General Discipline Policy

We have a ZERO TOLERANCE POLICY regarding any behavioral issues and safety violations. Any pool patron who knowingly refuses to follow facility rules shall be asked to leave the facility immediately. Major rule violations or any deliberate safety violation shall also result in the immediate dismissal of a pool patron. Any discipline issue that requires police assistance will result in that patron's dismissal from the Gardner Aquatic Center for the duration of the season with no refund to their pool pass.

For minor disciplinary issues, the following procedures shall be followed:

- 1. The patron shall be politely addressed and informed of the concern
- 2. The patron shall be given another warning or asked to sit out (depending on the situation and/or the patron's age)
- 3. The patron shall be dismissed for the remainder of the day (or sit out a final time depending on the situation and/or the patron's age)
- 4. If the patron does not leave after being asked, the police shall be called

When a patron has been asked to leave the facility, the following schedule shall be followed:

- 1. First offense: Dismissed for the remainder of the day
- 2. Second offense: Dismissed for 1 week
- 3. Third offense: Dismissed for 3 weeks
- 4. Fourth offense: Dismissed for the season with no refund to pool pass