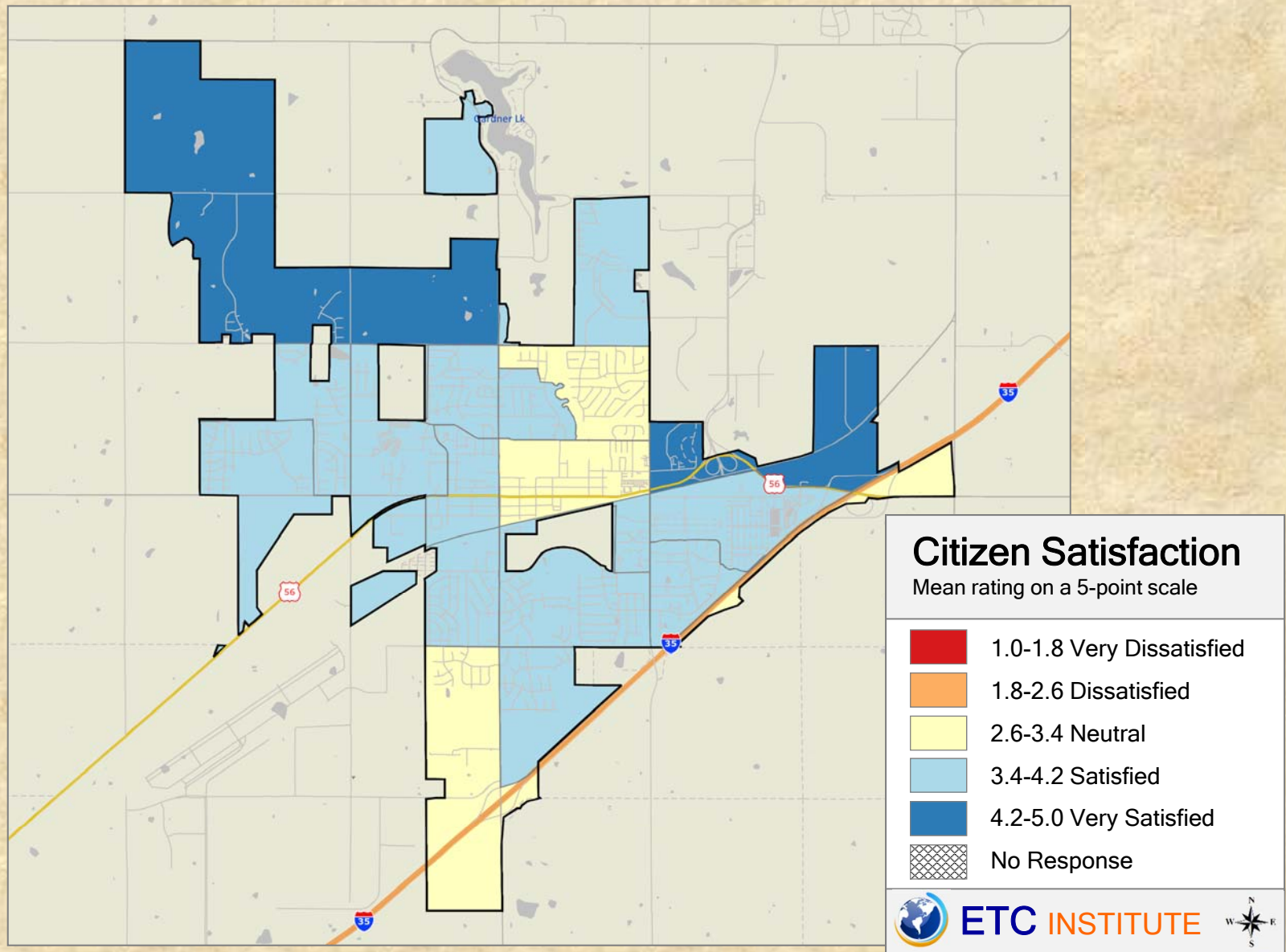
# Q10-7 Satisfaction: The city's youth athletic programs



## 2018 City of Gardner Citizen Survey

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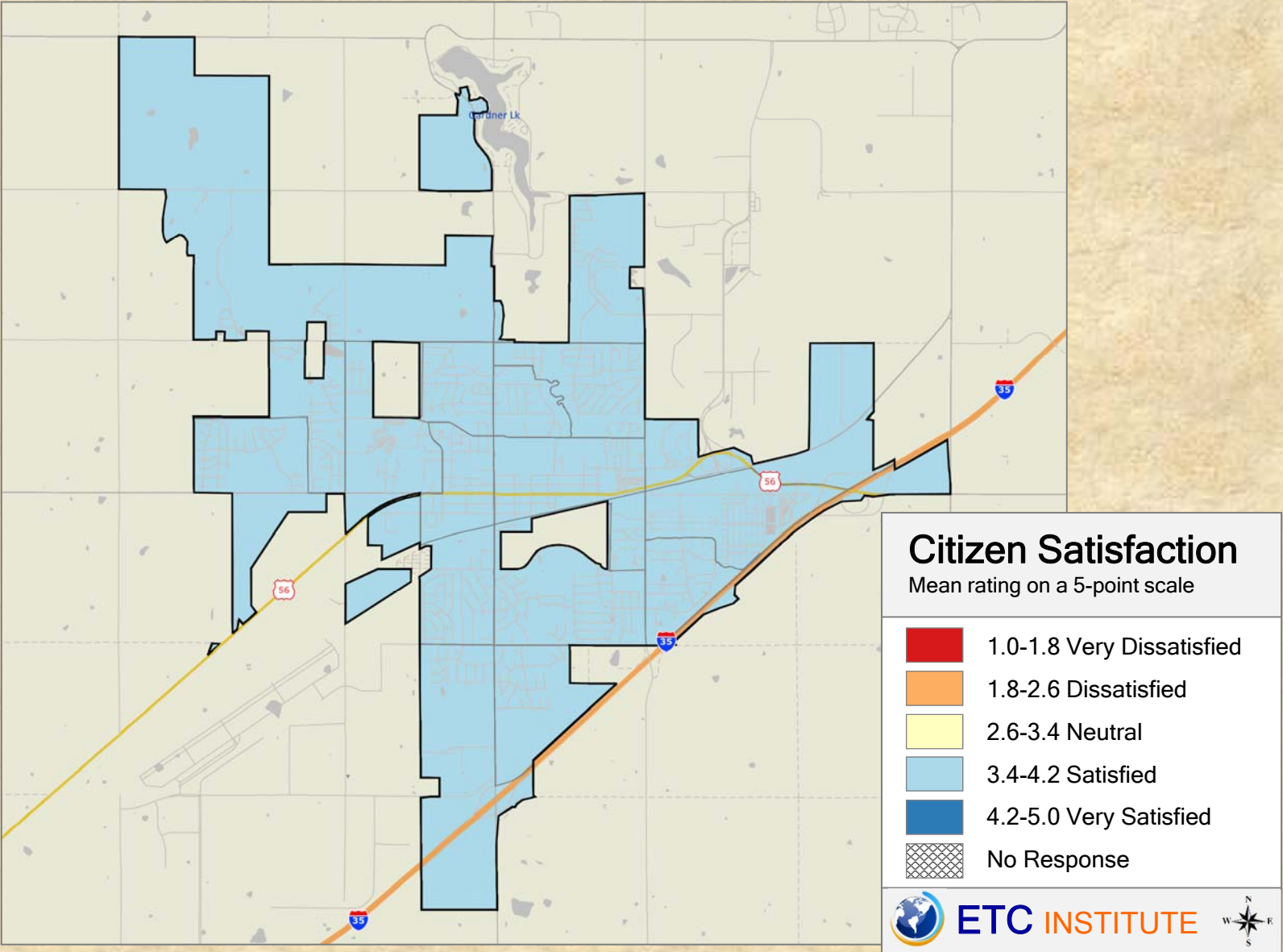
# Q10-8 Satisfaction: The city's adult athletic programs



## 2018 City of Gardner Citizen Survey

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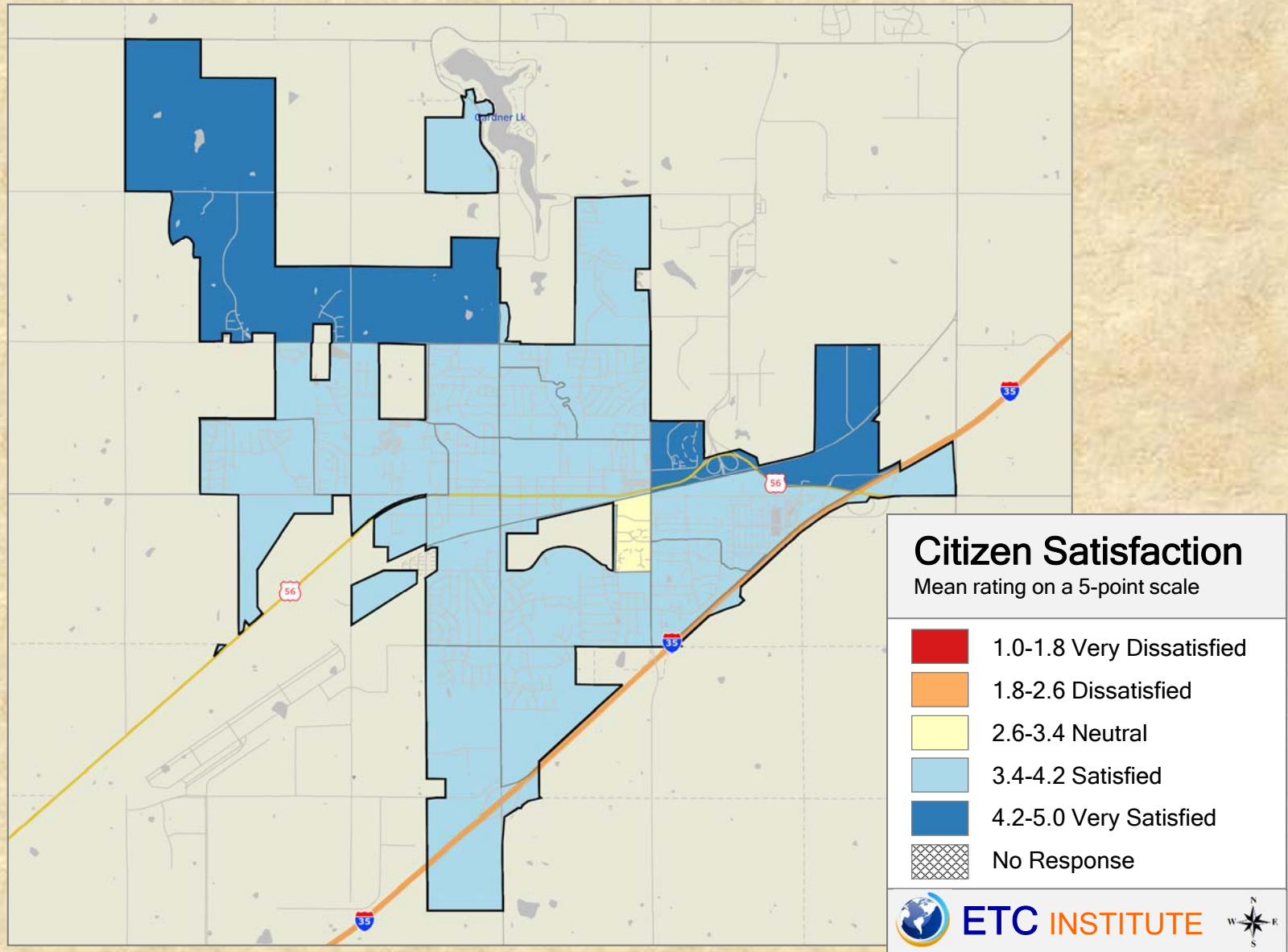
# Q10-9 Satisfaction: Quality of special events



