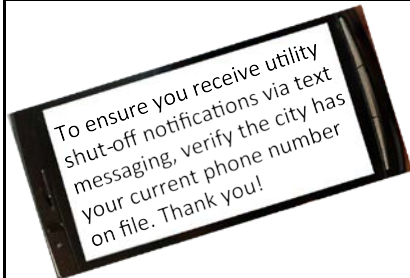


# ATTENTION:

## Utility shut-off notices now provided via text!



In an effort to protect the privacy of the City of Gardner's utility customers and integrate modern technology into our communication process, the city will now provide shut-off notifications via text messaging. Effective July 1, paper door hangers will no longer be used to notify customers of their delinquent accounts and pending shut-offs of their utilities. Customers will still receive a mailed notice included in their monthly bills. Customers should verify that the city has their most current phone number on file to ensure they receive these text messages. Phone information can be updated using the form on the back of the remittance coupon attached to each customer's utility bill. Send questions to [utilitybilling@gardnerkansas.gov](mailto:utilitybilling@gardnerkansas.gov).