## 2018 City of Gardner Citizen Survey

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# Q10-10 Satisfaction: Ease of registering for programs

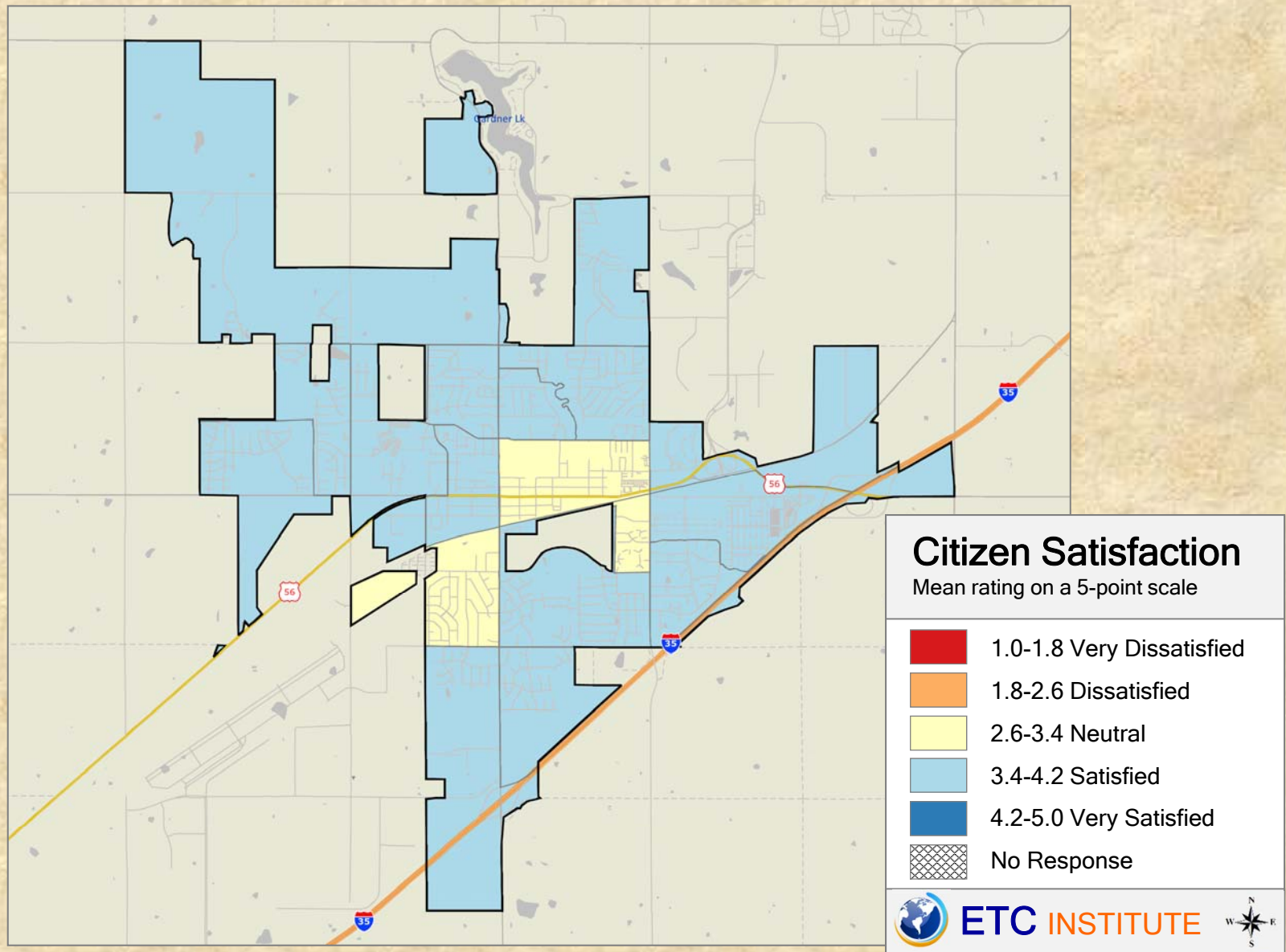


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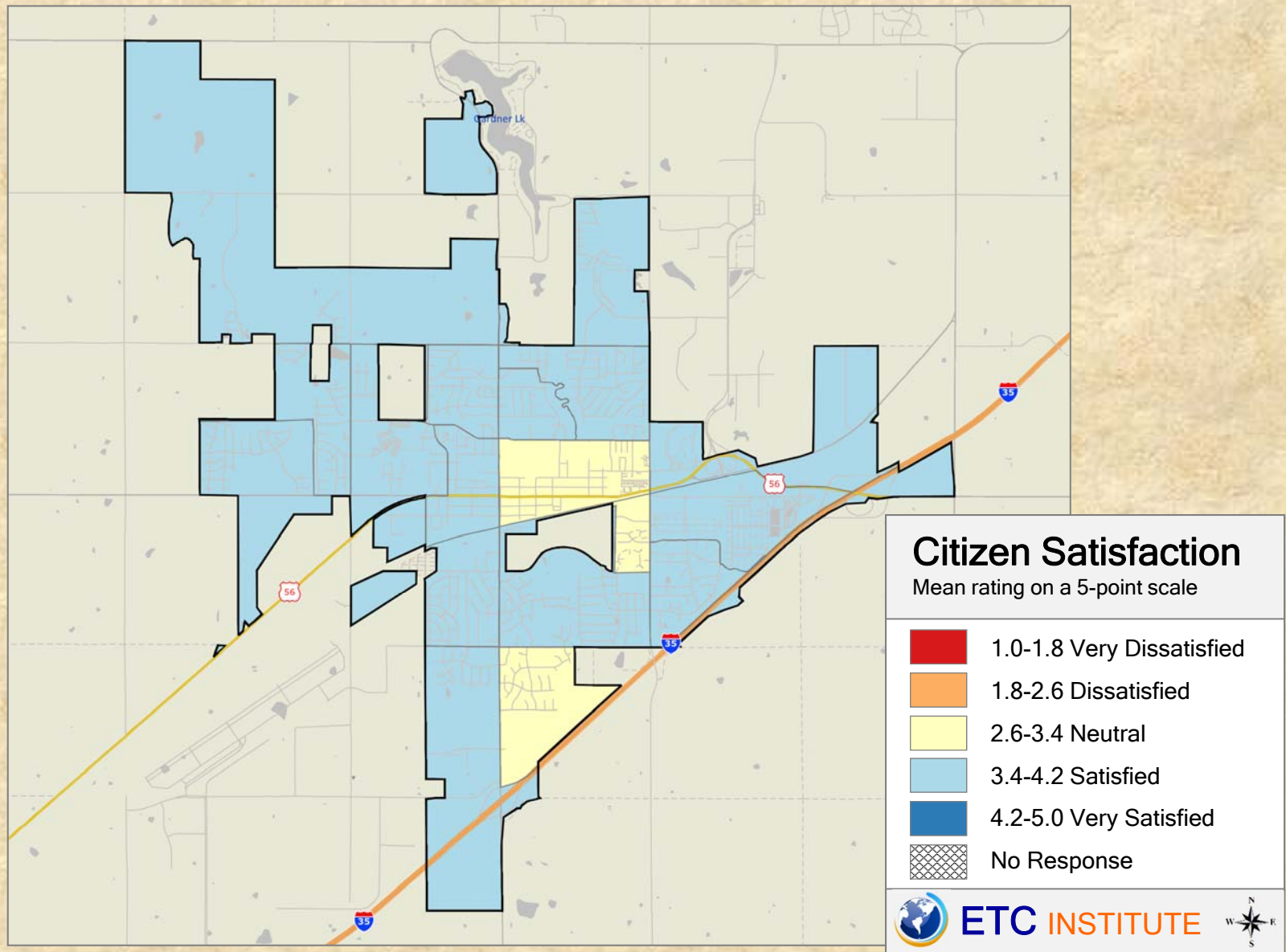
# Q10-11 Satisfaction: Fees charged for recreation programs



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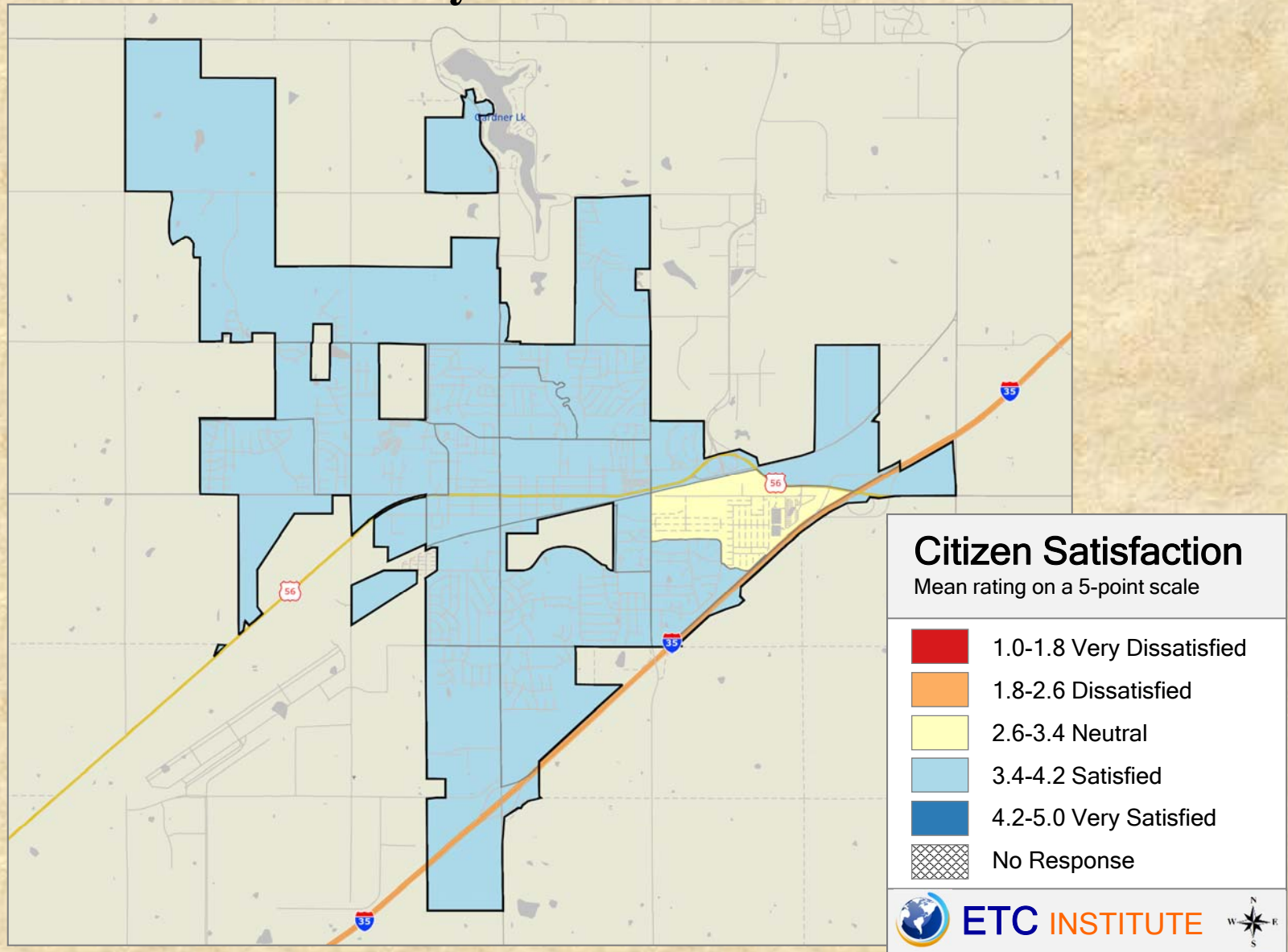
# Q10-12 Satisfaction: Quality of recreation programs or classes



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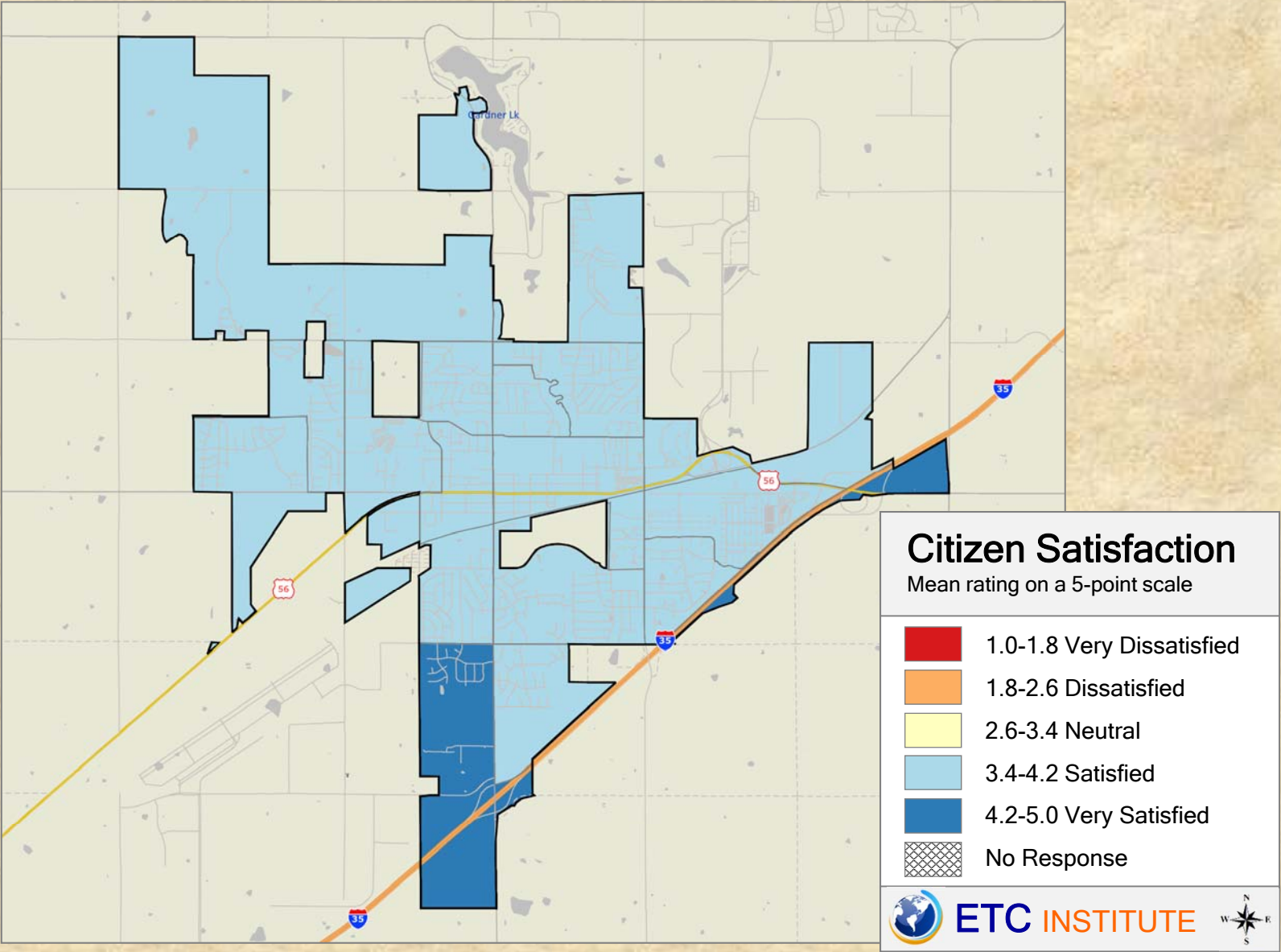
# Q12-1 Satisfaction: The clarity and taste of the tap water in your home



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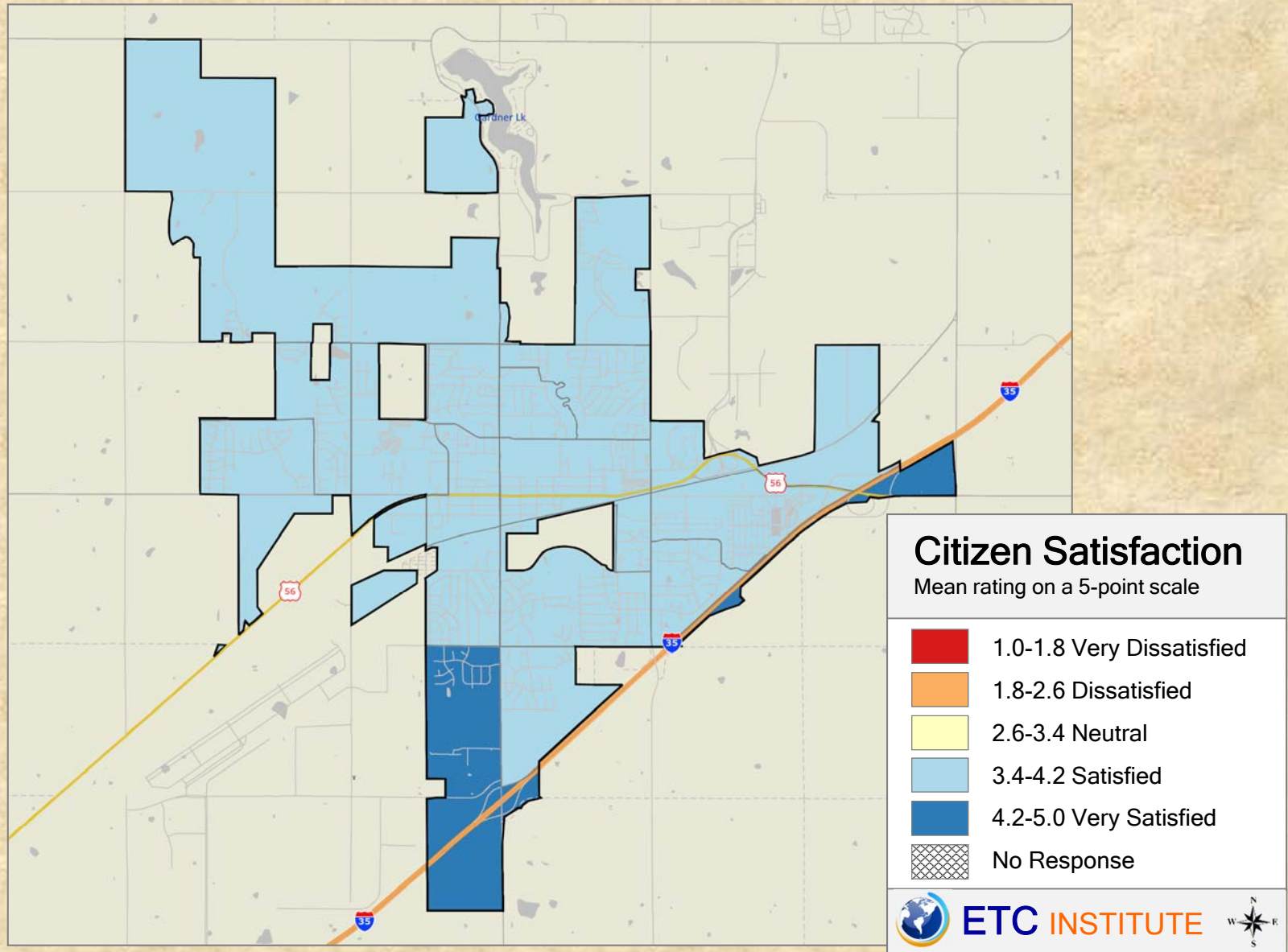
# Q12-2 Satisfaction: Water pressure in your home



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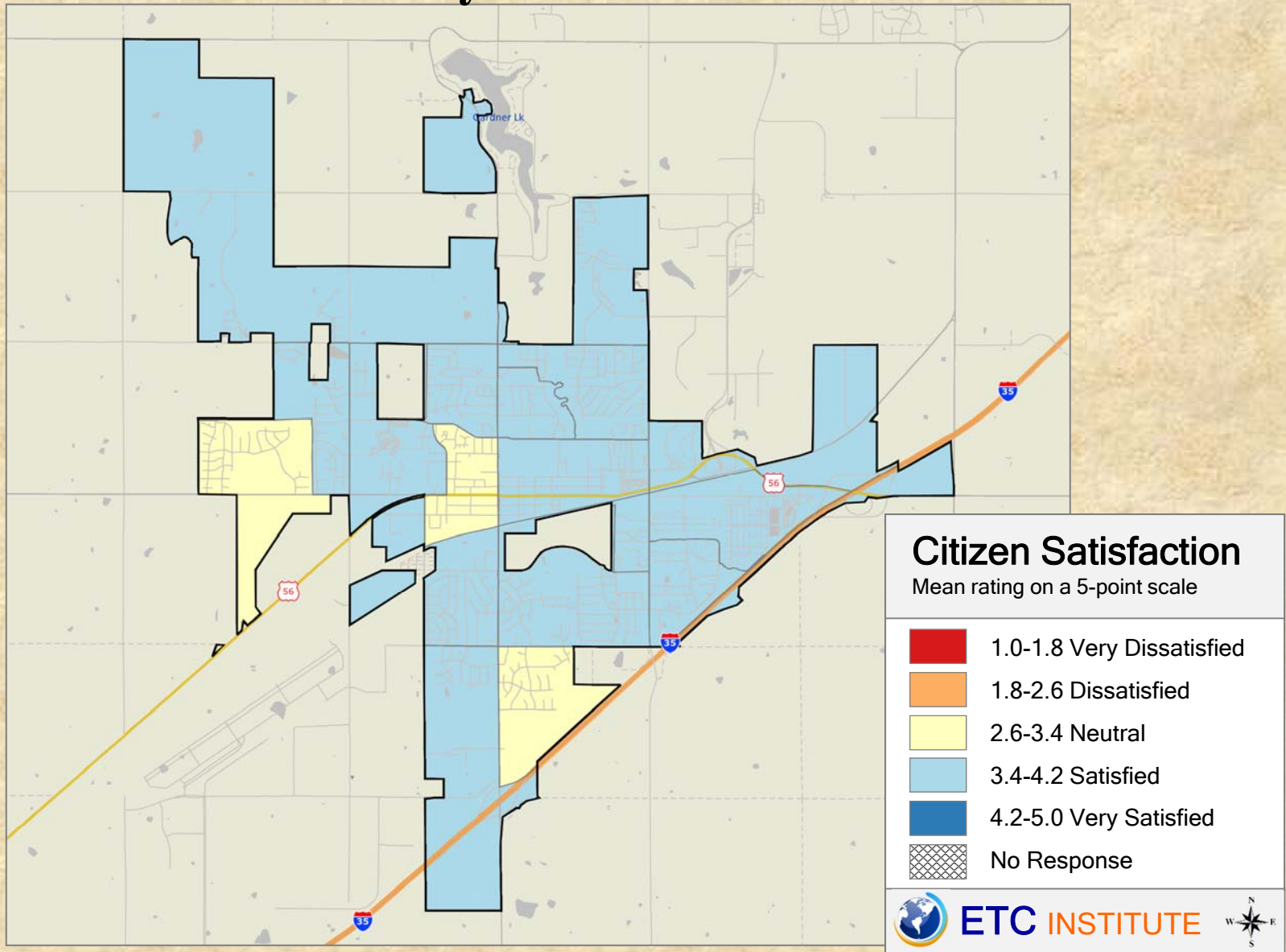
# Q12-3 Satisfaction: Drainage of rain water off city streets



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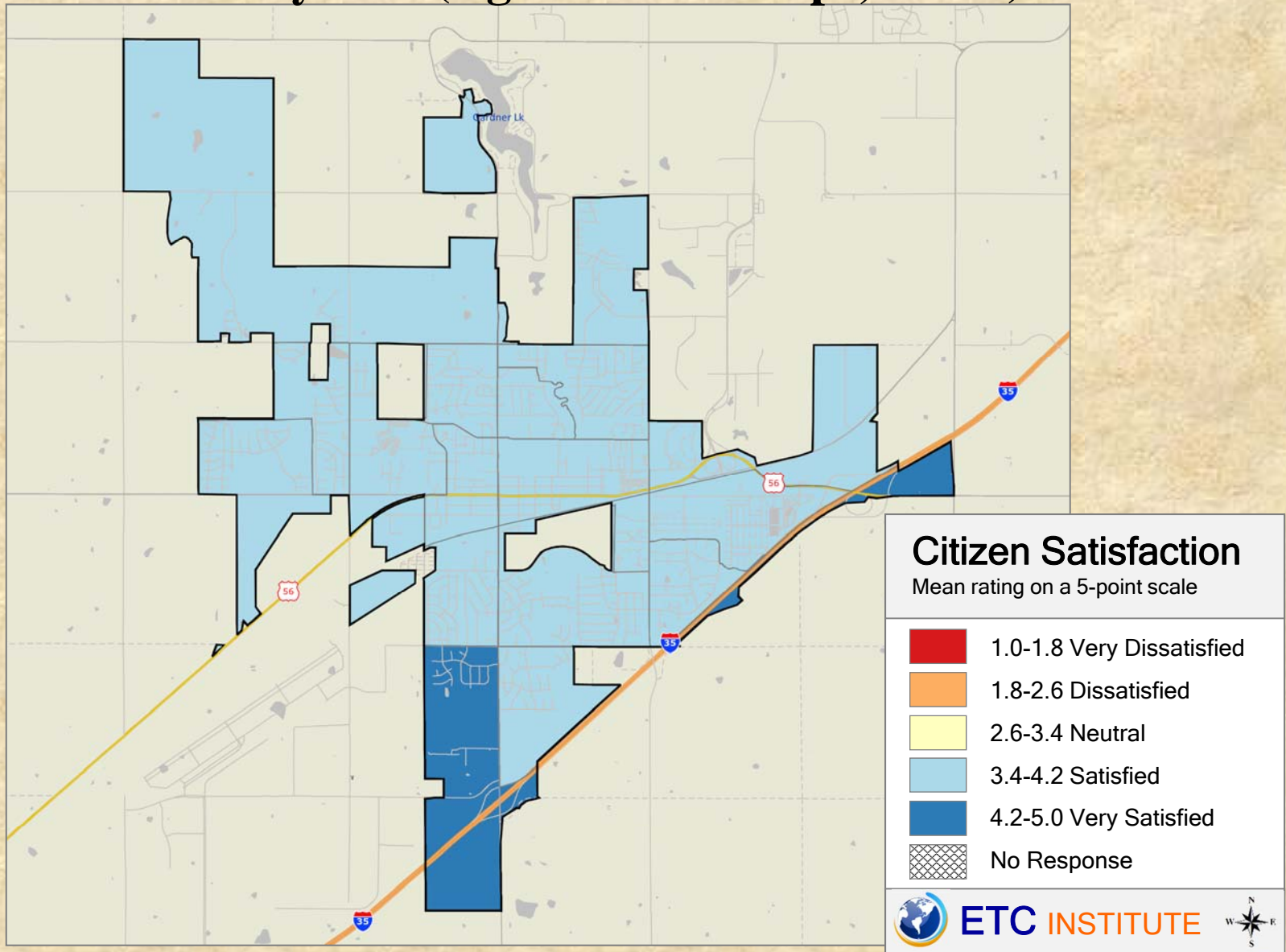
# Q12-4 Satisfaction: Drainage of rain water off properties next to your residence



## 2018 City of Gardner Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

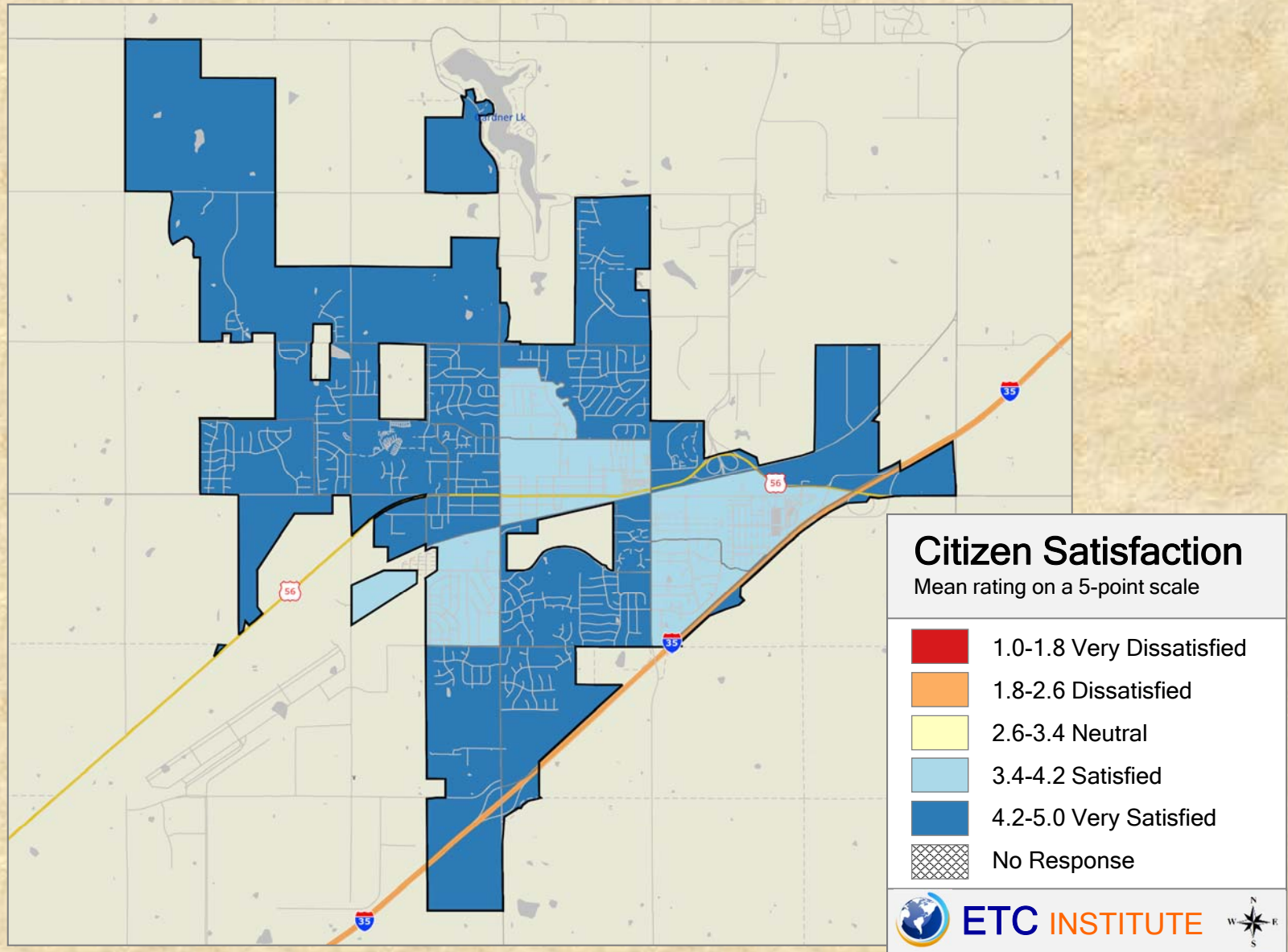
# Q12-5 Satisfaction: Adequacy of the city's wastewater collection system (e.g. sewer backups, odors)



## 2018 City of Gardner Citizen Survey

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# Q12-6 Satisfaction: Overall reliability of electrical service

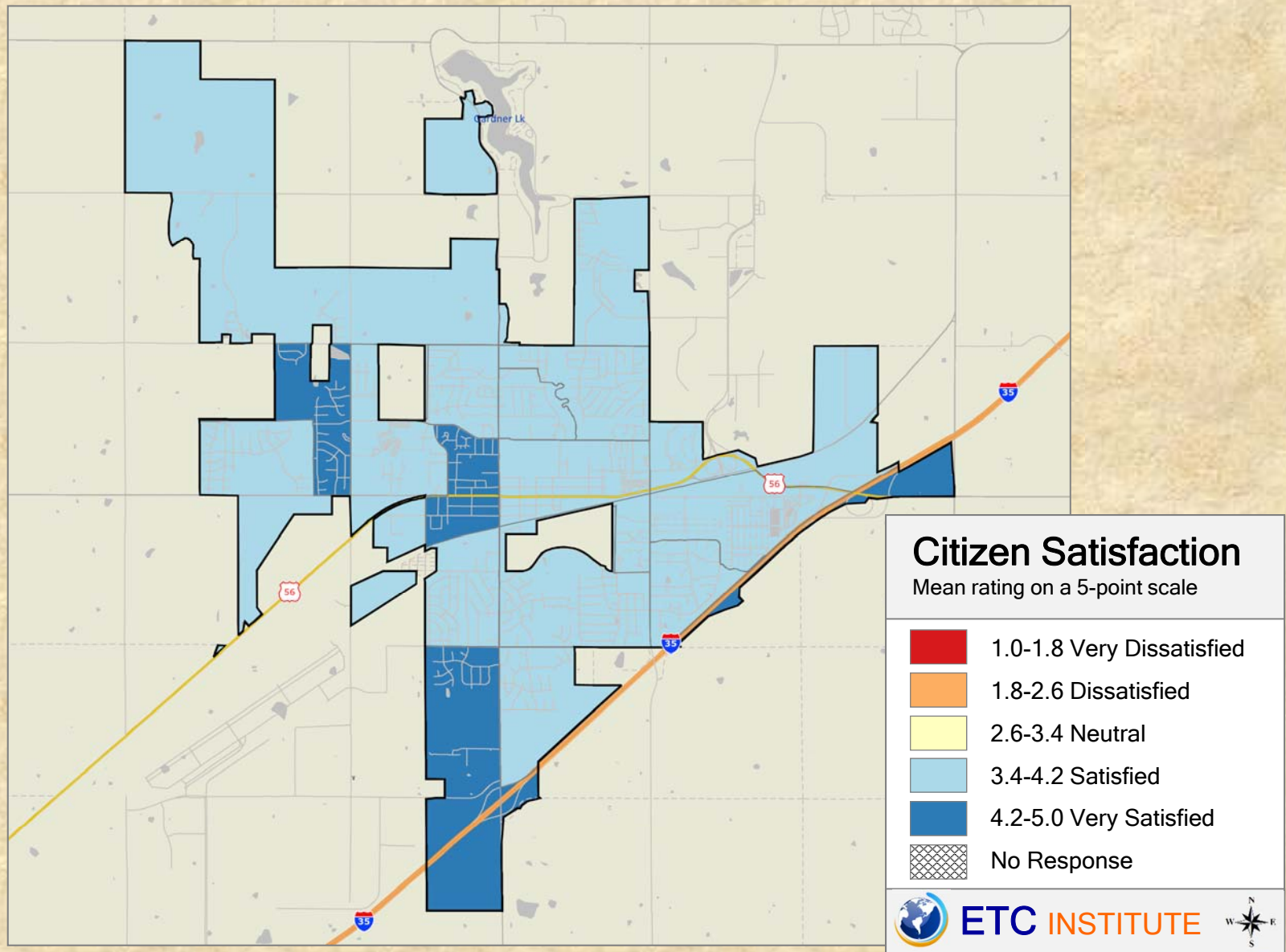


## 2018 City of Gardner Citizen Survey

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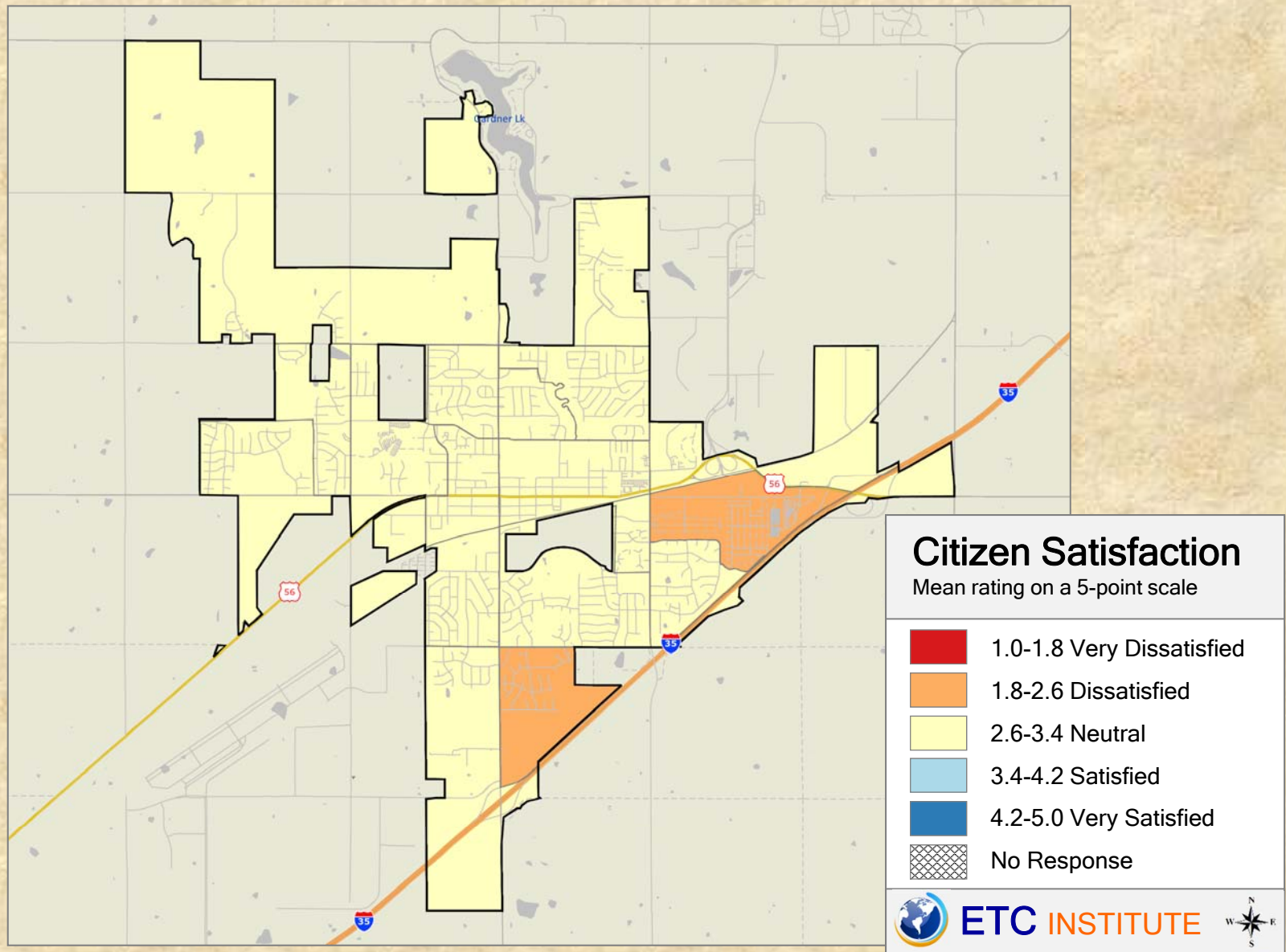
# Q12-7 Satisfaction: How quickly electrical outages are repaired



## 2018 City of Gardner Citizen Survey

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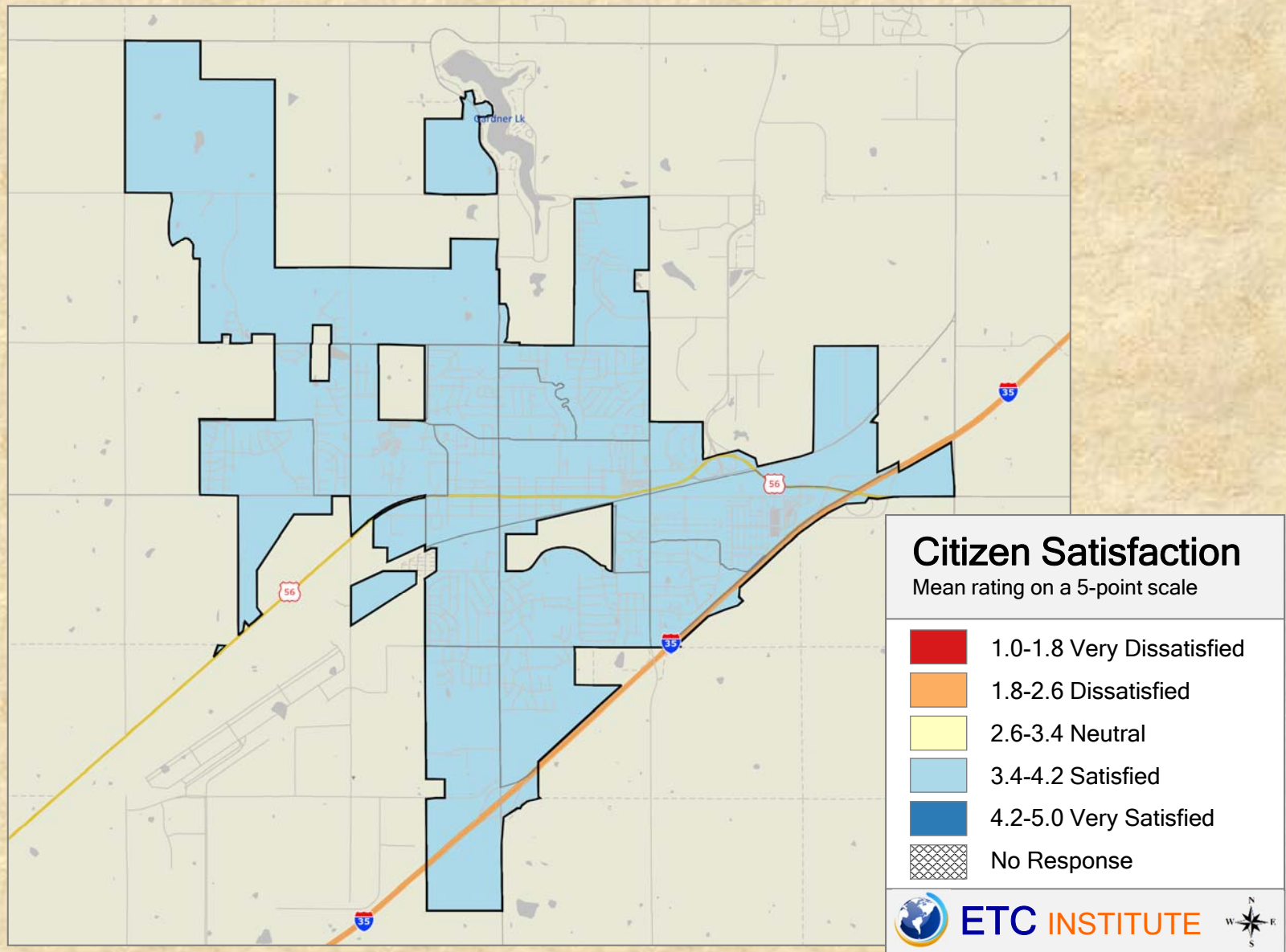
# Q12-8 Satisfaction: What you are charged for utilities



## 2018 City of Gardner Citizen Survey

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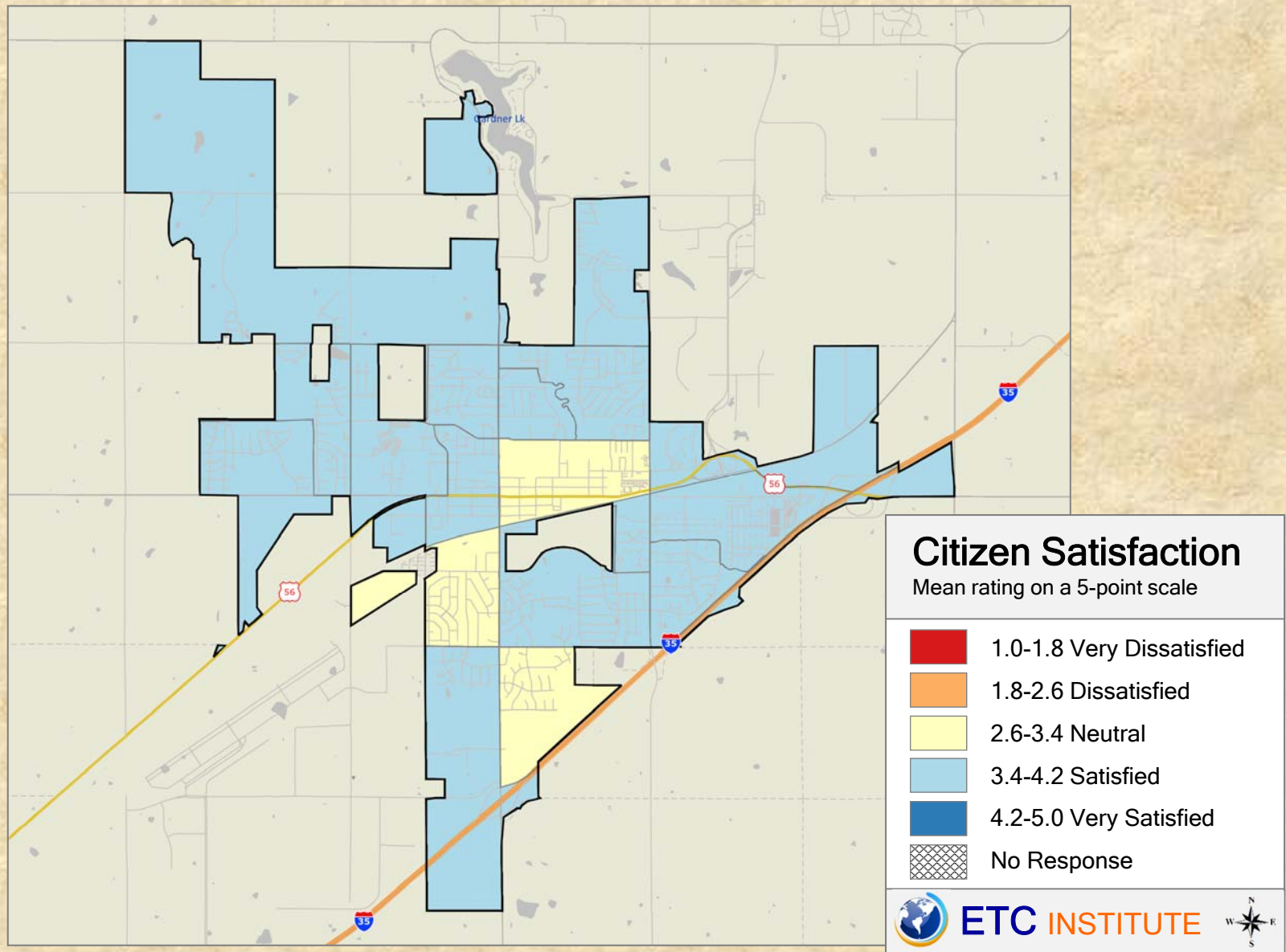
# Q12-9 Satisfaction: How easy your utility bill is to understand



## 2018 City of Gardner Citizen Survey

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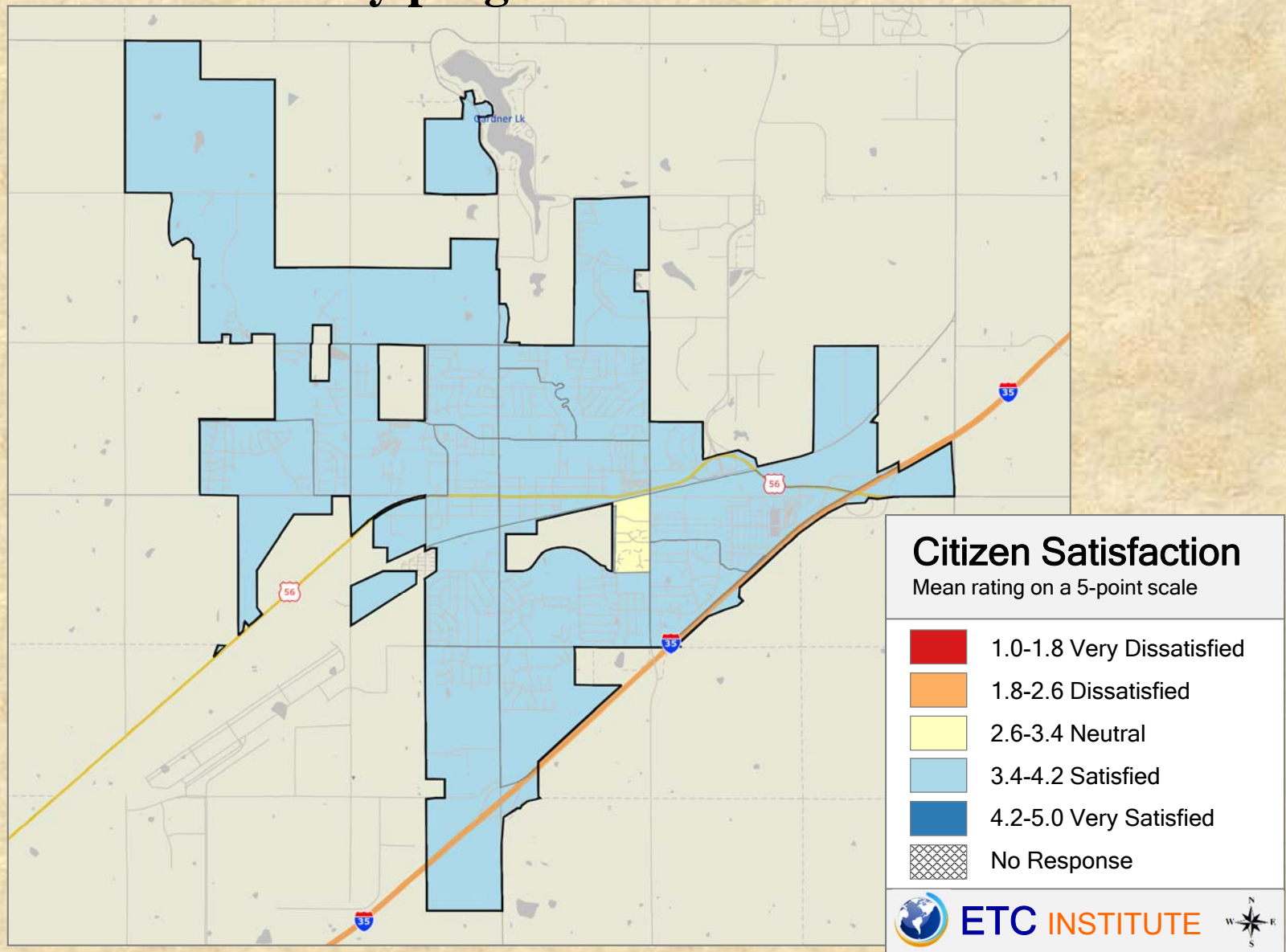
# Q12-10 Satisfaction: How easy it is to resolve billing problems



## 2018 City of Gardner Citizen Survey

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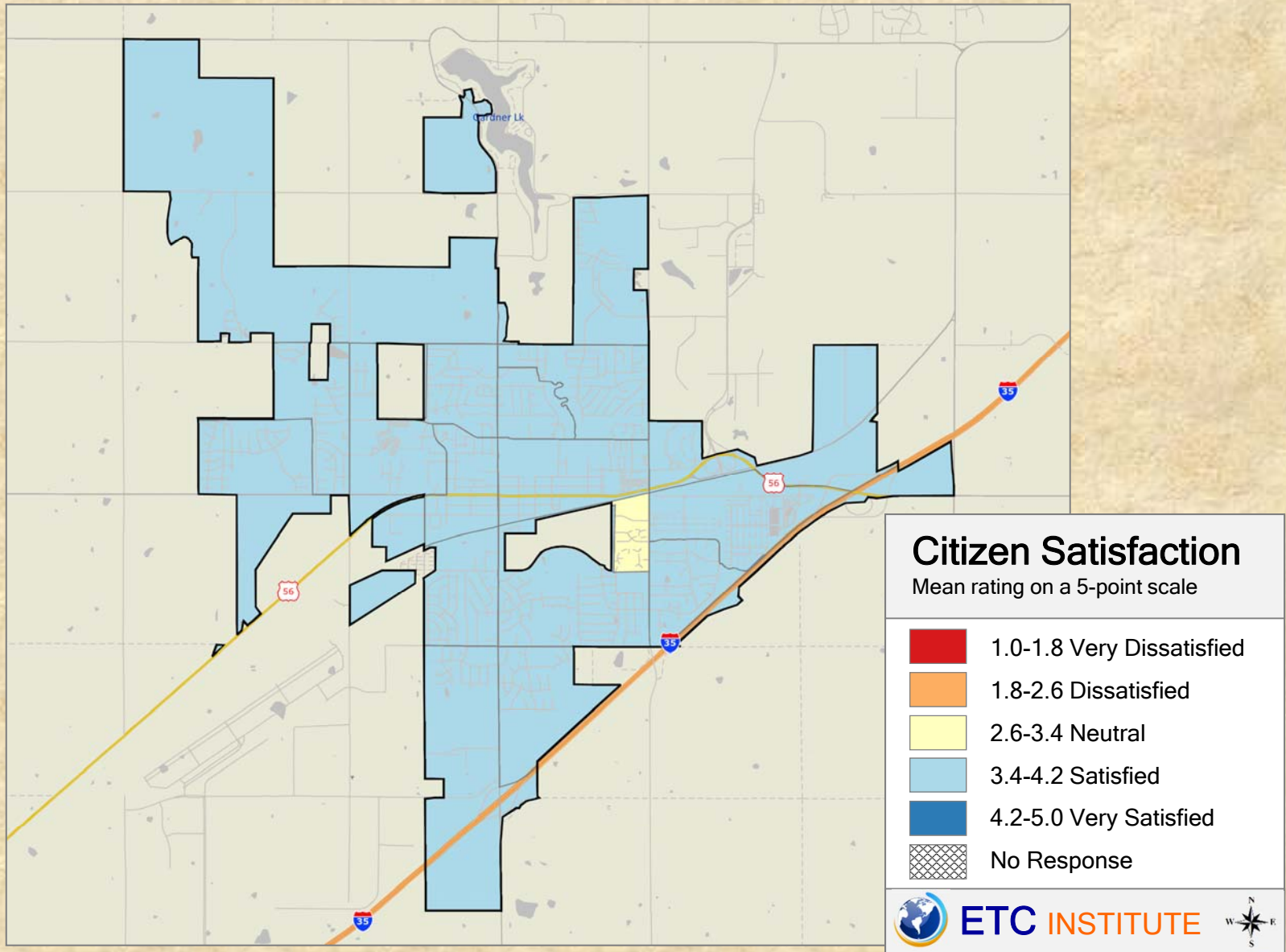
# Q14-1 Satisfaction: The availability of information about city programs and services



## 2018 City of Gardner Citizen Survey

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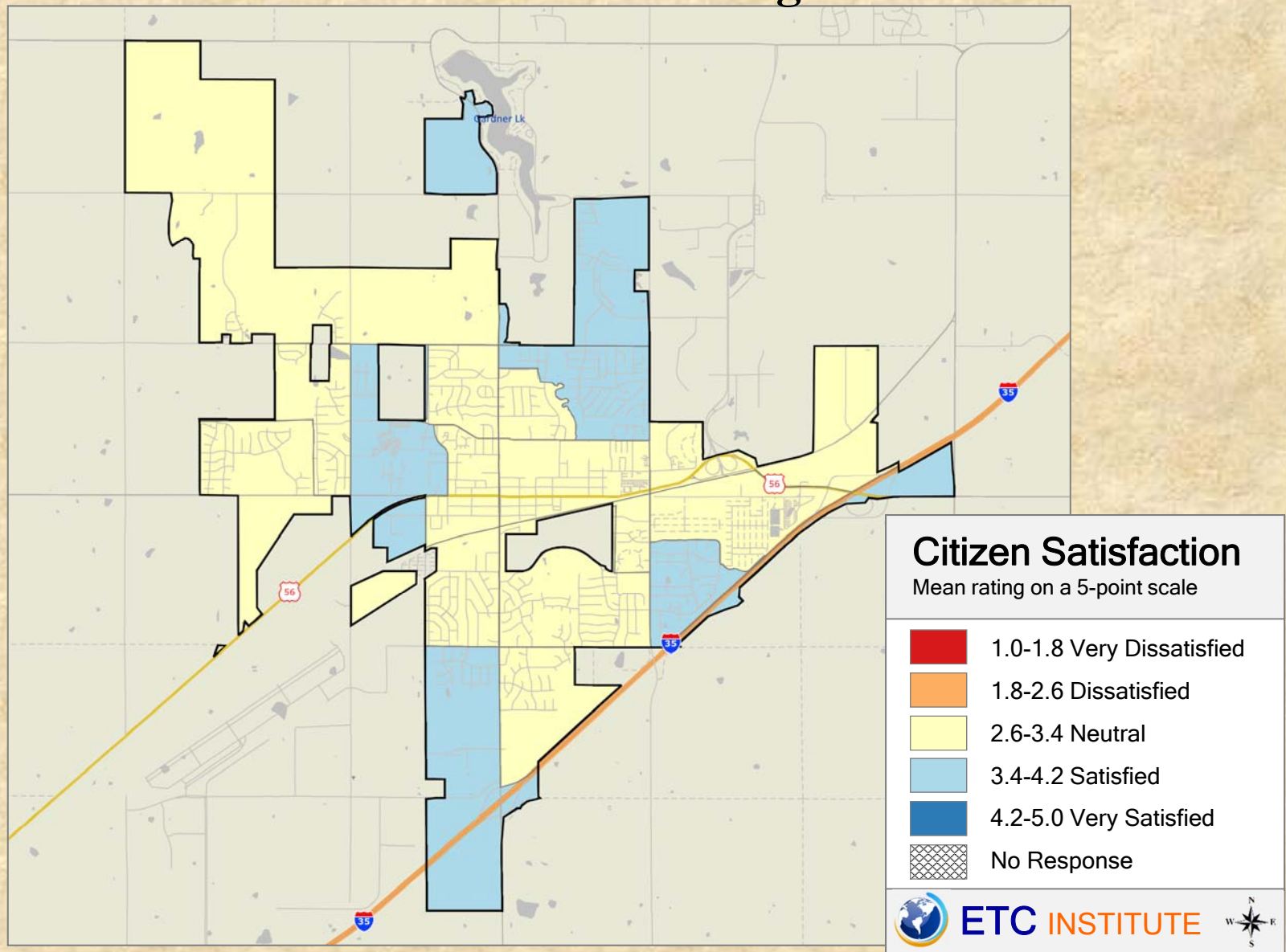
# Q14-2 Satisfaction: City efforts to keep you informed about local issues



## 2018 City of Gardner Citizen Survey

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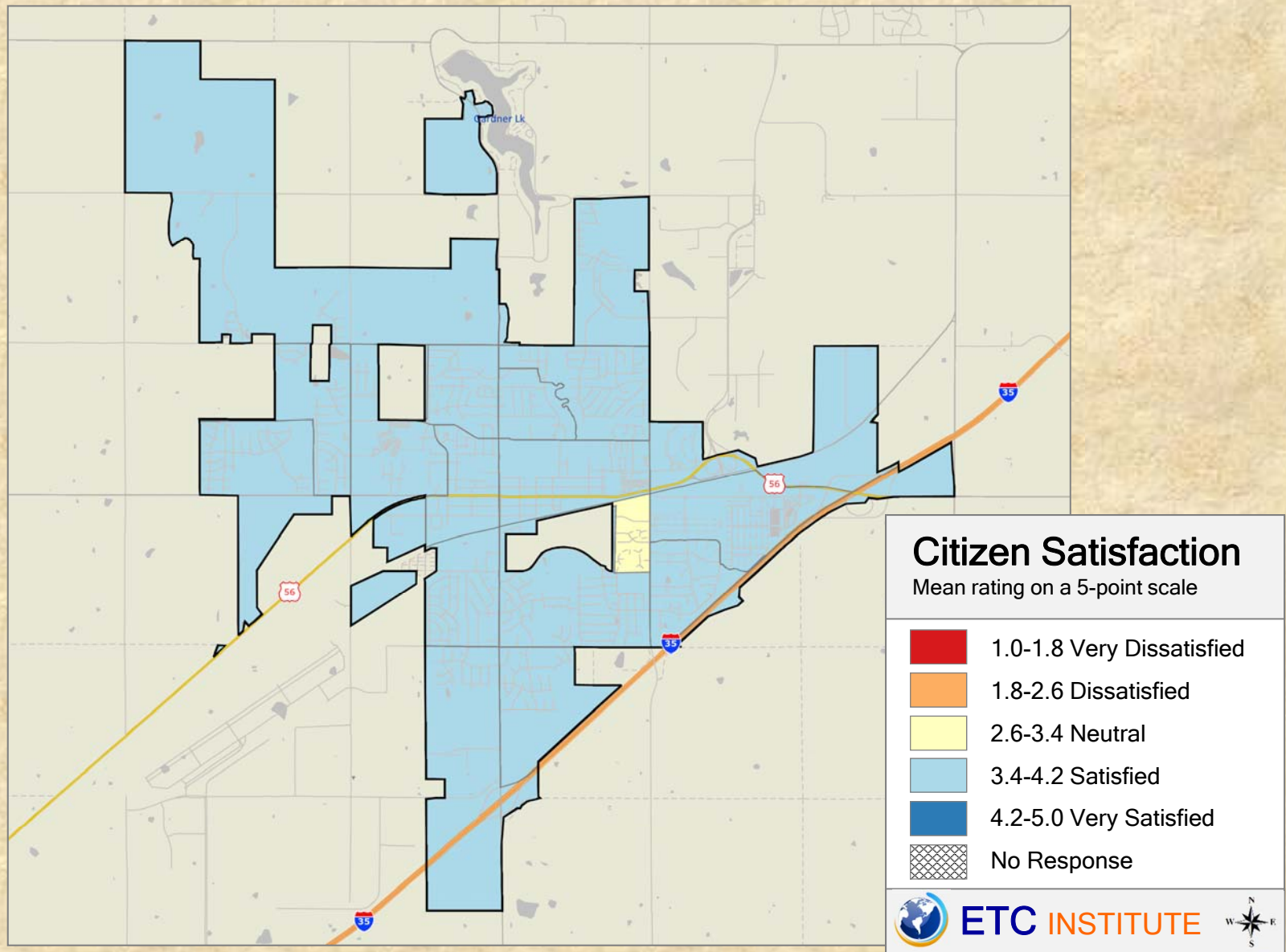
# Q14-3 Satisfaction: The level of public involvement in local decision making



## 2018 City of Gardner Citizen Survey

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# Q14-4 Satisfaction: The quality of the city's website

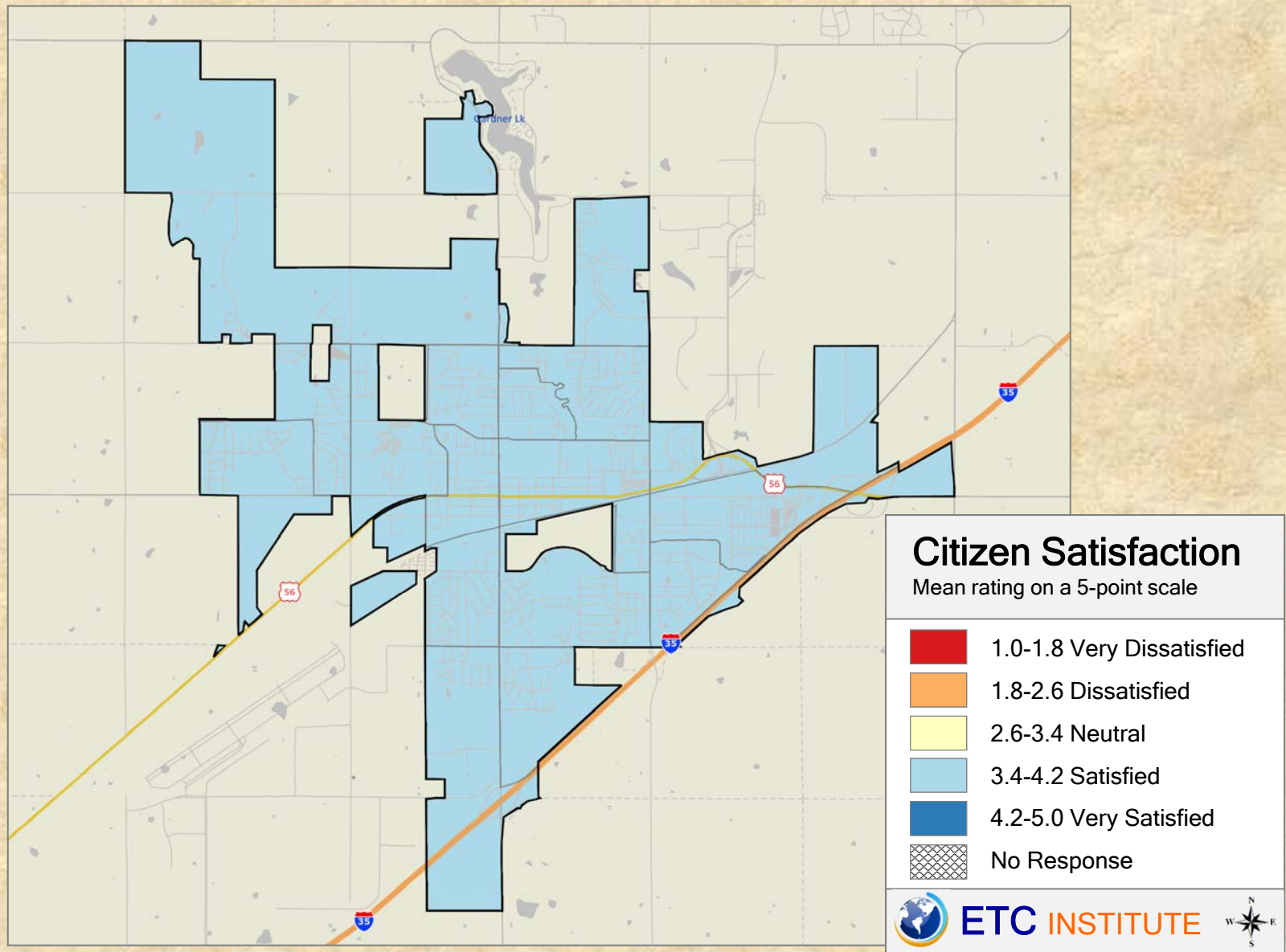


## 2018 City of Gardner Citizen Survey

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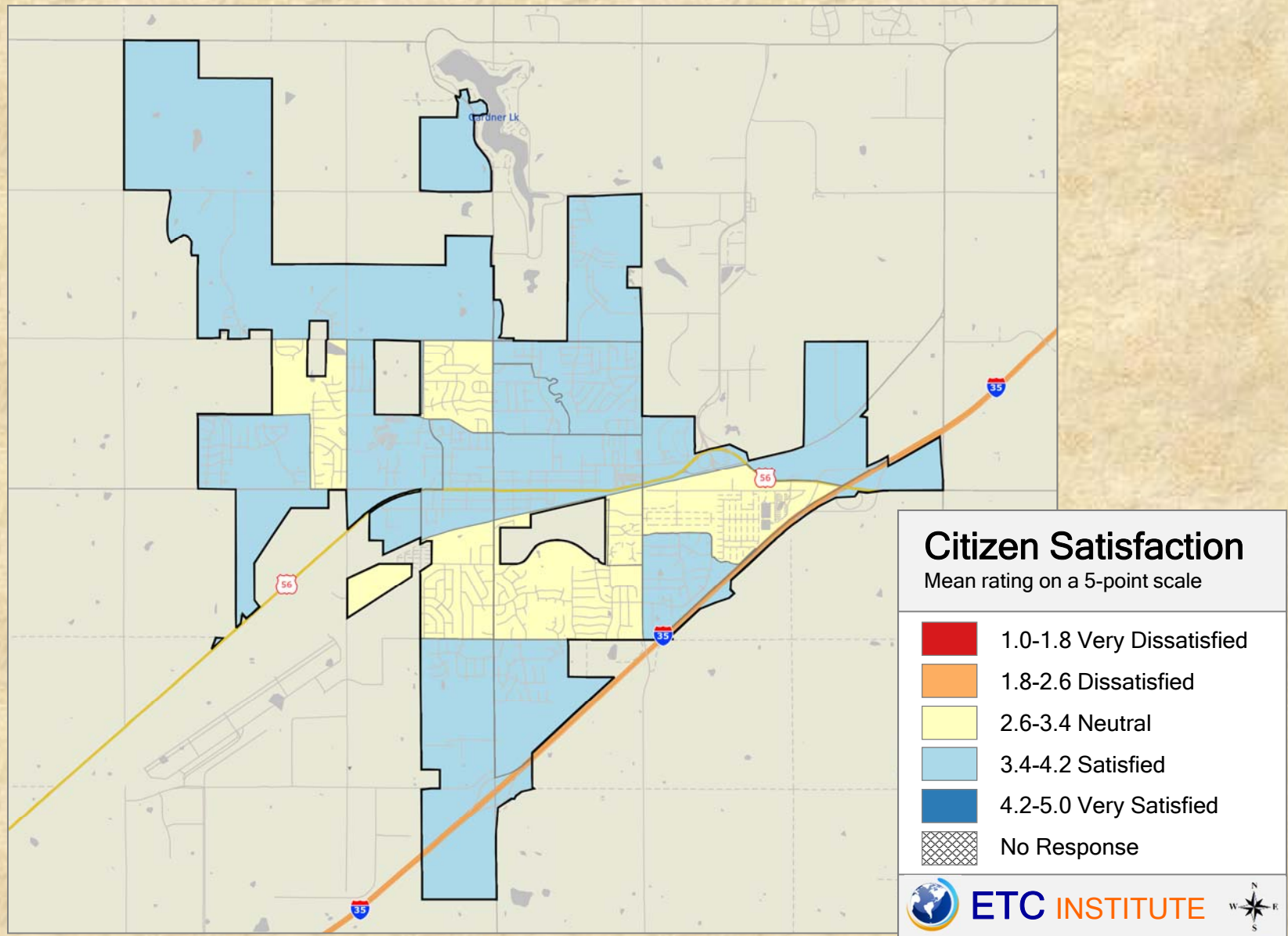
# Q14-5 Satisfaction: The quality of the city's newsletter



## 2018 City of Gardner Citizen Survey

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# Q14-6 Satisfaction: The quality of the city's Social Media



## 2018 City of Gardner Citizen Survey

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